

RATE ASSISTANCE APPLICATION

Administrative Services Department
701 Laurel St., Menlo Park, CA 94025
tel 650-330-6740



Summary			
<p>The City of Menlo Park offers a rate assistance program that provides eligible households with a 20% monthly discount on solid waste service from Recology San Mateo County and a 50% monthly discount on the fixed meter charge for water service from Menlo Park Municipal Water (MPMW). The discount(s) would be retroactive and may appear as a credit or adjustment on the enrollee's bill statement(s).</p>			
Qualifications			
<p>To be eligible, households must meet the following criteria:</p> <ul style="list-style-type: none">• Must be enrolled in the PG&E CARE program at www.pge.com/CARE 1-866-743-5832, which is another discount program that offers a monthly minimum of 20% on gas and electricity; and• Must be a Recology account holder to receive the solid waste discount; or• Must be a MPMW account holder to receive a water discount. <p>For households who live in the California Water (Cal Water) service area, Cal Water's Customer Assistance Program (CAP) provides financial assistance for qualified households. Visit www.calwater.com/cap, email cap@calwater.com, or call toll-free 877-419-1701.</p>			
Applicant's information			
<p>Please include information as it appears on your bill. The service address must be the same for all bills.</p>			
Name:			
Utility service address:			
Phone:		Email address:	
PG&E CARE information			
<p>Your statement date is located on Page 1 of your bill, in the upper right corner under account number. Your CARE renew by date is on Page 3 of your bill, under "Details of PG&E Electric Delivery Charges."</p>			
Statement date:			
CARE renew by date:			
Required documents			
<p>Service address must be the same for all three utilities bills (PG&E, Recology, and MPMW), but names may be different. Please include all pages of each bill and bills must be within the last 90 days. Please submit copies of:</p> <ol style="list-style-type: none">1. Most recent PG&E bill to verify CARE enrollment. Must show name, service address, statement date, and CARE renew by date; and2. Most recent Recology bill. Must show name, service address, account number, bill date, and cart size; or3. Most recent Menlo Park Municipal Water bill, if applicable. Must show bill date, account number, and service address. <p>Once the application is completed and signed, please send your documents and application to rateassistance@menlopark.gov or mail to 701 Laurel St., Menlo Park CA 94025.</p>			
Acknowledgement			
<p>By signing this form, the signatory acknowledges the information contained herein is true, correct, and complete to the best of their knowledge.</p>			

Signature: _____

Date: _____