

City of Menlo Park

Council Policy

Department

City Council

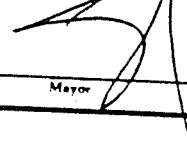
Subject

Tenant/Landlord and Dispute
Resolution Service

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Effective Date
12-4-90

Approved by



Mayor

Procedure #

CC-90-0001

The City of Menlo Park Tenant/Landlord and Dispute Resolution Service was established by the City Council in late 1980 and is not governed by the City's Board and Commission Policy. The function/role of the Service is to offer non adversary mediation services for disputes in order to assist the parties in resolving their differences and in reaching, on a voluntary basis, creative and amicable solutions to their problems.

The Service's charge is to provide an outside resource that will aid in improving communications, assisting in conflict resolution and problem solving without requiring the parties to seek recourse through the courts. The Service has no formal legal powers, and is not empowered to force the participation of anyone in its services. It is a free, non-biased mediation service available to all citizens in the City of Menlo Park.

The Tenant/Landlord and Dispute Resolution Service is to be composed of 15 members; 3 homeowners, 3 landlords, 3 tenants, and 6 Menlo Park residents or business operators.

Potential members/volunteers will be interviewed by a panel consisting of a member from the City Council, the Chairperson of the Service, and the Staff Administrator of Code Administration. The interview panel will make its recommendations to the City Council, who in turn will make all appointments to the Service.

New members will be professionally trained in mediation skills through special courses given in conjunction with other cities within San Mateo and Santa Clara Counties.

Membership on another City Board or Commission does not preclude appointment to this Service.

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