

Parks and Recreation Commission



REGULAR MEETING AGENDA

Date: 9/28/2022
Time: 6:30 p.m.
Location: [Zoom.us/join](https://zoom.us/join) – ID# 861 6441 7229

NOVEL CORONAVIRUS, COVID-19, EMERGENCY ADVISORY NOTICE

Consistent with Government Code section 54953(e), and in light of the declared state of emergency, and maximize public safety while still maintaining transparency and public access, members of the public can listen to the meeting and participate using the following methods.

- How to participate in the meeting
 - Access the meeting real-time online at:
[Zoom.us/join](https://zoom.us/join) –Meeting ID# 861 6441 7229
 - Access the meeting real-time via telephone at:
(669) 900-6833
Meeting ID# 861 6441 7229
Press *9 to raise hand to speak

Subject to Change: Given the current public health emergency and the rapidly evolving federal, state, county and local orders, the format of this meeting may be altered or the meeting may be canceled. You may check on the status of the meeting by visiting the City's website www.menlopark.org. The instructions for logging on to the Zoom webinar and/or the access code is subject to change. If you have difficulty accessing the Zoom webinar, please check the latest online edition of the posted agenda for updated information (menlopark.org/agenda).

Regular Meeting ([Zoom.us/join](https://zoom.us/join) – ID# 861 6441 7229)

- A. Call To Order**
- B. Roll Call**
- C. Public Comment**

Under "Public Comment," the public may address the Parks and Recreation Commission on any subject not listed on the agenda. Each speaker may address the City Council once under public comment for a limit of three minutes. Please clearly state your name and address or political jurisdiction in which you live. The Parks and Recreation Commission cannot act on items not listed on the agenda and, therefore, the Commission cannot respond to non-agenda issues brought up under public comment other than to provide general information.

D. Presentations and Proclamations

- D1. Registration management software update
- D2. Commemorative park amenities

E. Regular Business

- E1. Approve minutes from August 24, 2022 meeting ([Attachment](#))
- E2. Establish a procedure for the annual selection of Chair and Vice Chair ([Staff Report PRC-2022-023](#))
- E3. Review results of recreation and community programs survey ([Staff Report PRC-2022-024](#))

F. Informational Items

- F1. Parks and Recreation Commission work plan update ([Staff Report PRC-2022-025](#))
- F2. Parks and Recreation Commission tentative agenda calendar ([Attachment](#))

G. Commissioner Reports

- G1. Individual Commissioner reports

H. Adjournment

At every Regular Meeting of the Commission, in addition to the Public Comment period where the public shall have the right to address the Commission on any matters of public interest not listed on the agenda, members of the public have the right to directly address the Commission on any item listed on the agenda at a time designated by the Chair, either before or during the Commission's consideration of the item.

At every Special Meeting of the Commission, members of the public have the right to directly address the Commission on any item listed on the agenda at a time designated by the Chair, either before or during consideration of the item. For appeal hearings, appellant and applicant shall each have 10 minutes for presentations.

If you challenge any of the items listed on this agenda in court, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence delivered to the City of Menlo Park at, or prior to, the public hearing.

Any writing that is distributed to a majority of the Commission by any person in connection with an agenda item is a public record (subject to any exemption under the Public Records Act) and is available by request by emailing the city clerk at jaherren@menlopark.org. Persons with disabilities, who require auxiliary aids or services in attending or participating in Commission meetings, may call the City Clerk's Office at 650-330-6620.

Agendas are posted in accordance with Government Code §54954.2(a) or §54956. Members of the public can view electronic agendas and staff reports by accessing the City website at menlopark.org/agenda and can receive email notification of agenda and staff report postings by subscribing to the "Notify Me" service at menlopark.org/notifyme. Agendas and staff reports may also be obtained by contacting City Clerk at 650-330-6620. (Posted: 09/22/2022)



AGENDA ITEM E-1

Parks and Recreation Commission

REGULAR MEETING MINUTES

Date: 8/24/2022
Time: 6:30 p.m.
Location: Zoom

A. Call To Order

Chair Bryman called the meeting to order at 6:32 p.m.

B. Roll Call

Present: Baskin, Brosnan, Bryman, Bunyagidj, Diepenbrock, Joshua, Theriault
Absent: None
Staff: Library and Community Services Director Sean Reinhart, Interim Assistant Community Services Director Rondell Howard, Assistant Library Director Nick Szegda, Management Analyst Ashley Walker

C. Public Comment

- Jenny Michel spoke in favor of adding a bicycle path from Flood Park at Bay Rd to the Ravenswood Avenue parcel.

D. Regular Business

- D1. Approve the minutes for the regular meeting of the Parks and Recreation Commission of July 27, 2022.

ACTION: Motion and second (Baskin/ Diepenbrock), to approve the minutes for the regular meeting of the Parks and Recreation Commission of July 27, 2022, passed 5-0 (Bunyagidj and Joshua abstaining).

- D2. Menlo Park Community Campus updates

Director Reinhart and Assistant Director Howard introduced the item.

E. Informational Items

- E1. Department updates

Director Reinhart introduced the item.

- E2. Parks and Recreation Commission tentative agenda calendar

Assistant Director Szegda introduced the item.

ACTION: By acclamation, the following items were added to the tentative agenda calendar for September:

- Review the use of the zip line feature at Nealon Park.

F. Commissioner Reports

F1. Individual Commissioner reports

Chair Bryman spoke in favor of touring the Menlo Park Community Campus (MPCC) facility.

Commissioner Bunyagidj reported out on Music in the Park.

Vice Chair Baskin reported on reservation times and using pickleball courts for large groups.

Commissioner Diepenbrock reported on the need to replace a tennis court net at Kelly Park.

H. Adjournment

Chair Bryman adjourned the meeting at 7:39 p.m.

Ashley Walker, Management Analyst



STAFF REPORT

Parks and Recreation Commission

Meeting Date: 9/28/2022

Staff Report Number: PRC-2022-023

Regular Business: Establish a procedure for the annual selection of Chair and Vice Chair

Recommendation

Staff recommends that the Parks and Recreation Commission (PRC) establish a procedure for the annual selection of the PRC Chair and Vice Chair that emulates the procedure City Council uses to annually select the Mayor and Vice-Mayor.

Policy Issues

City Council policy #CC-22-004 requires advisory bodies to select a Chair and a Vice Chair and to rotate those positions annually: "The Chair and Vice Chair shall be selected in May of each year by a majority of the members and shall serve for one year or until their successors are selected. Each commission/committee shall annually rotate its chair and vice chair." (Attachment A).

Background

The PRC selected a Chair and Vice Chair on July 27. At that time, the PRC discussed options to establish a procedure for selecting a Chair and Vice Chair by rotation.

Analysis

City Council in February 2016 established City Council Procedure #CC-16-0001, "Selection of Mayor" (Attachment B). Per the procedure, the Mayor is selected from Councilmembers who have served a minimum of one year and who have not yet served as Mayor. The Councilmember who has served the longest without being selected as Mayor is selected as Mayor. Typically, the Councilmember who has served next longest without selection is selected as Vice Mayor, and the Vice Mayor then becomes Mayor the following year. The selection of the Mayor and Vice Mayor remains subject to approval by a majority vote of the City Council.

Staff recommends that the PRC follow the same procedure for the selection of Chair and Vice Chair that is used by the City Council for the selection of Mayor and Vice Mayor: The longest serving PRC member who has not yet served as Chair would be selected as Chair. If all eligible PRC members have served as Chair, then the member with the longest elapsed time since serving as Chair would be selected. The next longest tenured PRC member would be selected as Vice Chair and then rotate into the Chair role the following year. The selection of the Chair and Vice Chair would remain subject to approval by a majority vote of the PRC.

Public Notice

Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72

hours prior to the meeting.

Attachments

- A. City Council Policy #CC-22-004
- B. City Council Procedure #CC-16-0001

Report prepared by:
Nick Szegda, Assistant Library Services Director

Report reviewed by:
Sean Reinhart, Library and Community Services Director

COMMISSIONS/COMMITTEES POLICIES AND PROCEDURES, ROLES AND RESPONSIBILITIES

City Council Policy #CC-22-004

Adopted September 20, 2022

Resolution No. 6776



Purpose
To define policies and procedures and roles and responsibilities for Menlo Park appointed commissions and committees.
Authority
Upon its original adoption, this policy replaced the document known as "Organization of Advisory Commissions of the City of Menlo Park."
Background
<p>The City of Menlo Park currently has seven active Commissions and Committees. The active advisory bodies are: Complete Streets Commission, Environmental Quality Commission, Finance and Audit Committee, Housing Commission, Library Commission, Parks and Recreation Commission, and Planning Commission. Those not specified in the City Code are established by City Council ordinance or resolution. Most of these advisory bodies are established in accordance with Resolution 2801 and its amendments. Within specific areas of responsibility, each advisory body has a primary role of advising the City Council on policy matters or reviewing specific issues and carrying out assignments as directed by the City Council or prescribed by law.</p> <p>Six of the seven commissions and committees listed above are advisory in nature. The Planning Commission is both advisory and regulatory and organized according to the City Code (Ch. 2.12) and State statute (Government Code 65100 et seq., 65300-65401).</p> <p>The City has an adopted Anti-Harassment and Non-Discrimination Policy (CC-21-0022), and a Travel, Meal, and Lodging Policy (CC-19-002), which are also applicable to all advisory bodies.</p>
Policies and Procedures
<p><u>Relationship to City Council, staff and media</u></p> <ul style="list-style-type: none"> • Upon referral by the City Council, the commission/committee shall study referred matters and return their recommendations and advise to the City Council. With each such referral, the City Council may authorize the City staff to provide certain designated services to aid in the study. • Upon its own initiative, the commission/committee shall identify and raise issues to the City Council's attention and from time to time explore pertinent matters and make recommendations to the City Council. • At a request of a member of the public, the commission/committee may consider appeals from City actions or inactions in pertinent areas and, if deemed appropriate, report and make recommendations to the City Council. • Each commission/committee is required to develop an annual work plan which will be the foundation for the work performed by the advisory body in support of City Council annual work plan. The plan, once finalized by a majority of the commission/committee, will be formally presented to the City Council for direction and approval no later than September 30 of each year and then reported out on by a representative of the advisory body at a regularly scheduled City Council meeting at least annually, but recommended twice a year. The proposed work plan must align with the City Council's adopted work plan. When modified, the work plan must be taken to the City Council for approval. The Planning Commission is exempt from this requirement as its functions are governed by the Menlo Park municipal code (Chapter 2.12) and State law (Government Code 65100 et seq, 65300-65401). • Commissions and committees shall not become involved in the administrative or operational matters of City departments. Members may not direct staff to initiate major programs, conduct large studies or establish department policy. City staff assigned to furnish staff services shall be available to provide general staff assistance, such as preparation of agenda/notice materials and minutes, general review of department programs and activities, and to perform limited studies, program reviews, and other services of a general staff nature. Commissions/Committees may not establish department work programs or determine department program priorities. The responsibility for setting policy and allocating scarce City resources rests with the City's duly elected representatives, the City Council. • Additional or other staff support may be provided upon a formal request to the City Council. • The staff liaison shall act as the commission/committee's lead representative to the media concerning matters before the commission/committee. Commission/Committee members should refer all media inquiries to their respective liaisons for response. Personal opinions and comments may be expressed so long as the commission/committee member clarifies that their statements do not represent the position of the City Council. • Commission/Committee members will have mandatory training every two years regarding the Brown Act and

parliamentary procedures, anti-harassment training, ethics training, and other training required by the City Council or State Law. The commission/committee members may have the opportunity for additional training, such as training for chair and vice chair. Failure to comply with the mandatory training will be reported to the City Council and may result in replacement of the member by the City Council.

- Requests from commission/committee member(s) determined by the staff liaison to take one hour or more of staff time to complete, must be directed by the City Council.

Role of City Council commission/committee liaison

City Councilmembers are assigned to serve in a liaison capacity with one or more city commission/committee. The purpose of the liaison assignment is to facilitate communication between the City Council and the advisory body. The liaison also helps to increase the City Council's familiarity with the membership, programs and issues of the advisory body. In fulfilling their liaison assignment, City Councilmembers may elect to attend commission/committee meetings periodically to observe the activities of the advisory body or simply maintain communication with the commission/committee chair on a regular basis.

City Councilmembers should be sensitive to the fact that they are not participating members of the commission/committee, but are there rather to create a linkage between the City Council and commission/committee. In interacting with commissions/committee, City Councilmembers are to reflect the views of the City Council as a body. Being a commission/committee liaison bestows no special right with respect to commission/committee business.

Typically, assignments to commission/committee liaison positions are made at the beginning of a City Council term in December. The Mayor will ask City Councilmembers which liaison assignments they desire and will submit recommendations to the full City Council regarding the various committees, boards, and commissions which City Councilmembers will represent as a liaison. In the rare instance where more than one City Councilmember wishes to be the appointed liaison to a particular commission, a vote of the City Council will be taken to confirm appointments.

City Staff Liaison

The City has designated staff to act as a liaison between the commission/committee and the City Council. The City shall provide staff services to the commission/committee which will include:

- Developing a rapport with the Chair and commission/committee members
- Providing a schedule of meetings to the city clerk's office and commission/committee members, arranging meeting locations, maintaining the minutes and other public records of the meeting, and preparing and distributing appropriate information related to the meeting agenda.
- Advising the commission/committee on directions and priorities of the City Council.
- Informing the commission/committee of events, activities, policies, programs, etc. occurring within the scope of the commission/committee's function.
- Ensuring the city clerk is informed of all vacancies, expired terms, changes in offices, or any other changes to the commission/committee.
- Providing information to the appropriate appointed official including reports, actions, and recommendations of the committee/commission and notifying them of noncompliance by the commission/committee or chair with City policies.
- Ensuring that agenda items approved by the commission/committee are brought forth in a timely manner taking into consideration staff capacity, City Council priorities, the commission/committee work plan, and other practical matters such as the expense to conduct research or prepare studies, provided appropriate public notification, and otherwise properly prepare the item for commission/committee consideration.
- Take action minutes; upon agreement of the commission, this task may be performed by one of the members (staff is still responsible for the accuracy and formatting of the minutes)
- Maintain a minute book with signed minutes

Recommendations, requests and reports

As needed, near the beginning of City Council meetings, there will be an item called "Advisory Body Reports." At this time, commissions/committees may present recommendations or status reports and may request direction and support from the City Council. Such requests shall be communicated to the staff liaison in advance, including any written materials, so that they may be listed on the agenda and distributed with the agenda packet. The materials being

provided to the City Council must be approved by a majority of the commission/committee at a commission/committee meeting before submittal to the City Council. The City Council will receive such reports and recommendations and, after suitable study and discussion, respond or give direction.

City Council referrals

The city clerk shall transmit to the designated staff liaison all referrals and requests from the City Council for advice and recommendations. The commissions/committees shall expeditiously consider and act on all referrals and requests made by the City Council and shall submit reports and recommendations to the City Council on these assignments.

Public appearance of commission/committee members

When a commission/committee member appears in a non-official, non-representative capacity before the public, for example, at a City Council meeting, the member shall indicate that they are speaking only as an individual. This also applies when interacting with the media and on social media. If the commission/committee member appears as the representative of an applicant or a member of the public, the Political Reform Act may govern this appearance. In addition, in certain circumstances, due process considerations might apply to make a commission/committee member's appearance inappropriate. Conversely, when a member who is present at a City Council meeting is asked to address the City Council on a matter, the member should represent the viewpoint of the particular commission/committee as a whole (not a personal opinion).

Disbanding of advisory body

Upon recommendation by the Chair or appropriate staff, any standing or special advisory body, established by the City Council and whose members were appointed by the City Council, may be declared disbanded due to lack of business, by majority vote of the City Council.

Meetings and officers

1. *Agendas/notices/minutes*

- All meetings shall be open and public and shall conduct business through published agendas, public notices and minutes and follow all of the Brown Act provisions governing public meetings. Special, canceled and adjourned meetings may be called when needed, subject to the Brown Act provisions.
- Support staff for each commission/committee shall be responsible for properly noticing and posting all regular, special, canceled and adjourned meetings. Copies of all meeting agendas, notices and minutes shall be provided to the City Council, city manager, city attorney, city clerk and other appropriate staff, as requested.
- Original agendas and minutes shall be filed and maintained by support staff in accordance with the City's adopted records retention schedule.
- The official record of the commissions/committees will be preserved by preparation of action minutes.

