



SHOPPERS' SHUTTLE

Door-to-Door to Menlo Park, Palo Alto, Redwood City

Effective January 2, 2023



The Shoppers' Shuttle is free, open to everyone, and can accommodate wheelchairs. This is a special door-to-door service for those who are not near a shuttle or need a little extra assistance, taking you directly from your house to your destination. More information about when the shuttle runs and how to reserve a trip is located below.

FOR MORE INFORMATION

Menlo Park Shuttles
650-330-6770
menlopark.gov/shuttles

Immediate Shuttle Assistance
MV Transportation
650-692-1003

The Shoppers' Shuttle is funded through generous grants from our partner agencies:



Menlo Park and Palo Alto destinations

The Shoppers' Shuttle travels around the Menlo Park area on Wednesdays and Saturdays. The following are sample destinations:

- Banks
- Downtown Menlo Park
- Grocery stores
- Library/Burgess Park
- Medical appointments*
- Menlo Medical Clinic*
- Palo Alto Medical Foundation*
- Pharmacies
- Sharon Heights Shopping Center
- Stanford Medical Center*
- Stanford Shopping Center

Redwood City destinations

The Shoppers' Shuttle travels to Redwood City on Tuesdays. The following are sample destinations:

- Costco
- Jo-Ann Fabrics and Crafts
- Kaiser Permanente*
- Kohl's
- Marshalls
- Michaels
- Old Navy
- Party City
- Peninsula Boardwalk Plaza
- Sequoia Station
- Sequoia Hospital*
- Stanford Medicine Outpatient Center*
- Target
- Whole Foods
- Woodside Plaza

*If you make a medical appointment, make sure you allocate enough buffer time. Door-to-door transportation for medical/dental appointments is available for a fee through Little House, please call 650-272-5040.

Operates on Tuesdays, Wednesdays, and Saturdays. No service on federal holidays or their observed days. Exceptions: service on Veterans Day.

How does it work?

The shuttle will begin picking up passengers at 9:30 a.m. to take them to their destinations. Patrons have about 2 hours at the destination, then will be picked up to go back home starting at 12:30 p.m.

Our friendly drivers can also assist carrying your packages and groceries to your door!

How to reserve a ride

This free service only runs Tuesdays, Wednesdays, and Saturdays, from 9:30 a.m. to 1:30 p.m. This service must be reserved at least one day in advance. To schedule a ride, please call:

Service to Redwood City
650-330-2286 (Tuesdays)

Service to Menlo Park and Palo Alto
650-330-2288 (Wednesdays)
650-330-2289 (Saturdays)

The reservation system is a recorded voicemail messaging service. You will be asked to leave your desired destination, name, address, and phone number. If you would like the shuttle driver to call you before they arrive at your residence, please let us know when leaving your message.