2. *Conduct and parliamentary procedures*

- Unless otherwise specified by State law or City regulations, conduct of all meetings shall generally follow Robert's Rules of Order.
- A majority of commission/committee members shall constitute a quorum and a quorum must be seated before official action is taken.
- The chair of each commission/committee shall preside at all meetings and the vice chair shall assume the duties of the chair when the chair is absent.
- The role of the commission/committee chair (according to Roberts Rules of Order): To open the session at the time at which the assembly is to meet, by taking the chair and calling the members to order; to announce the business before the assembly in the order in which it is to be acted upon; to recognize members entitled to the floor; to state and put to vote all questions which are regularly moved, or necessarily arise in the course of the proceedings, and to announce the result of the vote; to protect the assembly from annoyance from evidently frivolous or dilatory motions by refusing to recognize them; to assist in the expediting of business in every compatible with the rights of the members, as by allowing brief remarks when undebatable motions are pending, if s/he thinks it advisable; to restrain the members when engaged in debate, within the rules of order, to enforce on all occasions the observance of order and decorum among the members, deciding all questions of order (subject to an appeal to the assembly by any two members) unless when in doubt he prefers to submit the question for the decision of the assembly; to inform the assembly when necessary, or when referred to for the purpose, on a point of order to practice pertinent to pending business; to authenticate by their signature, when necessary, all the acts, orders, and proceedings of the assembly declaring it will and in all things obeying its commands.

3. *Lack of a quorum*

- When a lack of a quorum exists at the start time of a meeting, those present will wait 15 minutes for additional members to arrive. If after 15 minutes a quorum is still not present, the meeting will be adjourned by the staff liaison due to lack of a quorum. Once the meeting is adjourned it cannot be reconvened.
- The public is not allowed to address those commissioners present during the 15 minutes the commission/committee is waiting for additional members to arrive.
- Staff can make announcements to the members during this time but must follow up with an email to all members of the body conveying the same information.
- All other items shall not be discussed with the members present as it is best to make the report when there is a quorum present.

4. *Meeting locations and dates*

- Meetings shall be held in designated City facilities, as noticed.
- All commissions/committees with the exception of the Planning Commission, and Finance and Audit Committee shall conduct regular meetings once a month. Special meetings may also be scheduled as required by the commission/committee. The Planning Commission shall hold regular meetings twice a month and the Finance and Audit Committee shall hold quarterly meetings.
- Monthly regular meetings shall have a fixed date and time established by the commission/committee. Changes to the established regular dates and times are subject to the approval of the City Council. An exception to this rule would include any changes necessitated to fill a temporary need in order for the commission/committee to conduct its meeting in a most efficient and effective way as long as proper and adequate notification is provided to the City Council and made available to the public.

The schedule of Commission/Committee meetings is as follows:

- Complete Streets Commission – Every second Wednesday at 6:30 p.m.
- Environmental Quality Commission – Every third Wednesday at 6:00 p.m.
- Finance and Audit Committee – Third Wednesday of every quarter at 5:30 p.m.,
- Housing Commission – Every first Wednesday at 6:30 p.m.
- Library Commission – Every third Monday at 6:30 p.m.
- Parks and Recreation Commission – Every fourth Wednesday at 6:30 p.m.
- Planning Commission – Twice a month on a Monday at 7 p.m.

Each commission/committee may establish other operational policies subject to the approval of the City Council. Any changes to the established policies and procedures shall be subject to the approval of the City Council.

5. *Off-premises meeting participation*

While technology allows commission/committee members to participate in meetings from a location other than the meeting location (referred to as “off-premises”), off-premises participation is discouraged given the logistics required to ensure compliance with the Brown Act and experience with technological failures disrupting the meeting. In the event that a commission/committee member believes that their participation is essential to a meeting, the following shall apply:

- Any commission/committee member intending to participate from an off-premise location shall inform the staff liaison at least two weeks in advance of the meeting.
- The off-premise location must be identified in the notice and agenda of the meeting.
- Agendas must be posted at the off-premise location.
- The off-premise location must be accessible to the public and be ADA compliant.
- The commission/committee member participating at a duly noticed off-premises location does not count toward the quorum necessary to convene a meeting of the commission/committee.
- For any one meeting, no more than one commission/committee member may participate from an off-premise location.
- All votes must be by roll call.

6. *Selection of chair and vice chair*

- The chair and vice chair shall be selected in May of each year by a majority of the members and shall serve for one year or until their successors are selected.
- Each commission/committee shall annually rotate its chair and vice chair.

G. Memberships

Appointments/Oaths

- The City Council is the appointing body for all commissions/committees. All members serve at the pleasure of the City Council for designated terms.
- All appointments and reappointments shall be made at a regularly scheduled City Council meeting, and require an affirmative vote of not less than a majority of the City Council present.
- Before taking office, all members must complete an Oath of Allegiance required by Article XX, §3, of the Constitution of the State of California. All oaths are administered by the city clerk or their designee.
- Appointments made during the middle of the term are for the unexpired portion of that term.

Application and selection process

- The application process begins when a vacancy occurs due to term expiration, resignation, removal or death of a member.
- The application period will normally run for a period of four weeks from the date the vacancy occurs. If there is more than one concurrent vacancy in a Commission, the application period may be extended. Applications are available from the city clerk's office and on the City's website.
- The city clerk shall notify members whose terms are about to expire whether or not they would be eligible for reappointment. If reappointment is sought, an updated application will be required.
- Applicants are required to complete and return the application form for each commission/committee they desire to serve on, along with any additional information they would like to transmit, by the established deadline. Applications sent by email are accepted.
- After the deadline of receipt of applications, the city clerk shall schedule the matter at the next available regular City Council meeting. All applications received will be submitted and made a part of the City Council agenda packet for their review and consideration. If there are no applications received by the deadline, the city clerk will extend the application period for an indefinite period of time until sufficient applications are received.
- Upon review of the applications received, the City Council reserves the right to schedule or waive interviews, or to extend the application process in the event insufficient applications are received. In either case, the city clerk will provide notification to the applicants of the decision of the City Council.
- If an interview is requested, the date and time will be designated by the City Council. Interviews are open to the public.
- The selection/appointment process by the City Council shall be conducted at a City Council meeting. The city clerk will ask each City Councilmember for their nominations; the number of nominations is limited to the number of vacancies. The candidate that receives a majority of nominations will be appointed. If there is a tie, multiple rounds of voting will occur.
- Following a City Council appointment, the city clerk shall notify successful and unsuccessful applicants accordingly, in writing. Appointees will receive copies of the City's Non-Discrimination and Sexual Harassment policies, and disclosure statements for those members who are required to file under State law as designated in the City's Conflict of Interest Code. Copies of the notification will also be distributed to support staff and the commission/committee chair.
- An orientation will be scheduled by the city clerk following an appointment (but before taking office) and a copy of this policy document will be provided at that time.

Attendance

- A compilation of attendance will be submitted to the City Council at least annually listing absences for all commissions/committee members.
- Absences, which result in attendance at less than two-thirds of their meetings during the calendar year, will be reported to the City Council and may result in replacement of the member by the City Council.
- Any member who feels that unique circumstances have led to numerous absences can appeal directly to the City Council for a waiver of this policy or to obtain a leave of absence.
- While it is expected that members be present at all meetings, the chair and staff liaison should be notified if a member knows in advance that they will be absent.
- When reviewing commissioners for reappointment, overall attendance at full commission meetings will be given significant consideration.

Compensation

- Members shall serve without compensation (unless specifically provided) for their services, provided, however,

members shall receive reimbursement for necessary travel expenses and other expenses incurred on official duty when such expenditures have been authorized by the City Council (See Policy CC-19-002).

Conflict of interest and disclosure requirements

- A Conflict of Interest Code has been updated and adopted by the City pursuant to Government Code §87300 et seq. Copies of the conflict of interest code are filed with the city clerk. Pursuant to the adopted Conflict of Interest Code, members serving on the Complete Streets Commission, Housing Commission, and Planning Commission are required to file a Statement of Economic Interest with the city clerk to disclose personal interest in investments, real property and income. This is done within 30 days of appointment and annually thereafter. A statement is also required within 30 days after leaving office.
- If a public official has a conflict of interest, the Political Reform Act may require the official to disqualify themselves from making or participating in a governmental decision, or using their official position to influence a governmental decision. Questions in this regard may be directed to the city attorney.

Qualifications, compositions, number

- In most cases, members shall be residents of the City of Menlo Park and at least 18 years of age.
- Current members of any other City commission/committee are disqualified for membership, unless the regulations for that advisory body permit concurrent membership. Commission/Committee members are strongly advised to serve out the entirety of the term of their current appointment before seeking appointment on another commission/committee.
- Commission/Committee members shall be permitted to retain membership while seeking any elective office. However, members shall not use the meetings, functions or activities of such bodies for purposes of campaigning for elective office.
- There shall be seven (7) members on each commission/committee.

Reappointments, resignations, removals

- Incumbents seeking a reappointment are required to complete and file an application with the city clerk by the application deadline. No person shall be reappointed to a commission/committee who has served on that same body for two consecutive terms; unless a period of one year has lapsed since the returning member last served on that commission/committee (the one-year period is flexible subject to City Council's discretion).
- Resignations must be submitted in writing to the city clerk, who will distribute copies to City Council and appropriate staff.
- The City Council may remove a member by a majority vote of the City Council without cause, notice or hearing.

Term of office

- Unless specified otherwise, the term of office for all commission/committee shall be four (4) years unless a resignation or a removal has taken place. The Finance and Audit Committee term of office shall be two (2) years.
- If a person is appointed to fill an unexpired term and serves less than two years, that time will not be considered a full term. However, if a person is appointed to fill an unexpired term and serves two years or more, that time will be considered a full term.
- Terms are staggered to be overlapping four-year terms, so that all terms do not expire in any one year.
- If a member resigns before the end of their term, a replacement serves out the remainder of that term.

Vacancies

- Vacancies are created due to term expirations, resignations, removals or death.
- Vacancies are posted by the city clerk in the City Council Chambers bulletin board and on the city website.
- Whenever an unscheduled vacancy occurs in any commission/committee, a special vacancy notice shall be posted within 20 days after the vacancy occurs. Appointment shall not be made for at least 10 working days after posting of the notice (Government Code 54974).
- On or before December 31 of each year, an appointment list of all regular advisory commissions/committees of the City Council shall be prepared by the city clerk and posted in the City Council Chambers bulletin board and on the City's website. This list is also available to the public (Government Code 54972, Maddy Act).

Roles and Responsibilities

Complete Streets Commission

The Complete Streets Commission is charged primarily with advising the City Council on realizing the City's adopted goals for complete streets, vision zero, climate action plan, and provide input on major land use and development projects as it relates to transportation. The Complete Streets Commission's responsibilities include:

- To advance the goals of the city's newly adopted climate action plan by making alternatives to driving safer and more attractive
- Advise City Council on the implementation of the transportation master plan.
- Continue to advocate for and advise the City Council on planning and installing pedestrian and bicycle rail crossing and safe cycling/pedestrian infrastructure.
- Continue to support City Council in ongoing initiatives to improve access to Downtown and support downtown businesses.
- Continue to support the implementation of the Safe Routes to School strategy and advocate for community engagement, program continuity and engineering implementation.
- Continue to support City Council's role as a stakeholder with regard to regional multi-modal and transportation demand management programs projects to increase

Environmental Quality Commission

The Environmental Quality Commission is charged primarily with advising the City Council on matters involving environmental protection, improvement and sustainability. Specific focus areas include:

- Preserving heritage trees
- Using best practices to maintain city trees
- Preserving and expanding the urban canopy
- Making determinations on appeals of heritage tree removal permits
- Administering annual Environmental Quality Awards program
- Organizing annual Arbor Day Event; typically, a tree planting event
- Advising on programs and policies related to protection of natural areas, recycling and waste reduction, environmentally sustainable practices, air and water pollution prevention, climate protection, and water and energy conservation.

Finance and Audit Committee

The Finance and Audit Committee is charged primarily to support delivery of timely, clear and comprehensive reporting of the City's fiscal status to the community at large. Specific focus areas include:

- Review the process for periodic financial reporting to the City Council and the public, as needed
- Review financial audit and annual financial report with the City's external auditors
- Review of the resolution of prior year audit findings
- Review of the auditor selection process and scope, as needed

Housing Commission

The Housing Commission is charged primarily with advising the City Council on housing matters including housing supply and housing related problems. Specific focus areas include:

- Community attitudes about housing (range, distribution, racial, social-economic problems)
- Programs for evaluating, maintaining, and upgrading the distribution and quality of housing stock in the City
- Planning, implementing and evaluating City programs under the Housing and Community Development Act of 1974
- Review and recommend to the City Council regarding the Below Market Rate (BMR) program
- Initiate, review and recommend on housing policies and programs for the City
- Review and recommend on housing related impacts for environmental impact reports
- Review and recommend on State and regional housing issues
- Review and recommend on the Housing Element of the General Plan
-

Library Commission

The Library Commission is charged primarily with advising the City Council on matters related to the maintenance and operation of the City's libraries and library systems. Specific focus areas include:

- The scope and degree of library activities
- Maintenance and protection of City libraries
- Evaluation and improvement of library service
- Acquisition of library materials
- Coordination with other library systems and long range planning
- Literacy and ESL programs

Parks and Recreation Commission

The Parks and Recreation Commission is charged primarily with advising the City Council on matters related to City programs and facilities dedicated to recreation. Specific focus areas include:

- Those programs and facilities established primarily for the participation of and/or use by residents of the City, including adequacy and maintenance of such facilities as parks and playgrounds, recreation buildings, facilities and equipment
- Adequacy, operation and staffing of recreation programs
- Modification of existing programs and facilities to meet developing community needs
- Long range planning and regional coordination concerning park and recreational facilities

Planning Commission

The Planning Commission is organized according to State Statute.

- The Planning Commission reviews development proposals on public and private lands for compliance with the General Plan and Zoning Ordinance.
- The Commission reviews all development proposals requiring a use permit, architectural control, variance, minor subdivision and environmental review associated with these projects. The Commission is the final decision-making body for these applications, unless appealed to the City Council.
- The Commission serves as a recommending body to the City Council for major subdivisions, rezoning's, conditional development permits, Zoning Ordinance amendments, General Plan amendments and the environmental reviews and Below Market Rate (BMR) Housing Agreements associated with those projects.
- The Commission works on special projects as assigned by the City Council.

Special Advisory Bodies

The City Council has the authority to create standing committees, task forces or subcommittees for the City, and from time to time, the City Council may appoint members to these groups. The number of persons and the individual appointee serving on each group may be changed at any time by the City Council. There are no designated terms for members of these groups; members are appointed by and serve at the pleasure of the City Council.

Any requests of city commissions or committees to create such ad hoc advisory bodies shall be submitted in writing to the city clerk for City Council consideration and approval.

Procedure history

Action	Date	Notes
Procedure adoption	1991	Resolution No. 3261
Procedure adoption	2001	
Procedure adoption	2011	
Procedure adoption	2013	Resolution No. 6169
Procedure adoption	2017	Resolution No. 6377
Procedure adoption	6/8/2021	Resolution No. 6631
Procedure adoption	3/1/2022	Resolution No. 6706
Procedure adoption	3/8/2022	Resolution No. 6718

Procedure adoption	9/20/2022	Resolution No. 6776
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SELECTION OF MAYOR

City Council Procedure #CC-16-0001

Effective 10/7/2014

Ordinance No. 1016



Purpose		
To establish a procedure for the annual selection of the Mayor.		
Policies and procedures		
City Council policy shall be to rotate the mayor annually. The City Council shall select as mayor an elected member of the City Council who has served a minimum of one year and who has not served as mayor. If all eligible members have served as mayor, then the member with the longest elapsed time since serving as mayor shall be selected as mayor. In the event there are two or more eligible members having equal seniority, the City Council may select any eligible member as mayor.		
Procedure history		
Action	Date	Notes
Proposed and approved by City Council	February 23, 2016	Ordinance No. 1016



STAFF REPORT

Parks and Recreation Commission

Meeting Date: 9/28/2022

Staff Report Number: PRC-2022-024

Regular Business: Review results of recreation and community programs survey

Recommendation

Staff recommends that the Parks and Recreation Commission review and comment on this report containing the complete results of the recreation and community programs survey, and considerations for Menlo Park Community Campus (MPCC) program planning.

Policy Issues

As a duly appointed advisory body, the Parks and Recreation Commission advises the City Council on matters related to City programs and facilities dedicated to recreation.

Background

On December 16, 2019, Facebook (now Meta) submitted its proposal for exploring the funding and development of a new multigenerational center to incorporate the former Onetta Harris Community Center, Menlo Park Senior Center, Belle Haven Youth Center (child care), Belle Haven Pool and branch library.

On January 12, 2021, City Council approved the architectural control, use permit, funding and improvements agreement for the MPCC project located at 100-110 Terminal Ave. The City Council requested further review of several design elements of the proposed pool area. Those items were discussed January 26, 2021, and February 1, 2021. The City Council approved the pool design elements February 1, 2021.

Construction of the MPCC project began in June 2021. The project's concrete foundation was completed in March 2022 and the steel framing was completed in April 2022. The new center construction is projected to be completed during fiscal year 2023-24.

Analysis

City Council February 8, 2022, directed staff to conduct an analysis of the city's aquatics program needs at Burgess Pool and the future MPCC aquatics center, including a survey of Menlo Park residents. The MPCC Subcommittee, currently comprised of Mayor Nash and City Councilmember Taylor, subsequently expressed interest in leveraging the opportunity of a resident survey to also gain insight into residents' needs and interests related to recreation and community programming in the MPCC.

Staff prepared a resident survey to gain insight in all these areas, with input from the MPCC Subcommittee and its working group of Belle Haven residents, the Library Commission, and the Parks and Recreation Commission. Staff transmitted the survey questions to City Council for review May 24. The survey opened

June 13 and was distributed to Menlo Park residents in electronic and paper formats, in English and Spanish. The survey had over 900 respondents by the time the survey closed August 10.

The complete survey results are attached to this report. (Attachment A.)

Several of the questions asked survey respondents to rate items as either "not at all important," "somewhat important," or "very important." Responses of "not at all important" were assigned a numeric value of 1; "somewhat important" were assigned a value of 2; and "very important" were assigned a value of 3. The charts in Attachment A show these weighted average ratings for each item. Higher ratings indicate that survey respondents overall assigned higher relative importance to those items. Items that were rated with high average relative importance (2.35 or higher) are summarized in the following Table 1:

Table 1: High average relative importance (2.35 or higher)	
Survey rating	Item
2.78	Wireless internet access (Wi-Fi) in the library
2.74	Quiet places to read and study
2.67	Books in paper format
2.67	Storytimes for young children
2.67	[Athletic] Programs are focused on the needs of Menlo Park residents
2.65	Swimming pools are open year-round
2.64	Swimming pools are open seven days per week
2.63	Swimming pools are focused on the needs of Menlo Park residents
2.62	Neighborhood / family access to athletic fields for casual use and play
2.59	[Community] Programs/ classes are focused on the needs of Menlo Park residents
2.59	Books that are the newest and most popular bestsellers
2.59	Swimming lessons for children
2.56	Children access to athletic fields for casual / drop-in play
2.55	Teens have space to socialize, read and study after school and weekends
2.55	Books that offer a wide range of different viewpoints including views I don't agree with
2.55	Books that reflect the cultures, needs and interests of local / neighborhood residents
2.54	Open swim / community swim time in big pool
2.52	Swimming pools have free or discounted fees for Menlo Park residents
2.52	Books in electronic / digital formats (e-books, e-audiobooks)
2.51	Homework help for children and teens after school
2.5	[Athletic] Programs are free or have discounted fees for Menlo Park residents
2.45	Adult lap swimming

2.45	[Community] Programs/ classes are free or have discounted fees for Menlo Park residents
2.43	English as Second Language (ESL) resources
2.42	Adult literacy tutoring to help adults learn how to read / improve reading skills
2.42	Job skills / job readiness / job seeker resources and training
2.39	Books that are classics that I read in school / as a child
2.36	Food distribution, food insecurity advice and support
2.35	Health care navigation and support
2.35	Music / performing arts
2.35	Health and wellness / yoga / meditation

Lower ratings indicate that survey respondents assigned lower relative importance to those items. Items that were rated with low average relative importance (1.90 or lower) are summarized in Table 2:

Table 2: Low average relative importance (1.90 or lower)	
Survey rating	Item
1.75	Football/ rugby – organized youth/adult league
1.83	Money management, personal budgeting
1.84	Swimming pools attract participants from outside Menlo Park who are charged higher fees
1.85	Competitive swimming / sports have priority to use the pools for training and competitions
1.86	Lacrosse – organized youth league
1.87	Martial arts
1.88	[Athletic] Programs attract participants from outside Menlo Park who are charged higher fees
1.88	[Community] Programs/ classes attract participants from outside Menlo Park who are charged higher fees

Informed by the resident survey results and consistent with direction received from City Council related to MPCC programming, staff will continue to work with stakeholders including the MPCC Subcommittee and working group, Parks and Recreation Commission, and Library Commission to incorporate the following considerations into the MPCC program planning:

1. Prioritize the program elements that survey respondents rated with the highest relative importance.
2. Include programs and classes that are not currently offered on a regular basis, but were rated with high importance by survey respondents. For example:
 - A. Homework help for children and teens after school
 - B. Job skills / job readiness / job seeker resources and training
 - C. Food insecurity advice and support
 - D. Health care navigation and support
3. Prioritize programs and classes that are free or have discounted fees for Menlo Park residents.
4. Deprioritize programs that primarily attract participants from outside Menlo Park, and/or that survey respondents rated with low relative importance
5. Prioritize casual and drop-in play opportunities for children and families, especially Menlo Park residents

6. Aquatics program considerations will be addressed in the context of the upcoming aquatics operator request for proposals (RFP) process.

(The above considerations are numbered for convenience only, and are in no particular order or priority.)

Staff will incorporate input received from the Parks and Recreation Commission and other stakeholders into the implementation planning process over the next few months, and will present preliminary MPCC staffing and program options to City Council tentatively in January/February 2023.

Impact on City Resources

Staff estimates the value of Meta's contribution toward the MPCC project completion at approximately \$40 million. The City's share of the project construction includes commitments at both a base level and project enhancements totaling approximately \$15.75 million from various funding sources authorized by the City Council project approvals January 12, 2021, and February 1, 2021. The ongoing cost impacts of operating the new center will be established over the next year as part of the MPCC operational planning process. As part of the new center opening, it is anticipated that existing services that are currently housed in interim locations will be relocated to the new center; some services that were suspended or reduced during the MPCC construction and/or due to pandemic impacts could be restored to pre-construction/pre-pandemic levels; and some service level enhancements could be necessary or desired in order to operate the center in the manner and capacity envisioned by the City Council and the community. The intent is to engage the community over the next several months through the MPCC operational planning process to identify what is desired in regard to the center's programs and operations, which can then inform projected operating costs for the City Council to make budgeting decisions during fiscal year 2022-23.

Environmental Review

On January 12, 2021, the City Council found the MPCC project categorically exempt pursuant to the California Environmental Quality Act (CEQA) Guidelines Section 15302 Replacement of Existing Facilities. The project has substantially the same purpose and capacity as the existing facilities, and this exemption allows for reasonable increases in square footage to accommodate replacement facilities. On January 21, 2021, staff filed a notice of exemption with the San Mateo County clerk.

Public Notice

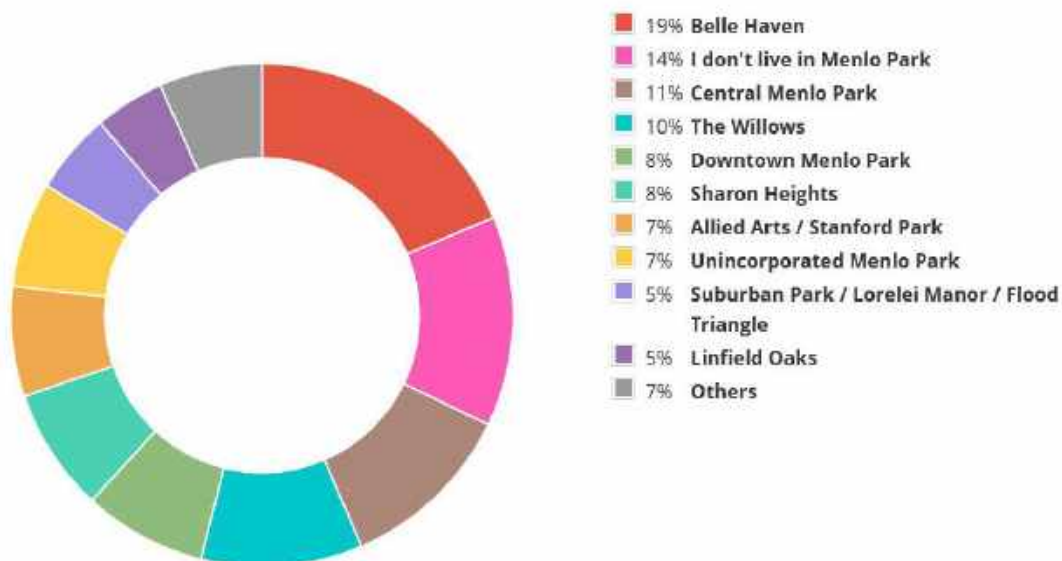
Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72 hours prior to the meeting.

Attachments

- A. Resident survey – recreation and community programs

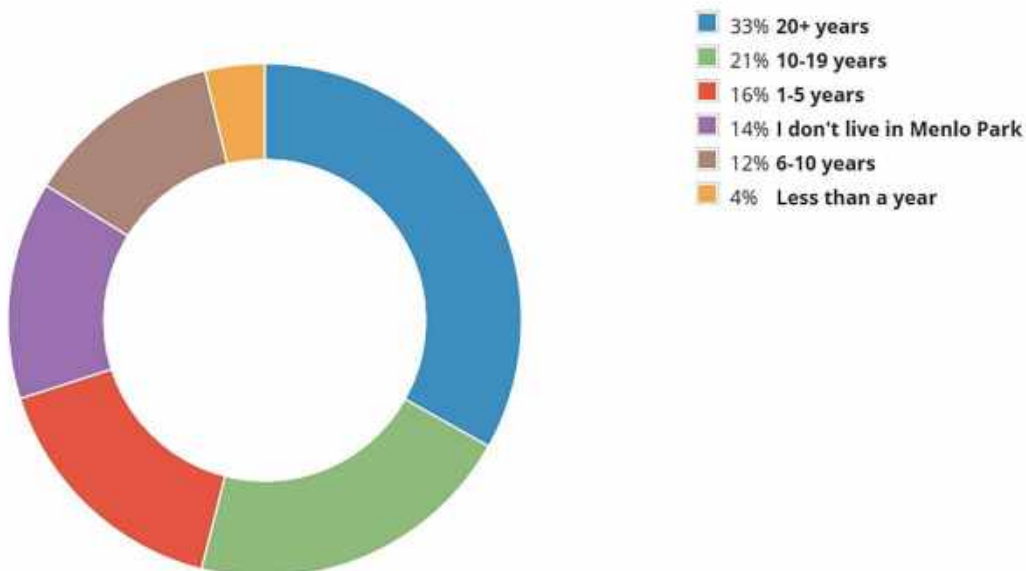
Report prepared by:
Sean Reinhart, Library and Community Services Director

1. What neighborhood of Menlo Park do you live in now?



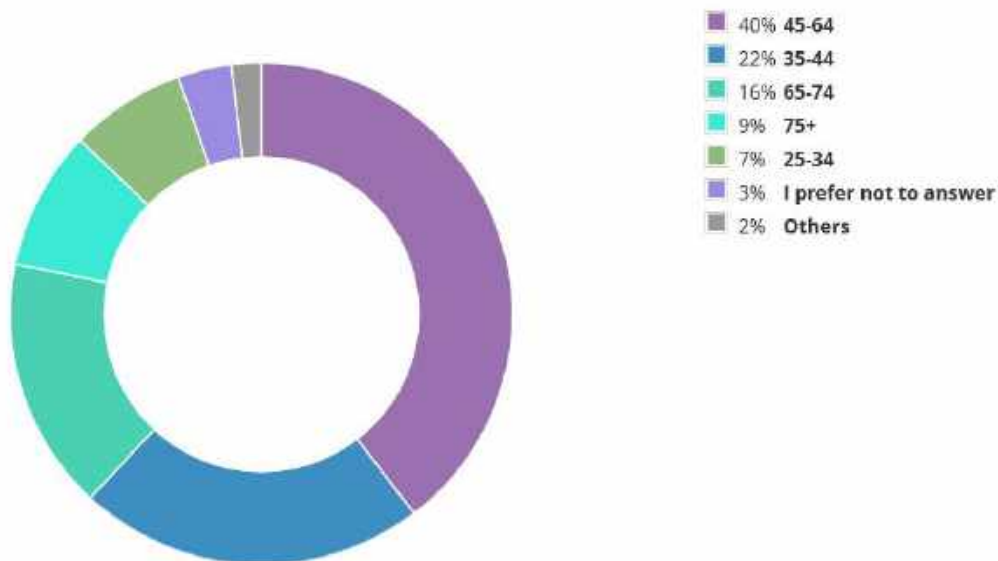
932 respondents

2. How long have you lived in Menlo Park?



932 respondents

18. What is your age?



724 respondents

3. What age groups live in your household? (Check all that apply)



870 Respondents

4. How often do you typically use or visit these locations operated by the City of Menlo Park?

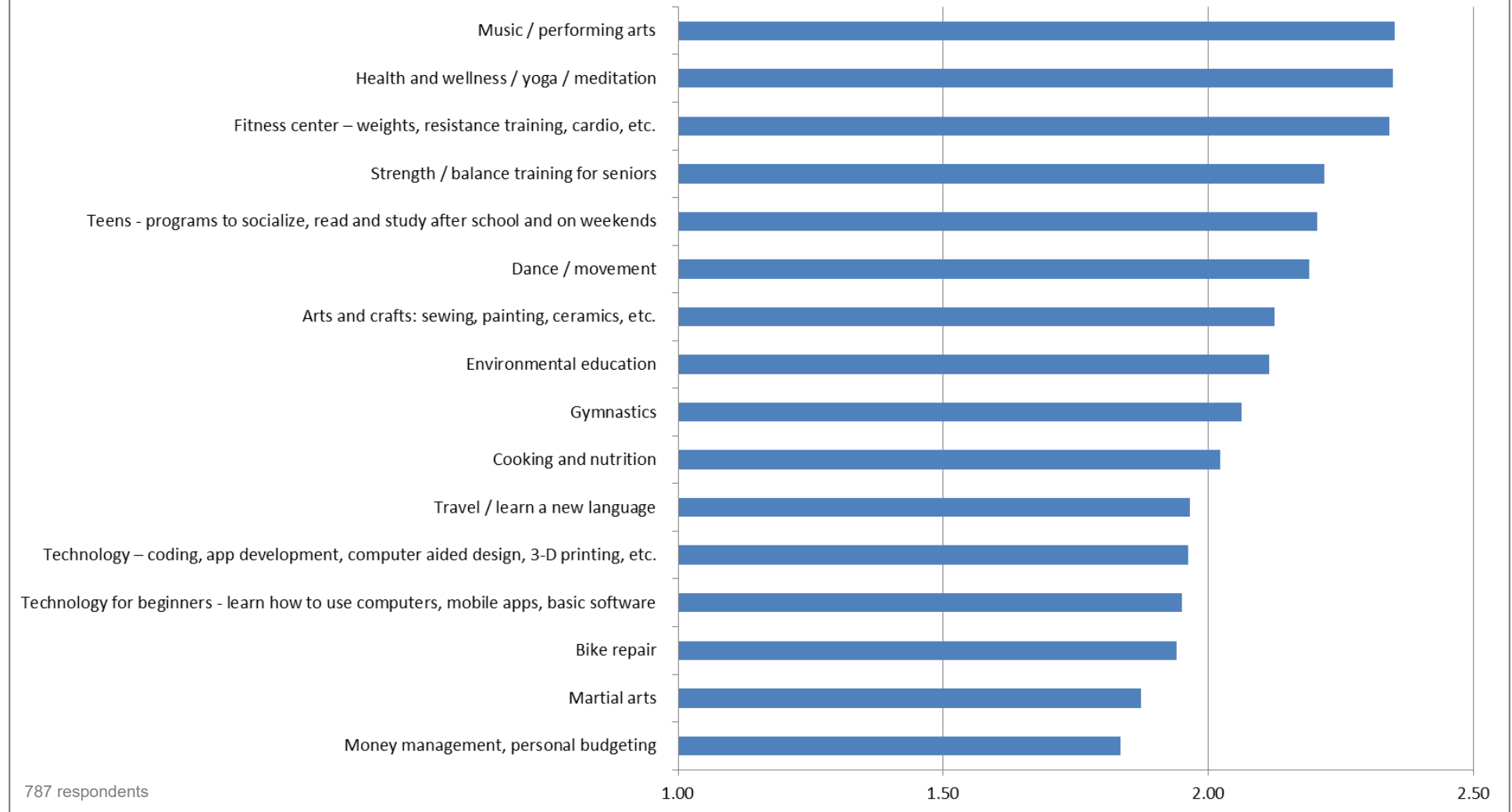
	Never	Rarely, once a year or less	A few times a year	Once or twice a month	Once or twice a week	More than once a week
Afterschool programs	74% Never	5% Rarely, once a year or less	5% A few times a year	4% Once or twice a month	5% Once or twice a week	7% More than once a week
Athletic fields (soccer, baseball, etc.)	34% Never	15% Rarely, once a year or less	17% A few times a year	11% Once or twice a month	12% Once or twice a week	10% More than once a week
Community and cultural events	18% Never	22% Rarely, once a year or less	45% A few times a year	11% Once or twice a month	3% Once or twice a week	3% More than once a week
Dog park	67% Never	7% Rarely, once a year or less	10% A few times a year	6% Once or twice a month	5% Once or twice a week	6% More than once a week
Gymnasium (basketball, volleyball, etc.)	56% Never	17% Rarely, once a year or less	14% A few times a year	5% Once or twice a month	5% Once or twice a week	3% More than once a week
Meeting rooms / facility rentals	67% Never	21% Rarely, once a year or less	8% A few times a year	3% Once or twice a month	1% Once or twice a week	1% More than once a week
Parks / green spaces	6% Never	5% Rarely, once a year or less	15% A few times a year	22% Once or twice a month	20% Once or twice a week	32% More than once a week
Picnic areas	23% Never	22% Rarely, once a year or less	27% A few times a year	16% Once or twice a month	7% Once or twice a week	6% More than once a week

4. How often do you typically use or visit these locations operated by the City of Menlo Park?

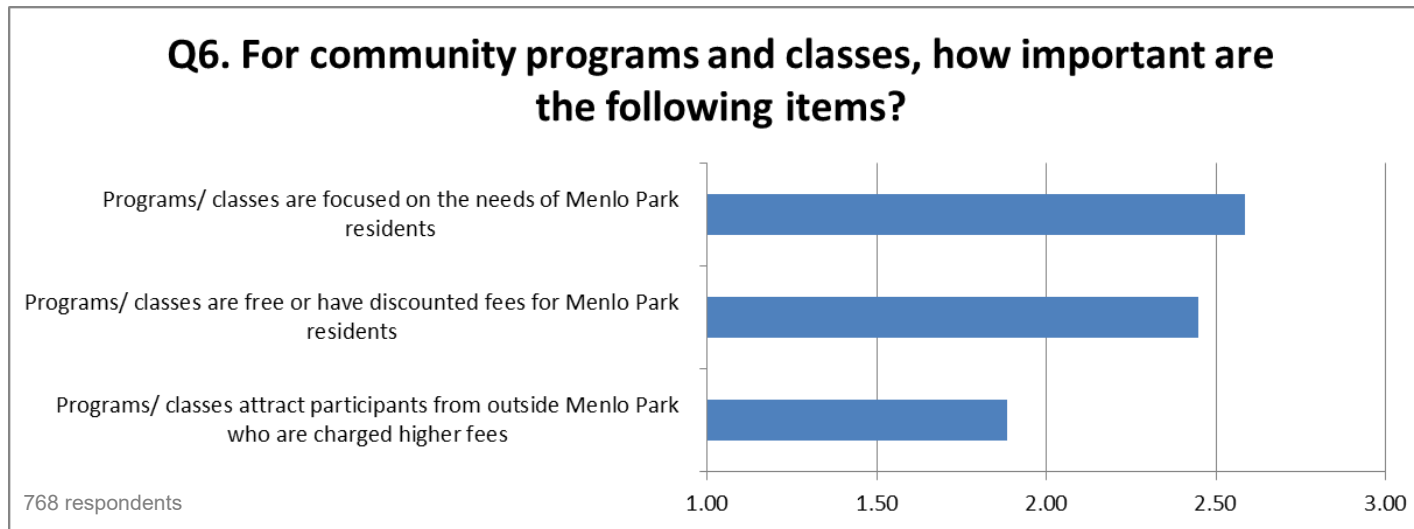
	Never	Rarely, once a year or less	A few times a year	Once or twice a month	Once or twice a week	More than once a week
Public libraries	12% Never	12% Rarely, once a year or less	22% A few times a year	28% Once or twice a month	16% Once or twice a week	10% More than once a week
Recreation center	37% Never	25% Rarely, once a year or less	19% A few times a year	10% Once or twice a month	4% Once or twice a week	5% More than once a week
Senior programs	80% Never	6% Rarely, once a year or less	5% A few times a year	2% Once or twice a month	2% Once or twice a week	4% More than once a week
Skate park	81% Never	7% Rarely, once a year or less	7% A few times a year	3% Once or twice a month	1% Once or twice a week	2% More than once a week
Swimming pools	40% Never	11% Rarely, once a year or less	15% A few times a year	9% Once or twice a month	8% Once or twice a week	18% More than once a week
Tennis / pickleball courts	44% Never	7% Rarely, once a year or less	10% A few times a year	8% Once or twice a month	11% Once or twice a week	20% More than once a week
Walking / hiking trails	14% Never	8% Rarely, once a year or less	21% A few times a year	21% Once or twice a month	16% Once or twice a week	19% More than once a week

844 respondents

Q5. How important are the following community programs and classes?



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.

Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
1	Would love to have more pickleball courts available in Menlo Park. Ideally at Nealon Park, where there is a critical mass of players already using the courts.
2	It is 3 to us to have more pickleball courts in Nealon Park, they are almost always full while the tennis courts are underutilized and could be made into temporary pickleball courts while retaining one for tennis. Pickleball creates a great sense of community but also is good for our mental well being. Check out Mitchell Park in Palo Alto. Thank you.
3	My wife and I play pickleball practically everyday since August 2021 at Nealon Park. We need more pickleball courts at Nealon. Shared pickleball courts on tennis courts 3 and 4. When the tennis players leave the pickleball nets can be placed on the tennis courts. It is possible to make 4, 6 or 8 pickileball courts on tennis courts 3 and 4. Thank you for supporting pickleball in Menlo Park.
4	We need more access to a pool for regular swimming lessons and open swim. Burgess is not handling their scheduling system well. I'm hoping Onetta Harris will be better when it reopens. Getting gymnastics back would be great too.
5	WE need more pickleball courts.
6	We desperately need more pickleball courts at Nealon Park
7	We need more pickleball courts. We need to priority today ver tennis at all times, better if permanent. Pickleball UNLIKE tennis is an open community and shouldn't be places piecemeal around the city. We need a central location or two as there many discourage players who either find the courts empty due to a lack of community or over crowded courts and being turned away.
8	Pickelball has been in creasing in popularity, but Menlo Park has not kept up with enough courts to meet this demand. Tennis courts usage has been on the decline, so some tennis courts should be changed to dual usage for both tennis and pickelball. There is a tremendous amount of illegal private tennis lesson at Nealon Park. I like to see enforcement policy to ban private tennis lessons.
9	Menlo Park should offer pickleball classes for all age groups. To accomodate the explosive growth of interest in pickleball we need to increase the capacity of pickleball courts in our city, both in the very near term (e.g. converting more tennis courts for both pickleball and tennis usage) and long-term (e.g. more permanent dedicated pickleball courts). Pickleball is a very social sports that promotes the sense of community and a wonderful way for our residents physical and mental well being. ; Menlo Park should offer pickleball classes for all age groups. To accomodate the explosive growth of interest in pickleball we need to increase the capacity of pickleball courts in our city, both in the very near term (e.g. converting more tennis courts for both pickleball and tennis usage) and long-term (e.g. more permanent dedicated pickleball courts). Pickleball is a very social sports that promotes the sense of community and a wonderful way for our residents physical and mental well being. For the immediate term I believe converting 2 tennis courts in Nealon Park for dual use of pickleball and tennis is a low-cost and effective way to address the pickleball community's need immediately.
10	Classes for kids and activities as well as sports for kids 7-10
11	Please bring gymnastics back. We have missed the classes and being able to do birthday parties there.
12	Classes for children, art, swimming, math, science etc
13	More pickleball courts!
14	Pickleball classes
15	Menlo Park gretly needs more pickleball facilities. Once more courts are available, there will be the potential for pickleball clinics which may be free or fee based.
16	All the ones listed above are great.
17	We need many more pickleball courts. The pickleball community continues to grow and attract people of all ages. Menlo Park needs to support this growing and active community now, by creating more shared tennis-pickleball courts, and in the future, by developing plans to expand more permanent pickleball courts in addition to the town's tennis courts.
18	More pickleball courts spread throughout the city.
19	Recreation classes need to include more variety. There are many dance, martial arts, and gymnastics classes, but the variety is lacking. For example, the only "art" classes now are sewing. The city has also repeatedly failed to program any classes for individuals with special needs or disabilities or insist that contracted instructors accommodate residents with disabilities. Instead of very specific classes, like drawing or sewing, what about a class that could accommodate a variety of abilities like Mixed Media, collage, non-representational art? Dance classes are very specific to type and age, what about a dance for all class that had a wider age and ability range so more could benefit? The community has identified the need for teen programming for many years but has yet to program for it. If teens don't have positive outlets, they will find not so positive ones.
20	Expanded pickleball courts such as at Nealon Park, not necessarily dedicated to pickleball but another tennis court with the dual stripng
21	Menlo Park residence really should have priority over venues and timeslots. Also, it needs to be VERY affordable. Not just "affordable" considering we're in the area of Atherton and many parts of Menlo Park. If you want Menlo Park residents, in particular Belle Haven residents, two be excited about using facilities and the services, you need to incentivize them. ; Being a Belle Haven resident, I realize I just can't afford things the way other people in the area can. Going to yoga classes was very affordable at the Onetta Harris community center. Also my sons went to karate there as well. Unfortunately the teacher passed away. And they could not find anybody else. I'm not sure if teachers get paid the same no matter which location they work at. I wanted my kids to do gymnastics but really can't afford the gymnastics at Arrillaga.
22	Would love access to swimming lessons and activities for young kids with affordable fees.
23	Gardening to feed the family ;), raising bees and chickens
24	Adult King Fu, Kempo or defensive martial arts, gardening, home maintenance/ remodel classes, learn another language, solicit opportunities for local residents to offer classes based around their skills / hobbies

All comments are shown as they were written and submitted by the respondents, and are numbered in the order they were received.

Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
25	Having access to child care if a caregivers would like to enroll to community center classes but unable to due to childcare issues Priority to those who reside in Belle Haven Affordable community center classes
26	Pool; gymnastics; sensory play; dance classes; Zumba for adults;
27	- Annual family membership to Burgess and other MP pools is needed - Do not use tennis courts as pickleball courts
28	Nursing rooms for nursing/lactating mothers. Infant care classes.
29	Updated track and field.
30	Life skills for teens (handling finances, job interviews, education opportunities). Cooking.
31	More off leash dog access particularly on weekends.
32	Pool use more hours during the year.
33	2 additional mixed-use pickleball / tennis courts at Nealon, more dedicated pickleball courts in the future (across MP)
34	Open the gymnastics classes for children.
35	Just want to have weight/physical excercising classes with discounts to residents
36	Pickleball is hugely popular and growing sport. We need more courts now. Conversion of two more tennis courts at Nealon to 8 pickleball courts (which can be used for tennis or pickleball) is necessary and makes great sense for our community.
37	The pool is critically important for older adults who cannot manage the dry land exercises. However, the pool has been taken over by athletes to the exclusion of ordinary families and seniors.
38	I very much enjoyed and benefitted from Aquatic Wellness for senior citizens. Feel it is 3 to offer this service to seniors as water exercises is the most beneficial and least apt to cause injury than any other programs for Seniors.
39	water wellness programs for elderly and disabled people are important
40	I used to participate (as a Palo Alto resident) in the excellent aqua wellness program at Burgess Pool, but it has not been offered in the same format, at the same times, nor as often, since the Covid shutdown. I swim occasionally and appreciate the warm pool, but have had to find a private aqua wellness program, which is much more expensive and further away.
41	I really appreciate the option to attend meetings in the library or Rec Ctr rooms where community organizations are presenting -- such as SFBBO (about local birdwatching) or topics that offer ways to more enjoy where I/we live. I am extremely disappointed at the Burgess Pool's dropping their very successful aquawellness programming in favor of more cardio-focused aqua-exercise or PT, 1:1 type of aqua exercise that are much more expensive and not as valuable to overall whole body conditioning/wellness.
42	Please, open back gymnastics. This is only one gymnastics in Menlo Park/Palo Alto/Stanford area. The classes were so convenient (there were classes for different age kids at the same time). Coaches were super friendly and absolutely kind to kids. Kids loved environment and a huge and bright room. Please, bring it back, now the closest gymnastics for kids is in 25 min drive one way and it is packed.
43	Thank you!
44	Please let us swim in the burgess pool. I cannot afford the private pools and burgess is always too busy with the team sheepher group
45	Please reopen arillaga gymnasium and restart gymnastics!
46	Please reopen gymnastics- such a wonderful program and we can't find anything else like it
47	Menlo Park's library is a disappointment compared to other cities (eg palo alto). It would be great to see an investment into a better one Local music and art classes for toddlers are great, but often full. I'd love to see more. I'd also love to see swim classes for infants/toddlers in menlo park
48	Lastly, it would be interesting to have local block parties to meet neighbors.
49	We would really love for the gymnastics program to be restarted.
	Aerobic exercise classes after 4 or 5 pm Monday through Friday
	- Open swim time for families on weekends - Group swim lessons vs. private lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can swim - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
	We used classes and programs heavily when the kids were younger. Now that they're tweens/teens there doesn't seem to be as much for them. Would be nice to have a free hangout space to rival downtown and Menlo Church. Some place for them to go now that quarantine is over.

All comments are shown as they were written and submitted by the respondents, and are numbered in the order they were received.

Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
50	Free swimming lessons for Menlo Park residents. More open swim time for families. Reasonable pricing for swimming so families can afford to swim. Eliminate the programs we do not want. Consider public safety programs aimed at educating the community. For example, run programs on how to make (inexpensive) indoor air filters or how to use a fire extinguisher. I also do not see programs aimed at the residents living in Belle Haven. For example, start a "family time" where there is something for the whole family with entertainment for kids, enjoyable couple time for parents and even a simple dinner. I also think that MP should end it's public-private partnership with a for-profit pool operator who puts his paying students ahead of residents.
51	Having lived here almost a full year I'm not up to speed at all what the City offers in terms of programming. Would love to know more and excited to learn more to be more involved in the community for my family and kiddos. Would love to be added to an email list if one exists. Also has there been thought given to incorporating any sort of announcements (kid related) into the school newsletters?
52	Larger library budget for acquisition of both hardback and e-books.
53	City programs and classes should reflect the needs of the diversity that exists in the City of Menlo Park (more than just Dance).
54	We have two little ones and would love to see the gymnastics center open again as well as more swim and affordss as me athletic programs for their age group.
55	The dog park at Nealon is a fabulous community resource. How can it be improved or hours extended to encourage fewer off-leash dogs elsewhere?
56	We're interested in children's theater & gymnastic programs + table tennis or tai-chi for seniors
57	Aqua wellness/aqua therapy classes for seniors without class space reduced for children and lap swimmers plus taught by knowledgeable experts in that specific field.
58	My family and I really love Menlo Park and feel very safe in it, but there are a lot of things to be done, a free gym or athletic center for the community, outdoor events and celebrations for the whole community, gatherings, bbq, 4th of July is coming up so there should be something for everyone in Menlo Park to gather and celebrate
59	The gymnastics program should reopen.
60	My children participated for many years in the gymnastics program, and we were incredibly grateful for it. The instructors were generally very good, and my children thoroughly enjoyed the classes beginning with mommy and me classes and ending with competitive team participation. The gymnastics program, in my opinion, is a highly valuable program offered by the city.
61	BRING BACK GYMNASTICS FOR TODDLERS AND PRESCHOOLERS. It's crazy to me that Menlo Park has yet to bring back this program and found a way to adapt during the pandemic. We have instead used more community resources from Palo Alto. Much more impressed with their community resources.
62	Please begin hosting summer concert and activities again!
63	There is a park on willow oaks that has 3 tennis courts it will be great if one of them is converted to 2 pickleball courts. That will engage more people to come
64	Please bring back gymnastics! HUGE gaping hole in Menlo Park right now!! :(
65	Please open the gym for the kids! It's world class facility and it's just sitting there unused. What a waste. There's no reason why it's not open when everything else is open.
66	The aquatic exercise classes, taught by Sheralee Beebe, are valuable to people who have disabilities or whose advanced age makes other kinds of exercise impractical. I attended the classes at Burgess pool for two years before the COVID-19 pandemic hit. The program in Menlo Park is still not available for me, so I go to aqua fitness classes in the Palo Alto YMCA.
67	Bring back gymnastics!
68	More outdoor programs eg. Storytime at the library can be in the courtyard instead of indoors. Outdoor dance/martial art classes etc.
69	Tennis courts have been impacted by pickleball. Any expansion of pickleball courts should not be at the expense of tennis.
70	I worry that when my 7 yo is a tween/teen he will have nowhere to go and hang out with friends if he's not on a sports team or wants to hang at the skatepark. Why not take some of the vacant space on Santa Cruz Ave and turn it in to a STEAM hangout for kids with a juice bar, music space etc...like a modern teen center. Older kids could work there and be paid too. There could also be an area for bike repair. So many kids bike to Hillview. Kids need constructive places to gather. And what about programs for kids that take them outside the city on a hike, whitewater rafting, fishing etc..
71	I'd like to understand what outside groups are using the fitness facilities (Ariaga gym, pool) so that I can use the facilities through their programming if the city programming doesn't fit my schedule. A good example is the early morning fitness at the gym. I don't see that listed on the class list but I see all sorts of groups when I run past the gym in the morning.
72	Warm water (92+ degrees) aquatic therapy pools, handicap accessible.
73	I was an avid attendee to the former Aqua Wellness Program for years. We had an excellent teacher who kept us moving forward even though we were aging! The present programs are geared to the younger population with focus on intense cardio movements. The new program led by a physical therapist has its place, but should NOT be considered a replacement for Aqua Wellness. If we need that intense of a program we would be attending, but we are not severe yet nor can we afford it on a fixed income.
74	We are in need of additional pickleball courts at Nealon. The pickleball courts are packed while the tennis courts are empty
75	Sharee was very helpful to me when I needed aquatic rehab.
76	Create more pickleball courts to establish a community feel for Menlo Park. Allow more hours for pickleball (as opposed to tennis) to allow for pickleball programs and classes/clinics.
77	It would be nice to have facilities for cooking classes at the recreation center. Running, biking, hiking groups would be nice. And maybe other group activities - like surfing, paddle boarding, rafting
78	Everyone in my family cannot wait for the kids gymnastics program to restart. I would utilize Spanish classes and think it would benefit a lot of community members (or if not a class, then a meet up with people to talk in English/Spanish and be mutually beneficial)

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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
	<ul style="list-style-type: none"> - Arrangement for Belle Haven families to have access to swimming during the 3-year closure of their neighborhood pool. - Open swim time for families on weekends - Group swim lessons vs. private lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can swim - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
79	Two public run swimming pools at more affordable rates for residents as we used to have
80	Don't let third-party providers run the programs primarily for their benefit; focus on serving Menlo Park residents. Fee differentials for residents and non-residents should be substantial (like, double for non-residents)
81	I'd love to see a ceramics class where you can use a pottery wheel. There aren't many around here, whereas you can often find other programming, like music, at other places.
82	3 that Tim Sheeper/Menlo Swim continues into the future managing the swimming pool and it's programs. He and his staff do an outstanding job not only on maintenance but providing a variety of programs servicing all ages and skill levels
83	More fitness classes, more arts and crafts
84	Pool exercises in water shallow enough to touch shoulders for walking and stationary exercises. More senior exercises.
85	To include nearby East Palo Alto residents
86	Upon moving here I was surprised by how few classes are offered via parks and rec, and how few community events there are. There should be a wide variety of classes for kids, adults and seniors. These classes can be run by different community organizations, companies and individuals. San Carlos and Redwood City have a much wider variety of classes than Menlo Park -- as well as wonderful community events -- and would be good cities to emulate.
87	Please also bring back musical performances and other arts performances.
88	Being a family with small children, we would be excited for programs geared towards families & children.
89	I'd love to see the entire gymnastics program for kids open up again. It's a huge bummer we don't have it in Menlo and residents need to travel to RWC or Sunnyvale to get them.
90	Appreciate all fitness classes for adults; also tech classes. I'd like to see classes on using iPhone for photography and video - for beginners.
91	would like a well-thought out informed strategy for pickle ball courts, which are used by people from as far away as San Jose.
92	make pool more accessible to the whole community-private lessons are given preference when this is a community pool; get the gymnastics program back. this was a very valuable program for our kids and I talk with many parents who want it for their kids
93	We NEED more pickleball courts. I don't know how many years have to go by to get something done. The courts we have now are always busy and the nets are falling apart. Please add more courts, the tennis courts are rarely used.; I am filling out this survey because the community needs more pickleball courts. thank you.; Nealon Park has only four courts and the tennis courts right next to the pickle ball courts are, most of the time, unused.
94	More Pickleball courts! Nealon Courts have had the most positive neighborhood impact of anything we've experienced yet!
95	Increase Pickleball Courts!
96	Pickleball becoming very popular. Courts are important.
97	Permanent Pickleball courts are needed.
98	Dedicated pickleball courts and more dual tennis/pickleball courts, especially at Nealon Park
99	My passion is pickleball. Earlier this year I used to play it 1x or 2x a wk at Nealon Park but I got discouraged by the crowds there. We need more pickleball courts in Menlo Park. Thank you!!
100	I love the way pickle ball brings together people of all ages. If we could have more pickle ball courts that would be great.
101	I believe pickleball is the fastest growing sport, it's quick to learn, inclusive and very social. Each city should have courts.
102	would like more pickleball courts
103	Low Burgess but dressing and shower frailties for women are way too small for all the users. Actually need deprecate pool for lessons, summer camps and classes, the pool gets so much more use than any other piece of the open park area, baseball fields etc. More pickle ball courts Class times are geared to working people as they are scheduled in the early morning, lunch and evening, nothing for seniors mid morning or afternoon. We don't want evening classes. What about a service that matches seniors to volunteering to assist with classes, camps etc, not just the senior center.
104	Guitar classes!
105	There is an increase of older people to play sports such as pickleball. We need more courts available. Thank you
106	Pickleball classes for all ages
107	I would like to see more Pickleball Courts. The Tennis Courts are often empty, but people are waiting to use the four Pickleball Courts in Nealon Park. The nets in the Pickleball Courts at Kelly Park are in need of repair or replacement.
108	We need more permanent pickleball courts. I play 4 to 5 times a week and am forced to go to neighboring courts as Menlo Park does not have enough.

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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
109	I'd love pickleball classes
110	Keep the name of Onetta Harris for Belle Haven new Center on Terminal
111	regular in-person teens socializing programs, inclusive programs (especially of people with disabilities), lower-cost recreation programs for toddlers, children, and teens in Menlo Park, sibling discounts
112	Pickleball classes.
113	Bring back the gymnastics program for young kids. I've heard great things and my daughter has been waiting to try it. Green spaces are important, especially with shade.
114	Swimming/improvement lessons for adults.
115	You're doing a great job - thank you.
116	I'd love to see more big community gatherings. Movie nights, music in the park, art festivals downtown, maker spaces at the library.
117	There is a need for an open gyms at both community centers with equipment for exercise & low fees for usage.
118	Expand and improve pickleball courts.
119	This past school year, i wished that there were more swimming lesson options during after school hours. Now, i understand the swim team that meets at Burgess has a lengthy waitlist? If there were an option to expand via staff (if it isn't a facility capacity issue), that could be worth attention! We have also been waiting, along with many other kids' families, for the excellent gymnastics program to come back! Thanks!
120	Would like to see the grassy areas open during the summer and fall months. At this time they are fenced off for reseeding.
121	Art studio classes
122	Cafe at the library
123	I would love to see the gymnastics for toddlers to come back. We've never been able to use this resource and I heard it was amazing
124	Remember that the parks belong to the residents of Menlo Park and not just organized soccer groups. The parks seem to be surrounded by orange mesh most of the year for restoration. Local residents who like to play in the park, visit with neighbors, walk their dogs, etc., can't use the parks most of the year. As for community classes, there are many low income residents who can't afford to take classes. Making the classes more affordable would be great. Also, don't forget about the adults and seniors. Seems most classes are geared towards children. Remember the tax payers.
125	Downtown fairs and events are always wonderful. Would be great if there were movies in the park (like in Redwood City) and more summer activities for families and all ages.
126	We want gymnastics back, kids enjoy that pre pandemic, now when everything is open it still has been closed. That's frustrating.
127	I'd like a makers space with tools
128	More events at the libraries or rec centers for babies/toddlers.
129	Continue providing services and get services that were closed due to COVID back up and running like the gymnasium.
130	Continue to support Menlo Swim and Sport programs
131	I can't speak to how important these classes are. They all seem to be important. Are people taking them? I'm sure that will be evaluated.
132	Please add more options for pickleball use. It is a wonderful way to bring all facets of the community together.
133	The city should endeavor to enable and seek out local Menlo Park contractors for resident programs. The city should work in conjunction with the school district, to organize a competitive sports environment for kids in school by hosting city championships in various disciplines as well as hosting city events for adults. Too much favor is given to outside contractors from other cities who are not invested in our local community.
134	More Pickleball courts and activities and communication, like Foster City and Palo Alto do.
135	Please reopen the gymnastics center
136	pickleball classes
137	I would like to request the permanent conversion of courts #3 and #4 to pickleball in addition to court #5 being kept for dual usage
138	I hope we can have group swimming lessons for children again. We can't afford privates. And can we please reopen the gym (gymnastics programs)? That was a treasure. The loss of swimming lessons and gymnastics because of covid has very much impacted our family and other parents in our community. Covid restrictions seem to have made the public space less accessible in general to families who are not wealthy enough to hire private teachers for everything. Please re-open if possible. Thank you!!
139	new in the area so i say the library is the perfect place to meet new people and know more about the area
140	Pickleball classes for new players. Many of us got introduction to pickleball from the Palo Alto City classes. Also, Intermediate classes for pickleball.
141	I have older kids that no longer live at home. I have never been impressed with Menlo Park's programs. We've typically driven around (when kids were younger) to do other programs outside of Menlo Park. I have recently started playing Pickle Ball at Nealon Park. Would LOVE to see some more tennis courts get converted as the PB courts more busy than Tennis.
142	We hope to have a big pickleball court . So people do not need to go to Palo Alto playing everyday
143	Love to have more pickleball court space
144	We need more pickleball courts vs tennis courts. One of the fastest growing sports in America and certainly on the peninsula.
145	More pickleball courts. They are full many hours a day! High school students thought senior citizens!
146	More pickle ball courts

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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
147	More pickle ball courts
148	More pickle ball courts
149	summer programs that are reasonably priced for kids, e.g., coding, gymnastics, swimming, acting.
150	Tener clases de inglés y que nos ofrezcan cuidado de niños al momento de asistir a clases
151	Exercise classes, physical fitness, gardening, discussion groups keep me thriving. Any possibility of a community garden in Menlo Park? It may interest folks who may wish to expand gardening opportunities beyond small patio container options. Thank you for the nice maintenance of the duck pond and park in Sharon Heights - it's my go to place for walking and relaxation.
152	Como cuidar el medio ambiente, usar material reciclado para otras actividades y minimizar la cantidad de plásticos en el planeta, como mantener limpia la ciudad, hacer campañas de limpieza por lo menos cada 3 ó 4 meses al año.
153	We enjoy live music at Fremont Park. PLEASE consider a complete, weekly schedule of music in the future. The pandemic has clearly impacted city events, but the live music draws residents of all ages and brings the community together in a safe way. This is the best way for us to get outside and enjoy the downtown restaurants. Thank you.
154	More community events. Look at Los Altos. They do an amazing job!!!
155	I've lived in four different neighborhoods of Menlo Park over the past 40 years. When my daughter was young, she enjoyed the dance and gymnastics programs for children. I participated in exercise programs for many years until an injury made it difficult. I love MP library and am often frustrated by the variable hours of operation- especially when the library was no longer open after my morning exercise class. I walk daily and find the lack of sidewalks not only frustrating but downright dangerous. The bumpy yellow patches at intersections may help some, but are a trip hazard for others of us. I wish we had more unpaved walking paths which are much easier than concrete on aging joints.
156	I walk the dirt path by the RR tracks on Alma almost daily because walking on concrete is dangerous for my feet prone to plantar fasciitis. I wish we had dirt walking paths where the trains didn't blow past. But it is lovely walk under the trees by the RR tracks. Off-topic: I saw a lady with grandson feeding the ducks -- right by the DO NOT FEED DUCKS sign. She couldn't read English but was very happy to learn what the sign says. You need that sign in several languages if you really want the ducks treated right.
157	Please re-open the gymnastics center or rent it out to those who can provide classes.
158	Pickleball classes
159	Cooking classes or demonstrations
160	Please open the gym. Also should prioritize Menlo park residents need and benefit first.
161	Please make the swimming classes more affordable for children who live in Menlo Park.
162	Please reopen gymnastics
163	Improve Access to Pickleball . more courts.. more hours.. and please cut the lock on the gate at the Pickleball court. It is a fire hazard / earthquake hazard to LOCK people in with only one way out. Be smart about this.
164	Would like to have ballet/dance/gymnastics classes for toddler or young children.
165	Please continue to invest in the Belle Haven community.
166	More dedicated pickleball courts
167	Release more pickle ball courts in Menlo Park
168	need a bench to sit on between games at Nealon Park Pickleball courts.
169	Community gardens. Outdoor festivals.
170	-Provide culturally relevant activities and programming. -Offer comprehensive services to the Belle Haven area. -Provide free/affordable service/programming to low-income residents.
171	Teens have very little to do in MP or the surrounding area. They tend to like to hang out in the evening and there is just nothing for them. In addition, Menlo Park is one city, not East and West, so ensuring equity of services is paramount.
172	More pickleball courts!
173	suggest to add more pickleball courts at Nealon park
174	More pickleball courts. How many pickleball courts can fit on a soccer field? Pickleball uses far less land, doesn't need water, pesticide, herbicide (although could be more green-friendly), used by ALL ages including families.
175	I think all of these are extremely important for the community and would be inclined to pay for/attend if available. ; I'd love to see free swim lessons for communities who need them.
176	Open the gymnasium which has been closed for 2+ years and run it at the same high level as the Burgess pool.
177	Please do not consider closing pool or changing current management. Many people know what the pool was like before Sheeper was running it. Swimming pools and programs are vital to a healthy community. Integrity will triumph.
178	We need to make MPO a more vibrant community - current programs except for those at Burgess are not good enough. And Why is the Arillaga Gym still closed?? oi kids cannot get access to gymnastics
179	More availability for community use of pool
180	Parents of young kids (2-5) need local options for gymnastics, soccer, and ballet.
181	pok'
182	Different martial arts, flag football, hi-5 sports programs, more swimming lessons
183	We have been waiting for the Gymnastics program to start up again. The only other gymnastics program in the area (in redwood city) is very full with long waitlists. It's so convenient to have gymnastics through Menlo Park and it's unfortunate that it hasn't opened back up yet.

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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
183	It seems like compared to neighboring cities, Menlo Park classes, services and events have not come back or take much longer, even outdoor options, which has been disappointing. I have a 5 year old and after living here for a decade, it now seems like he may age out of the ability to take advantage of the gymnastics offerings, which also have not come back. Local parent and neighbor Facebook groups complain about this often.
184	We would highly appreciate an inclusion program that can support inclusion of children with special needs in the Menlo Park after school and camp programs (similarly to the assistance they get at school)
185	Kids gymnastics
186	I'd like to suggest that the City Council, if they have not yet, survey other municipalities in San Mateo County, and see how other aquatics programs serve the needs of the community. My guess is that "the squeaky wheels are getting grease" in the current situation at Burgess. Residents who are happy with the programming are not so likely to let you know as those who have complaints. I was an aquatics professional for 30 years. I have done the work that Tim Scheeper is doing and I can tell you that there are few programs in the country that provide such diverse programming and give opportunity to so many people. It's not an easy job and certainly more difficult when the support of the municipality is not behind you. I strongly urge the city council to look on the bright side of what is being offered to the community. Having been the professional who was squeezed out of space by those "squeaky wheels" myself, I can comment that it is likely those people who are complaining will probably not attend often anyway and those who are being disenfranchised will lose their opportunity. The pool would sit empty is my guess. Water is a precious resource. Better to have the pool occupied and scheduled for activity rather than giving those who MIGHT show up more opportunity. The team at Burgess knows how to maximize the space and time. Even those squeaky wheels have time allowed for their use though they may not choose to go when the time is available. I would love it if my swim practice was at 10AM. I retired now and it would be my best choice. But I go when the time is scheduled for the programing I participate in. Seniors, families and disabled should do the same. That way everyone has equal opportunity.; Team Scheeper is doing a Jam up job!!
187	Dance classes, children's arts and sport classes, music concerts
188	We have been desperately waiting for kids programs and gymnastics to come back
189	More space in children's sports activities, they're always waitlisted. More slots in swim classes, we've been trying to get in for over a year. Make space for other creative training.
190	Options for mothers to get together with young babies or kids!
191	We would love to see gymnastics reopen and the pool continue to be use for recreation, camps, and swim teams.
192	First aid for all ages
193	It's time to count unincorporated Menlo residents as residents. It is the biggest factor in my family avoiding classes and the pool.
194	The gymnastics program at Burgess hasn't been running since Covid began and it's time to bring it back. The facility is sitting empty, when hundreds of local children should be using it. It is ridiculous that the gymnastics program hasn't been reinstated.
195	These programs need to be restored to pre covid levels it is really a problem, when nothing is done for over a year or more once county restrictions were lifted.
196	Outside Zumba. Park exercise where you can show up. I've done this in other communities. Group to meet people.
197	more variety classes for adults (non-seniors) that isn't just dancing (art classes would be amazing!), and a real gym where residents can freely use weights, equipment, etc.
198	Love the new pickleball courts at the Nealon Park, amazing addition for our family. Please keep them! Would like to see more soccer fields for youth soccer and would like a better /larger swimming pool for families. It is dominated by lessons and crowded, would be great to have a larger one or more options to swim in Menlo Park.
199	walking clubs
200	We need the pool to stay open :) I'm also not sure if the survey is asking how important things are *to me* (and my family) or how important I think they are to the general community. Those are two different answers for many of the questions. For instance, below on the swimming question - my kids are out of swim lessons so they are not important *to me* but are 3 to the Menlo Park community and I support them. I'm filling out the survey assuming that the questions are asking how important things are to the wider MP community, not just to my personal wants/experiences. For our family, there are enough private groups offering things like singing lessons and soccer and martial arts that we haven't looked to the city to meet those needs.
201	We took years of lessons at Burgess and now have two kids in swim team there and I regularly swim laps.
202	Need more wellness and arts programs for seniors and teenagers.
203	Develop a park at SGI! Lots of people walk more now post- pandemic, and many got dogs. Pickleball is blowing up. This should absolutely be included in the Flood Park renovation!! Gymnastics at Burgess needs to be scaled way way up once it reopens. There is so much pent up demand for our little ones that have never had a chance to do it with COVID's impact. We can't even get ON a waitlist, local classes are SO full. Did I mention pickleball yet????? :)
204	I regularly attended adult gymnastics and Circus Aerials years ago, and would like to see this return. It would be great to see Menlo Park consider adding a disc golf course to one of its vacant green spaces.
205	It would be nice to bring back the gymnastic program. It was such an amazing program for the kids.
206	None

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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
207	Tim Sheeper has dramatically benefited Burgess and the entire MP swim program and community. All ages, all levels of athleticism. He took it from an under used program that was failing economically to a profitable Program so heavily used that people complain that they are comparatively under served. The problem now is too much success and popularity and the call for more services. Tim's success should be supplemented rather than punished.
208	I use the burgess Park Pool and have for many years. My children participated in swim lessons, swim team and swim camp there. I value the Burgess Park Pool as an important aquatic resource on the peninsula. The Burgess Park pool is exceptionally well run with a wide range of programming for youth through seniors. The pool area is clean and safe, the staff is friendly and well trained, the availability of lap lanes is good. Many people depend on this resource for health, fitness and children's water safety
209	I would like to see more computer skills classes.
210	We raised our kids taking swimming lessons from age five, Menlo Maverick's, swim team, Camp Menlo summer camp, aerial silks, fun free swimming, lap swimming, and masters swimming for the past 12 years.
211	I formerly lived in Menlo Park for over ten years and then joined the Menlo Masters Program. I have swum with Menlo Masters for over 13 years and dearly love the program and want it desperately to continue.
212	All programs are essential to keeping Menlo Park an outstanding community. Reduced fees for residents is critical. Non profit organizations that can increase access to programs for underserved communities of Menlo Park should continue to be utilized.
213	The circus program at the gymnastics center is the most important and the one that is most important to our family and the most unique to Menlo (aka attracts people from the outside).
214	More pickle all courts, please. Also, a dog park for smaller dogs.
215	We need gymnastics open for our kids, Burgess playground it looking a little shabby lately, the library hours need to be extend to open earlier, more classes for toddlers
216	Guided walks, gatherings where people can work on crafts together (not teaching, just doing), a way to link language learners together (i.e. I am learning Spanish with Duolingo, but would like to meet someone my age to chat with and improve my understanding and fluency)
217	PLEASE PLEASE We would LOVE to see the Arriaga Gymnastics class for toddlers/childrens come back.
218	We need a beautiful dog park. With grass and large expanses to run and play. The Willows dog park is subpar. If the field next to the school were available the community would come out far more than they do now. I would venture that more than half of the non-dpg households have gotten a dog in the last two years. This needs to be vastly improved.
219	I don't participate in many community programs anymore but I do think they are 3 for the community. I would also like to see more mixed age programs, for instance Dungeons and Dragons, for seniors/adults/teens, and not just offering programs to the age group we conventionally associate with that activity. I also think the community will benefit from interacting with all ages and not conforming to agist stereotypes.
220	recreational gymnastics, working (repaired) playgrounds, classes for special needs, classes, support and open space for home schoolers.
221	please bring back softball, widen basketball appeal
222	There are dozens of new residents in BH and we all meet while walking dogs and our dogs want and need and deserve a good dog park to play in!!!
223	My fear is that people of color may not feel welcome because our community has changed so much. There must be a way to help long term residence to feel that it is still our community.
224	Classes for all, students, seniors, adults, families, children of all ages
225	Free classes for residents
226	Belle Haven--Senior \$ management classes, low income housing education, pet laws + county licensing opportunities brought to community, golf
227	Beginning hula and Hawaiian huna healing (ho'oponopono)
228	Bring back the gymnastics program, PLEASE! It was awesome and the kids all loved it. Even my 8 year old keeps asking for it.
229	It is very sad that playing tennis is so expensive in our city.
230	Kids love soccer Toddler/young kid tennis
231	More community-building events, like Redwood City does
232	Love to have more cooking classes like cheese making! (Cheese making will be a huge hit at Menlo Park)
233	I would appreciate more Pickleball courts. It's both social and exercising in one. It's so easy on the body, playing on smaller courts using a wiffle ball - Very good for the soul. Everyone should do it, but there are so few courts.
234	More pickleball courts
235	Please install more permanent pickle ball courts! Thank you for being willing to get community feedback
236	more pickleball courts are needed as the demanded continues to rise!
237	Creative classes for seniors
238	More pickleball courts
239	Would like to see more pickleball courts available
240	Beginning pickleball should be taught. Clad would fill quickly. Also intermediate PB
241	More pickleball courts, please!
242	More pickleball courts it's good for all ages and it brings the community together. It is a growing sport. It benefits health. We are a member of the Palo Alto pickleball club which has over 700 members. Othe communities are having more pickleball courts. The courts could be used for tennis as well as pickleball. There are people that play both. Thank you
243	Pickleball. Needs more courts. It fits all ages. Community builder. Terrific future

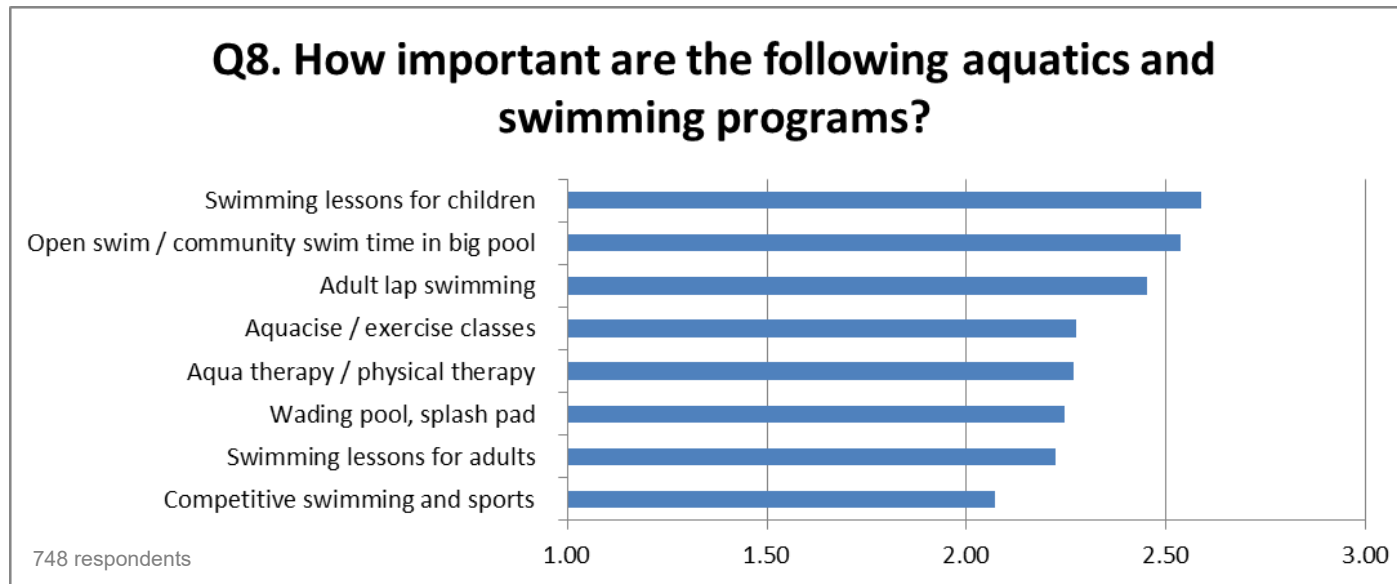
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Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
244	Add more pickleball courts. Give lessons for residents/non-residents.
245	More pickleball courts, please.
246	I play pickleball everyday
247	Contract the pool and gymnastics- do not run in house
248	More senior programs in the afternoon.
249	Sewing (beyond beginner), toddler gym
250	More dog parks and pickleball courts!
251	no idea
252	We need more pickleball courts please. They are used by so many all the time and bring together 6yr olds to 86yr olds 😊 it is good clean fun which brings so much joy to so many
253	It would be great to have more robust Pickleball offerings!
254	More pickleball courts!
255	It would nice to have Spanish speaking lessons available in Menlo Park.
256	I would like some pickle ball courts on the west side of MENLO Park, Closer to my neighborhood.
257	more flat areas
258	Culture exchange. Mental Health. Family relationship building. Arts & Music. STEAM.
259	I know Palo Alto has priority for MP residents when enrolling in classes hopefully MP can implement something similar.
260	We need to get the pool with more activities for kids and after school sports.
261	I don't hear much for free courses or at least pay for a class such as art, dance, or any other that is given on weekends. Also would be helpful to have on hand a magazine with all activities.
262	More recreational facilities for classes on dancing, pottery, art & crafts
263	Please bring back all the dance and sport activities for children
264	Table tennis, badminton, dance classes
265	Belle Haven needs same access and perks as the West Side MP. S
266	-Blinking lights at crosswalks! -More local art! If not murals, an opportune place for people to show-case! -A better wide-spread newsletter. It's hard for Belle Haven residents to know about events.
267	Thai Chi for seniors
268	Que nos den clases a los adultos. Gracias
269	community college campus
270	Have more activities for kids, After School Programs. Wood shop, music classes, basketball, etc. Need supervision. Have the suggestion what they like and want to do.
271	More daytime dance classes for adults such as Zumba, hip hop, jazzercise etc.
272	My husband works at Bay Club so we are fortunate to have our fitness + some community needs met there.
273	toddler gymnastics classes
274	It would be great to have a free fitness center.
275	We should honor the diversity in our community by having community gatherings in the community center for all; We should use this new center for everyone in our community instead of allowing outsiders to rent or use or fields for sports Bellhaven residence should have priority
276	I would like to see a variety of equity & inclusive involvement of Black people and programs throughout Menlo Park.
277	Please make the charge to use the swimming pools very low for residents. I don't use the pools because the fees are to high. Lessons for the kids in Belle Haven should be free! It saves lives.
278	Gardening, growing vegetables, fruits, etc
279	I was not fully fully aware of availability and other details of classes
280	More green space, outdoor play, gymnasiums, pools
281	Still don't feel that safe w/ covid doing indoor clases - outdoor yoga? zoom classes? more language and art offering, how about a menlo service orientation class?
282	Aqua swim programs core classes
283	maybe community cookouts/bbq to meet residents. Community garage sales. More free or discounted things to bring the community together.
284	It's 3 to offer similar classes that are held at West Menlo Park. It's also important that rates remain similar to Onetta Harris prices. Affordable for the community that live in Eastern MP.
285	Plaza should be nice. Shopping outlets. Malls
286	I'd love to have pickleball courts in the parks!
287	Maintain green areas and mature trees, particularly natural spaces (of which MP has very little), don't replace them with built environment, including hard surfaces or plastic coverings.
288	food preservation classes, local history/culture, welding and metal crafts, and acting/theater
289	hindi class for children, kid's soccer program, kids swimming classes
290	very excited for new kelly park construction to be finished! maybe a little more information at track about what's to come!
291	I'D LOVE TO LEARN AND PLAY PICKLEBALL! WHAT I HEAR IS THERE ARE VERY FEW COURTS AND THEY ARE VERY BUSY. ALSO, I'D LIKE TO FIND INSTRUCTION . MANY PEOPLE I TALK TO ARE INTERESTED IN LEARNING AND PARTICIPATING IN THIS ACTIVITY.
292	Pottery open studio please

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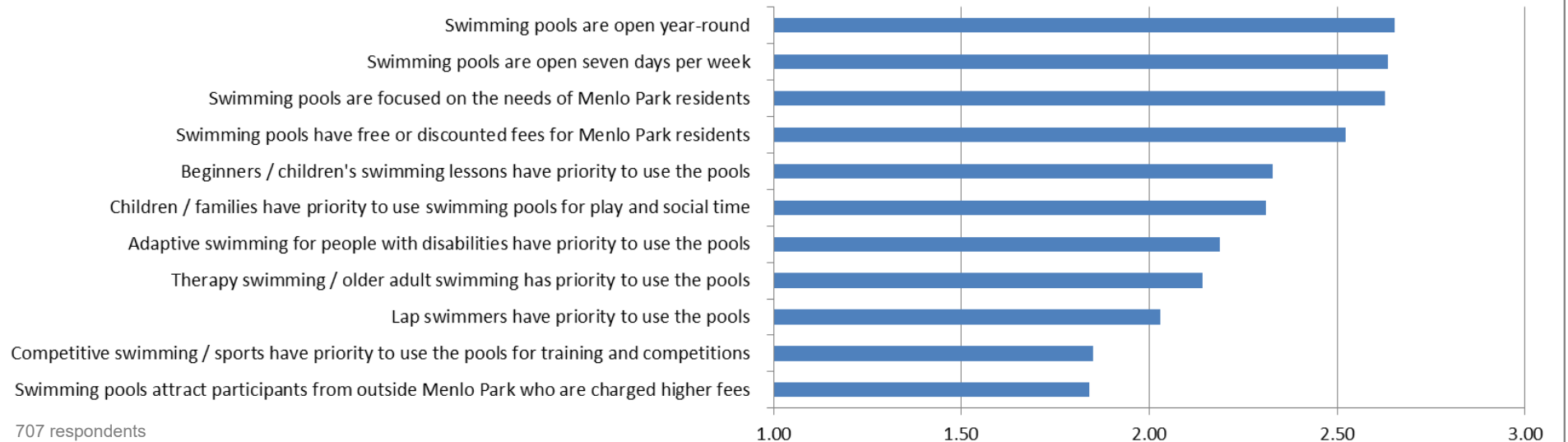
Q7. Please tell us your ideas, needs, and suggestions for the city community programs and classes.	
293	estate planning education
294	It is 3. You did a good job for the city community programs and classes. It is 3 to me.
295	English classes
296	English classes
297	cheaper housing for seniors
298	We only recently moved to Menlo Park from San Mateo. San Mateo had a great parks and rec program for taking classes for the kids. Would love to have recreation soccer, baseball, basketball, tennis and swimming opportunities available for the kids (5.5 and 8 years old). The kids go to school in a different town, and would be a great way for them to meet other kids in the community.
299	affordable classes for youth/adults. More times for working parents
300	Terapia de arte Clases de natacion para adultos clases de yerrios
301	N/A
302	No es buena idea que trabajen o ayuden mimberos de la misma familia
303	Que tengamos lases para las personas, que no sabemos leer, y unas clases para las personas de la tercera edad que no sabemos escribir y que respete.
304	I would like to see more library program for teens, especially ones focused on arts, crafts, etc. Also, please start offering classes for teens from Academy of Design: https://www.academyofdesignsf.com/ .
305	When will the gymnastics for kids restart? This was great!
306	Please do even more to support tweens/teens with free or heavily subsidized activities they can do on Fri/Sat evenings. Board game night, D&D night, etc. I am willing to help with this so please reach out to me if you want help!
307	Due to covid, I think things have to be offered online. A lot of people that are older are also still working so it would be great to have classes outside of typical work hours.
308	Para mi todo lo que ensenan me gusta los ninos aprenden un poco de todo cada dia
309	no tengo comentarios
310	Currently just have lack of information about community events. Belmont mails out notices or packet explaining offerings for the season.
311	Would love to have more info on these programs more accessible to the community. It would be nice to get a letter/email sent w/ all upcoming activities/classes for the month/year!
312	Exercise classes for after work hours. Many classes are during the day when I'm at work. Would love to participate if there were evening and weekend scheduled classes.
313	Create useful programs that are needed for young children and adults.
314	Having educational for the youth & teens. Job skill programs & training
315	Would love to see a rec center with a heated pool for elderly to do walking. And as much free for those of us living < the poverty line.
316	Offer digital classes, certifications would also be great to use towards resume
317	Children's & teens activities would be great for the community. Senior also but most may not be able to get there
318	I would love for there to be programs to create social spaces for parents with young children. For new parents especially this can be a nice way to build community with other folks in a similar life stage. Seattle, Washington has a program like this and it is very highly regarded. Perhaps Menlo Park can facilitate these social connections? It wouldn't require many city resources to implement, except for some administrative support.
319	Programs for small kids (under 2)
320	More civic centerswith affordable prices for the commy.

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This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.

Q9. For aquatics and swimming programs, how important are the following items?



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.

Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
1	As stated above, the new scheduling system is awful at Burgess. It is almost impossible to get a swim lesson and even if you get one that's usually it. There's no consistency unless you have the ability to sit at your computer and wait for when they open on the dot. It's not equitable to those that can't do that, don't have help with scheduling, work full time away from a computer, etc.
2	Longer hours open lap swimming before or after work
3	More open times for Menlo Park residents
4	Longer hours and open year round with better hours for working families, reduced fees for teachers
5	More beginner swimming lessons for kids
6	More open swimming
7	Yes! We would definitely use the pool more if adaptive swimming was available. There is a huge need for it in the community with years long waiting lists that aren't moving because there aren't facilities available. Water exercise classes for adults and seniors would also be great.
8	My family trying to do lessons for a short period of time. Each time we came, the instructor was different so I had to keep explaining to them my child's skills and because there were multiple kids in the class, the instructor really barely got to know my child and I felt like it was a waste of time
9	0-3 infant and toddler classes
10	Good and clean locker rooms. Warm pools
11	<ul style="list-style-type: none"> - family membership (monthly or annual) is needed - open swim for children 7 days a week for multiple hours, year round, not just summer - baby pool open 7 days a week, year round
12	Tim Sheeper has done an amazing job in the past managing the Menlo Park community pools and I truly hope Menlo Swim and Sport will continue to operate the pools offering a wide array of programs to a diverse number of people.
13	No
14	Current programming is excellent, accommodating a wide range of users in equitable fashion.
15	More swimming master's programs.
16	Several. The pool has become a profit center for Team Sheeper to the exclusion of the community needs. There should not be teams such as PASA (Palo Alto Stanford Assn.) using the community pool. This activity belongs at Stanford, School pools or Country Clubs, not Burgess. Sheralee Beebe's senior exercise classes were very popular and even oversubscribed, yet Sheeper cancelled them for personal animus and replaced with a so called physical therapy class that charges double the cost. There is altogether too much emphasis on elite athletes who come from other areas, some far from MP and who are charged substantially less (hour by hour/lap availability) than the community activities. Also, the baby pool is under utilized and infants (often screaming) are "taught" on the steps of the warm pool, blocking access for disabled people. There are no ADA doors. There have also been incidents where kids have pooped in the pool causing everyone to get out. The locker rooms are also often blocked by strollers because people do not use the family locker rooms. There is an Aqua Fit program but that is not something that older or disabled people can participate in. Ideally the baby pool should be reconfigured and reconstructed to be used exclusively for small kids so that they could be safer, watched more closely, so that there would not be so many accidents. Also there are problems with maintenance that seem to be caused by lack of appropriate attention. To have the warm pool closed for 8 weeks is astonishing. In addition there have been numerous short closures owing to various malfunctions. Apparently this is also the case with Rinconada, also "managed" by Sheeper. Sheeper's entire focus seems to be on the masters program and Team Sheeper expansion and not on the Menlo Park community's needs.
17	I feel all of the above uses of the pool are important. careful scheduling should be able to accommodate all. Weekends should have plenty of hours for family swim, toddler splash pool. Saturday mornings, programs for kids racing, learning to swim, socialize with friends. Reserve weekdays before 3 for adults.
18	water wellness classes similar to those taught before covid
19	Need more open lanes for lap swimming in instructional pool. Currently there is only 1 open lane during the afternoons during the week, which is the only time I can come to the pool.
20	If Burgess were to offer the same aquafit and aqua wellness programs as in the past, I would love to participate again. It worked quite well in the past.
21	Bring back wellness exercise classes at 9 and 10 am
22	Aquafit taught by Sheralee Beebe

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
23	Questions above are difficult to answer as I believe that no single 'demographic/audience' (e.g., competitive vs. children vs. families vs. senior wellness) should have 'priority'. My extreme disappointment is in the current Sheepher management approach, he has completely ignored the needs of older people who benefit greatly from whole body/aquawellness exercise (e.g., Ms. Beebe was teaching very successfully for the 3 years I attended 3days/wk). There are few alternatives locally for such exercise and, personally, my own health and mobility have suffered greatly from lack of options I enjoyed with Ms. Beebe's classes. I would plead for getting rid of Sheepher in favor of better programming orchestrated for families and also young and older. Now there seems to be a favoring of competitive swimming even to the point of having Stanford affiliated competitive swimmers being allowed swim time over the needs of Menlo residents. THAT is NOT what I'm paying taxes for.
24	<ul style="list-style-type: none"> - Open swim time for families on weekends - Group swim lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can attend - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
25	If the pool had lap swimming available for drop in residents, I would be thrilled!
26	More open swim
27	Better swim lessons- we have done the group lessons and the coaches just play around most of the time and don't teach
28	See above - lessons for infants/toddlers are main interest
29	We would love to see more private swim lesson times offered. We're really struggling to book swim lessons and to find space on a swim team.
30	<ul style="list-style-type: none"> - Open swim time for families on weekends - Group swim lessons vs. private lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can swim - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
31	More family friendly, more affordable, more access outside of work hours
32	I love swimming and live near the pool but never go because of the fees and difficulty getting lane time. It seems like it's always occupied with something that has little to do with Menlo Park families swimming. Please consider taking the pools back from whatever contractor runs it and opening up to Menlo Park families. In contrast, we use the library three times a week and the basketball arena for school basketball teams. ; Longer hours. Less Masters swim. Fewer individual classes and more group classes. More "slow/beginner" lanes. Cheaper rates for city residents. Especially while other pool is closed.
33	More open swim times throughout the year. Family memberships!
34	More swimming space for families with young kids.
35	Same as above - offer physical therapy/aqua therapy classes for seniors that are taught by trained aqua therapy instructors without sacrificing the space in the pool for the classes. Would prefer deep water aqua therapy classes so children learning to swim could be in shallow area that we would walk through to reach deep water. Need to change direction of area pool dividers to create a big deep water area across the end of the pool.
36	Less expensive; Better advertising to encourage people to use the facility and make them aware of the various ways they can do so.
37	Ensure that the wading pool is open so that adults are not bringing toddlers into the instructional pool. There have been three incidents involving toddlers that I have observed because of this lack of wading pool availability.
38	Our family used to take full advantage of the open swim time, especially during the weekends. Several years ago, however, the pool started restricting the number of people able to swim at a given time, and we would show up only to have to wait in line for an indeterminate amount of time. We pretty much gave up going to the pool after being told to wait in line too often. But when the weather is hot, and I drive by the pool, I am disappointed that swimming there no longer feels like a bankable option.
39	No. The pools have the best programming and hours of operation in the Bay Area.
40	I love the water wellness program taught and supervised by the physical therapist

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
41	More open swim / splash pad availability, and a season pass pricing option for families (\$28 every single time is prohibitive)
42	Bring back Sheralee Beebe to teach aquacise classes.
43	More open swim time!
44	Longer hours for family swim (Open earlier so small kids can use it since they nap in the middle of the day). Longer season for the baby pool, not just a couple of months in the summer.
45	Public swimming availability seems severely limited, especially on hot days...
46	The chlorine level is extremely high at Burgess.
47	I know lifeguards are hard to come by and that's limiting hours and activities that are available. I think it's important for the community to understand that and not just complain about the lack of hours.
48	I'm a disabled 49 year old. I recently had to join a private pool instead of swimming at Burgess 3-4 times a week because of lane availability. I'm only able to use the warm pool because I cannot manage the ladders. I had been at Burgess pool on several occasions when it was designated lap swimming time and have either been asked to leave my lane for a lesson (of course they will throw me out when lessons cost \$76 per half hour!) or they have allowed families and children to occupy the lanes (when it wasn't free swim). The facility isn't ADA compliant (slippery locker room floors and difficult to open doors). I'm glad I could move to a private pool but am concerned about the community members who can only swim for exercise and have extremely limited times and resources to do so. The community is not prioritized- Tim Sheepen is profiting off of this pool. It's ridiculous to pay \$76 for a 30 minute lesson also! When I learned to swim in SF, it was free to the public. Public swimming pools shouldn't cater to the wealthy elite. You are doing a disservice to a lot of the community.
49	Warmer water, some hours dedicated to handicapped / seniors
50	At the present time there is No Aqua Wellness Program. A program designed for seniors with a focus on balance, coordination, posture and over all movement and flexibility. Seniors benefit from the program pre and post surgery- of knee and hip replacements.
51	The locker rooms at Burgess are in serious need of upgrade both in terms of space and quality
52	Probably not. We are fortunate to have a pool at home.
53	We use them a lot already, but wish they splash area for little kids was open more during the year.
54	<ul style="list-style-type: none"> - Open swim time for families on weekends - Group swim lessons vs. private lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can swim - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
55	Programs need to be administered and run by the city, not outsourced to a for-profit group that doesn't share the broader community's needs
56	More time for residents, less focus on non-residents. Current fee differential for resident/non-resident is trivial. There is no City oversight of the program is run (its all for Sheepen's benefit, not for Menlo Park's).
57	I use the performance pool often for laps and I really appreciate how accessible, clean, pleasant and available it is. It is always being used but it is rarely super crowded--I almost never have to wait for a lane/half-lane, lifeguards are always attentive and moving around, and friendly. This is a menlo park amenity that I really appreciate.
58	The aquatics programs that are now available have a huge variety of opportunities. These opportunities already cover the full range of what an aquatic program should offer. There is a really fair balanced offering currently of aquatic programs. I would not change a thing nor the current managers of the aquatic program as they have been doing an outstanding job
59	<p>Yes. Having a shallow (4-5 feet deep) part of pool to exercise (no need for instructor.)</p> <p>Let residents sign up first, then out-of-towners as needed to fulfill numbers.; I don't swim laps anymore because I got kicked too often. Limit numbers in lanes.</p> <p>Extend hours of use. Build an olympic-sized pool!!! Keep fees smaller for MP residents and more for out of towners.</p>
60	The pool staff seem to do a great job. Balancing the needs of the community is tough, but it seems that Burgess has a good balance.
61	I just need to learn more about the programs.
62	more community-wide access

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
63	Too many people in the pool -- lanes are often full with 2+ people sharing which is difficult with many skill levels. Focus on incorporated Menlo Park residents who pay taxes to support the pool. There are too many programs and teams using the majority of pool lanes, especially after school and after work when residents want to swim.
64	I don't use them often now, but I did when my kids were young. I think they should be affordable and accessible for all MP residents.
65	Tell us the annual operating costs in these surveys
66	Changing rooms are an embarrassment. Overcrowded so showers and spinner frequently breakdown. Many people won't go inside, or can't fit so they come and go from home. 1 family changing room, which is used by disabled persons with aides as well, is way too inadequate. Another pool is required for the number of participants. This is one case that if you build it they will come.; Expand and modernize changing rooms Add extra teaching/camp pools. Noise level & waves make classes and teaching in the same pool near impossible. Have city staff responsible for oversight visit every day. There is a lack of communication between departments so that repairs take months. I went to the city offices and spoke to two épatements about a necessary repair in the dressing room. Although pool staff said they conveyed the need city staff didn't follow thru. The pool seems a low priority for city staff. Ensure there is always a user representative that is on the recreation committee The pool management is excellent so retain them.
67	Make them (pools, swimming lesson, lap swimming, etc) less expensive so that more people can take advantage of pool usage. Esp in the Belle Haven neighborhood.
68	Cheaper prices - \$9 from \$6 is a steep price increase for lap swim. The triathlon club is also incredibly expensive. Swim lessons are also very very expensive.
69	More aquacise classes offered in the evening
70	More open hour for families, more swim classes for children, priority for MP residents
71	More swim classes for kids and more open hour swim.
72	I would like to see more family and open swim time.
73	Group classes for children at lower cost (can't afford private lessons), especially in non-summer seasons; accessible options for swimming teen with disability
74	Ability to reserve/rent an area of the pool for private lessons with an instructor that we pick
75	Laps available for any swimmer at all times pool is open. Should not have to join MAster program to swim in early am
76	More available times for individuals with some disabilities. Warm pool restrictions so that regular lap swimmers do not take up the available lanes when bigger pool is fully occupied. Warm pool accessibility needs to increase for adults with individuals with disabilities during the daytime (esp mornings) summer time. Currently, swimming lessons for kids have priority.
77	See comment above about timing availability!
78	I think Tim Sheeper has done a great job balancing aquatic programs and managing the pool facilities
79	It's been very hard to get swimming lessons, even when you are able to book one, not having continuous progress (monthly/quarterly) lessons doesn't help kids to actually learn how to swim
80	More options for kids classes
81	Having more coaches and times spots to choose. I haven't sign my kids because you don't have enough people.
82	No
83	All of these programs are important. Group swim lessons are more important than private swim lessons. Youth competition, masters swimming important. Lap swimmers can have more people per lane to make the best use of our limited pool resources. Should be plenty of open swim on weekends.
84	I'm a longtime resident and have been happy with how Menlo Swim has been managed.
85	Please please keep masters swimming through team sheeper as it currently is. Tim does an amazing job
85	The swimming programs at Burgess have been an important part of my mental and physical well-being. The pool is well-run, clean, professional and a highlight of living in Menlo Park. They cater to a wide variety of individuals and groups. Nothing is perfect, and sure, there are times when I wish I had my own lane or something, but the quality of the pool and it's programs is better than any other that I have seen from visiting others around the area. I can't fathom that the city would contemplate wrenching away such a well-run pool from its residents.

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?

86	My entire family (2 adults and 2 kids) have been regular users of the aquatics programs for years, including drop in casual, Childrens swim lessons, Childrens competitive swimming including the summer league, bday parties, masters swim team, and adult lap swimming. The existing program is top notch and serves the needs of Menlo Park residents very well. It also provides jobs for local young adults and kids. During the pandemic, they kept programs going and provided an invaluable outdoor activity resource available to our community although it was extremely challenging to do so. The current management of the aquatic programs and pools is excellent.
87	No; None
88	no
89	I think the aquatics programs are great. I swim Menlo Masters, I play women's maters water polo, our kids did swim team at Burgess, lots if local kids get good jobs and experience at Burgess. I think Tim Sheeper and staff have done an amazing job utilizing the pool for everyone.
90	Please do not change anything. We have a great aquatics pool operation.
91	The free swim option for locals are limited and unwelcoming
92	mmm no
93	The City's aquatic programs are already great and I use them often. Please don't make any changes to the current operator or operations.
94	More swim lesson availability and consistency.
95	I don't use the pool, can't tolerate the chlorine for long periods..
96	No; No.; No. No. No. this survey will not allow me to continue. Is it designed by swimming people? Please let me finish the survey.
97	The pool times can be set for different priorities during different times of the day and different days of the week to accommodate different groups. It's not possible to have lap swimming at the same time as children and families playing in the pool.
98	Whoever runs the pool, please keep it open and available for the Menlo Park residents
99	Mote classes for children, more open swimming opportunities for families
100	More affordable swimming lessons for children.
101	The teamsheeper service that is used to sign up for lessons is very inefficient and not user friendly-- I always have trouble with it and have had to reset my password multiple times. Also we are begging for swim lessons as is every other family we know. We've never been able to get them, only a few privates. I feel like people are elbowing each other in the face to get to the lessons first by signing up right at 12:00, and everything is gone within 3 minutes. It's a terrible system and perpetuates inequity for those that cannot drop everything and sign up midday. Water safety is a necessity for everyone, we should better be able to meet the needs of more families.
102	I am a lap swimmer who would like to be able to swim after work 4-6. I would love some lanes open then.
103	I think it's important to figure out a way for all the users to have some time.
104	Proximity
105	Is there a summer pass for families? What kinds of programs are there for teens who might be interested in teams but are not ready to compete?
106	I will likely use Burgess if Tim Sheeper is in charge of the facility. If the city takes over and shuts down Menlo Masters, I will likely use another facility bc there probably will no longer be a team and I'm a competitive swimmer. I occasionally lap swim but I use Burgess, far and beyond, primarily for the Menlo Masters swim team.
107	Three rather than two masters swim sessions on weekday mornings.
108	Keep the pool open As many hours as possible looking Forward to the new Belle Haven pool
109	The Burgess pool has programs for all ages and needs. I am really impressed with how it is always full of swimmers and families, and how it was the first facility to be opened during the pandemic. I would not like to see any changes in the programs.
110	Integrity will triumph. Mr Sheeper is a man of integrity. He balances his passion and priority for community involvement with viable business needs & ethics. Menlo Park is fortunate to have such a person at the helm of this aquatics facility. He deserves more value & recognition for all his behind the scenes time, initiative and problem solving than what he gets.
111	Menlo Swim and sport is the best aquatics program Menlo Park ever had. I have lived in Menlo Park since 2004 and the pool hours were very unreliable before Menlo Swim and Sport started running it.

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
112	The Menlo Park Swimming pool programs have been a benchmark not only for the bay area but for California for years, they serve the elderly, disabled, kids and competitive athletes in more ways than any other pool in the surrounding counties ; Every time i want to go there are open lanes and it is super easy to get in and out. I do not see the need for change; Every time i want to go there are plenty of lanes available, i do not see the need for change. MP pools are one of the few that operate 24x7 from 6 am to 9 pm every day.
113	Competitive activities belong elsewhere, not in a community pool. They should not take priority over community needs
114	Aqua Fitness and Wellness the way it used to be pre-pandemic
115	Any kind of infant/baby/toddler swim lessons on weekends. Everyone I know either gives money to La Petit Baleen or private clubs for this. It's a missed revenue opportunity.
116	More lessons, charges less
117	Swimming pool should be closed and heated
118	Our main focus is swim lessons for children. Group lessons are all booked and private lessons are much too expensive.
119	More family swimming time during the week and weekend. More group swimming classes for children
120	My experience of offering time for families and social time is that there will be minimal use. And when this is offered, there is more maintenance and upkeep required simply due to the nature of activity offered.
121	Longer hours in the evenings in the summer. We frequently want to go swimming after 6:00 p.m. more space for swim lessons, been trying for a year to get in. More family locker rooms so we can all shower and dress at the same time together.
122	Love the pool! Please keep it here!
123	Lounge chairs or more space for sitting would be nice. We just come for swim practice and leave. An open swim area or time (without lane lines) would be nice for just enjoying the pool.
124	Include unincorporated Menlo residents as residents
125	I would use them a lot less or not at all if the current pool management is changed and the city takes over the management of the aquatics program.
126	Tim Sheeper has a well run organization throughout my multi year membership and I was especially grateful during the pandemic. Burgess pool and staff have positive health benefits for the community.
127	dog pool maybe?? (dedicated small one), or dogs come on closing days
128	More lap and family swimming options and better rates for residents - ie closer to free or highly subsidized.
129	I used the kiddie pool and the large pool when I had small children. Once the pool became "private " we never felt welcome again and have never returned. My older daughter took swim lessons at Burgess pool but once Sheeper moved in we went to SCRA. Both my children learned to swim at SCRA. I was and still am livid that Menlo Park build this beautiful new pool for Sheeper. Why can't the City run the pool they did before?
130	community open house - introduce aquatic programs to citizens
131	We use the pool close to daily during the summer, and 3+ times a week during the school year. We are heavy users, nothing could make us use the pool more. I look forward to the Belle Haven pool being complete - it is closer to our home. Re: Therapy Swimming and Adaptive Swimming. I've never heard of a need for those - is that something the community is asking for?
132	In the past there was some limitations on time slots open to general swimming use before the pandemic so would like to see that during summer more hours open to the general public use rather than competitive program use.
133	Aquatics fitness drop in classes on weekends for adults
134	I'd like to note that Tim Sheeper has been running an excellent aquatic program that juggles the needs of many people who use the pool. It is amazing. I've never seen the pool empty. It would be a shame to try to fix something that isn't broken.
135	More time and more lanes open for open family swim
136	Increase the number of slots for swimming lessons so that more kids can learn how to swim.
137	More pool facilities to meet the size of our collective community needs. Burgess is great, but gets incredibly crowded. We have outgrown that one facility and need more space for families.
138	More lap swim times/lanes
139	More open swim hours.
140	Devote half the instructional pool for play .
141	Clearly defined hours for different activities such as fun, open swim vs lap swim

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
142	I swim 5 times a week with masters-incredible program. Disaster if we lose Tim Sheeper. Before Tim took over, there was no swimming community. City staff scribbled a workout on the white board (when city ran it) , and went to sit in office.
143	Tim Sheeper has done a tremendous job running the Burgess pool. I remember back when the city ran the old pool and the hours of lap swim availability and swim programs has gone from unsatisfactory to outstanding under Tim's leadership.
144	The current situation is ideal for my needs.
145	Tim Sheeper and his team have developed one of the most impactful, participatory, an successful swimming programs ij the entire state. He and the team are a credit to the community.
146	The hours are currently very extended.
147	Having the city invest in the pool and keep locker rooms in better shape. Also continuing the excellent array of a supportive aquatic community of all ages and abilities as Menlo Swim & Sport does now.
148	More lap swimming hours and more lanes open at the same time
149	Less focus on competitive swimming including Masters
150	Current program is fine for me, but I would hate to see a reduction of hours for lap swimming or Masters.
151	More lanes! Bigger pools.
152	No. The programs over the past 12 years have served our family of four from 5 yr olds to 16 yr olds
153	Lower the water polo fees
154	I swim nearly every day at the pool. It will be very very sad if the Master's swimming is discontinued. There is a very large group of people from Menlo Park and surrounding who are a part of this group and desperately want it to continue. I honestly don't think there is another person who could do a better job of this than Tim Sheeper; he is fair, honest, devoted, frugal. Please, please let him continue to give hundreds of us to be led by his skilled and thoughtful lead.; I am there nearly every day. I think Tim has managed the masters program, the lap swimming, elderly program, and swimming for the children really marvelously.
155	Swimming lessons for children should be accessible and affordable ,sliding scale for all Menlo Park residents .
156	no
157	if it is free and open to the menlo park residents; more accessible. it's so hard to book classes for my kids-have not been able to get one since March. They can't swim yet.
158	adult swimming lessons, water exercises
159	more and longer flexible hours; more and flexible hours
160	Open swim I'm the mornings during summer break and other school breaks throughout the uear
161	More access to lap swimmers. Means more hours of availability...
162	I was very excited when the new pools at the Arrillaga Center were opened but then found to my dismay that there was almost no recreational swim time available and what was available was in inconvenient little 30-45 minute slots in the late evening sessions; almost all the pool time was for scheduled narrow-use activities, heavy on the sports programs. I had pretty much given it up, but then saw there was a dispute with the current, and soon to expire, program provider and saw some hope. They need to go, in my opinion, and the contract given to someone who understands what a community pool, that it is not just a pool for them to run their sports programs.
163	focus on residents!
164	less fee for open swim for residents
165	cost and expense, changing times of open swim, offer MPCSD pool access, include 8ped
166	Staff should reflect the community, otherwise it feels that we are being pushed out and not important. Inclusion is vital.
167	Longer hours, year round as weather permits.
168	No
169	Offer cheaper prices to seniors. Have a pool with higher temp for seniors + disabled that can not tolerate the cold pools. Water therapy for autistic people?
170	More group lessons for kids!
171	I'm a frequent user. It's important that the pools are heavily used by regular users. Otherwise, the expense of keeping the pools open and the costs to users will be too high.
172	lower fees for seniors/more laps(?) for seniors
173	Longer hours
174	I appreciate that folks inside and outside MP can use the pools and it's totally fair that non residents are charged more.
175	Need more bike racks.
176	More for seniors
177	Non/competitive lap swimming for teens
178	Baby pool all week in summer. Lower fee or year pass for family swim

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
179	cleaner bathrooms
180	More children lessons with qualified teachers
181	Warmer water!
182	open swim opens at 5:00am to 6:30pm
183	If it is less crowded
184	baby swimming classes with flexible hours and fees
185	Have more times on weekends and later hours during week.
186	Accessibility to older/disabled people. Treating Belle Haven Pool equal to Burgess.
187	open more hours
188	Pool should be open year round to everyone
189	Reduced fee/free for residents w/ increased hours of operations for families.
190	Just waiting for new Belle Haven Pool
191	Bell Haven doesn't have a pool or free programs for our teens.
192	A Menlo Park resident should not be charged - ever!
193	PT in swimming
194	Price and location
195	More printed information mailed to residents
196	No not really
197	n/a
198	Current swim programs for free private lessons.
199	Reduce fees. For heavens sake, if a wealthy supported community can't afford to let its residents use these facilities for free or for \$2, what community can?
200	splash pad < lane swimming
201	I've never used the pool because open swim times were so limited - need more adult only hours
202	We would use them more often if they were available. They book very fast & not all of the time frames work for full time working parents working more than one job.
203	Free/family swim last longer on weekends during the summer.
204	SHADE, aquatic safety classes, level in between kid and swim team, low chlorine, onetta harris open AFTER business hours during weekdays/all day weekend
205	Before renovation, the lap swim in Belle Haven was \$10/visit. This is too expensive for the people in Belle Haven who have lower incomes than the rest of MP residents. It needs to be cheaper and this will help it be more inclusive. These types of policies and barriers are the systemic inequalities that have led to less Black and Brown people who know how to swim. Needs to be discounted for Belle Haven residents to help fight these systems.
206	ask me after belle haven pool opens; Good luck with all that :) water aerobics in conjunction with senior center at onetta harris? ccmp?
207	all the above activities are important and could be divided with equal fines [sic] on a schedule
208	n/a
209	If there were classes for kids learning to swim on Saturdays/Sundays or in the afternoons 4-6pm during school days.
210	easier access to kids classes; they are always waitlisted!
211	splash play section for toddlers
212	N/A
213	Que alla piscinas para terapias cerca
214	I would like to sign up for children's swimming lessons of limited duration, say one or two week's worth of classes or private lessons, not an ongoing commitment I have to cancel later.
215	My family has used the Burgess pools for years, and it was one of the big reasons we moved to Menlo Park. I do see the challenge of balancing the use of the pools for training and open swim, but we are blessed to have two pools at Burgess to balance things out. I unfortunately think we need more pools than we already have, and hopefully opening Belle Haven will help alleviate the strain. I do think that people from out of town should pay significantly more than they do for these services - consider upping non resident fees. I also wish that there was more of a "community" feel to the pool. Say food truck night, or movie night or something like that to get people to come together and connect in a friendly way, similar to the way Ladera Recreation Pool is run.
216	no tengo cambios
217	awareness of offerings
218	It would just be nice to have all info @ our fingertips! Did not even know we had a recreational area that offered these amenities!
219	Would like evening hours during the week and weekends for learning to swim for adults.
220	Have the pool (longer hours) for the residents of Menlo Park, not just for the polo teams.

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Q10. Are there any changes to the city aquatics and swimming programs that would make you use them more often?	
221	Smaller classes or affordable private classes option
222	Maybe a day only for the seniors. Some might be intimidated by youngsters
223	Pools in Menlo Park should be for Menlo Park residents only; however a resident should be entitled to bring guests.
224	We love the pool! The baby pool area is wonderful. But the biggest thing that keeps us from going to the pool is the cost. It would be great if fees were reduced for residents or for parents with young children.
225	A lower cost for pool use
226	Priority on lessons, masters club, and swim team
227	I'd love more availability of swimming lessons (esp private lessons) for kids and the confidence to schedule them with more consistency (at the moment right now it's a giant scrum whenever lessons become available and swimming is something you need to learn consistently not in fits and starts). The situation is so inconsistent we've considered joining a private club just to be able to get consistent swimming lessons for the kids even though we love the instructors at Burgess.

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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
1	More pools
2	Additional times for swimming lessons and open year round
3	More exercise & swim lessons. If at all possible to also allow lap swimming
4	Accessible entry/exit, adaptive swimming, adult water exercise classes
5	My husband works at a pool so we usually just go there. But it would be really nice to go to a pool in our own neighborhood. But I just found it too expensive and figured it wasn't worth it.
6	Lower the fees for families to swim
7	Teaching scuba
8	Cheap group lessons for kids; open play time with lifeguards
9	- family membership (monthly or annual) is needed - open swim for children 7 days a week for multiple hours, year round, not just summer - baby pool open 7 days a week, year round
10	I love how Burgess has a warmer pool for lessons and a colder pool for serious lap swimmers. It allows for a more diverse range of aquatic programs.
11	So grateful for the pools!
12	More master's swim programs.
13	It is not functional to have the pool operation overseen by a Librarian. He knows nothing of the pool operation. The Parks and Rec. committee appear to care less, and both defer to the City council as being the ones that are call the shots, so they do nothing. This is not just about seniors either: many kids are not athletic but do like to splash around in the pool, with or without their parents. In times past families would come and sit on the grass and just enjoy the pool. I don't think that has happened since Sheeper took over. Sheralee's program or something similar needs to be in place for elderly or disabled people. There needs to be better supervision of the programs, perhaps by the Parks and Rec. Committee, but NOT by Sean Rineheart who could care less and responds that any overview is the responsibility of the Council. There also needs to be some kind of auditing since the whole operation is run purely it would seem for profit for Sheeper, not for community benefit
14	Need water wellness program/classes similar to what there was before covid
15	(Please see above.) I am mainly interested in the aquatics program.
16	Bring back regular aqua wellness exercise for seniors three times per week
17	- Open swim time for families on weekends - Group swim lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can attend - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
18	Residents come first - this is a PUBLIC pool
19	I'd like to see increased access, eg, open swim time for families on the weekends, open access to lap swimming, limiting rental to private parties, holding group swim lessons rather than private
20	Longer hours. Less Masters swim. Fewer individual classes and more group classes. More "slow/beginner" lanes. Cheaper rates for city residents. Especially while other pool is closed.
21	We need affordable family membership options to attend open swim times.
22	There is a huge need for older residents of Menlo Park & surrounding areas to have year-round warm water and deep water aquatic therapy to strengthen our legs, core, gluts, and improve cardio. But classes need to be taught by experts who can best help us.. not just swimmers or exercise teachers. The need is growing as more of us in the area grow older and are living in our homes. The city needs to give us the SAME amount support that it gives children and adults (who are not seniors) AND dogs!!

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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs

	<p>In the name of EQUITY, please invest in the children if District 1. The city council seems to be very lax in this regard.; The current MSS contractee places profits over stewardship and does not have safety of its guards and pool client as a priority. I was a Cal OSHA Safety Inspector for nine years. Without the Belle Haven pool there seems to be no emphasis on providing the children of District 1 aquatics access. The Belle Haven pool project is already well behind schedule with no urgency to improve the timeline. Why is it that EVERY maintenance project at Burgess runs well beyond the intended deadline? The recent Burgess chemical changeover is a perfect example - a one month project took four months. The Burgess instructional pull pump is another. It was know that the pump was failing several months before it failed. I know because I informed a lead lifeguard and two MODs of it failing due to the noise it was emitting six weeks before it failed. "They wanted to see how long they could go before having to replace it." "We new three months before the failure." Why did it take 8 weeks to replace it? "We have to go China." - NO, there were domestic suppliers at a little higher cost but not overly so. I checked. "There are supply chain problems." - YES and that is why you expedite shipping (with an added cost). "We have to get a contractor." - YES of course, really?. So WHY did a two-week project take eight weeks? What are the cost overrun impacts on City budgeting and why is there no priority to execute maintenance completely, accurately and on time. As a 41-year facilities engineer and manager at Stanford I can assert that the city maintenance of the pool is SUBSTANDARD and would never have been tolerated in my Stanford department. It is costing our residents more that it should. The restrooms have not been maintained in a healthy manner and my five complaints and those of others have been met with "We have tried but the city will not do anything about it." This is shameful. Several women have told me that they have developed foot fungus from the women's restroom. If the condition of the men's restroom is any indicator then, I believe them. It took 10 months to replace a shower head in men's restroom. On three occasions, I have removed hair piles from both men's restrooms shower drain troughs (and reported to the MOD). Health and safety inspections appear to be telegraphed so that few or no potential areas of improvement are identified. I strongly suggest that the city NOT take over the pool and that a NEW pool program provider be contracted. I strong suggest that health, safety and maintenance inspections be taken seriously for the good of the facility and the safety of the residents.</p> <p>How many MSS rescue incidents have taken place in 2021 and 2022. How many required 911? Have any rescues resulted in hospitalization? How often have in-service lifeguard training sessions been conducted in 2022 where the guards actually practice in-water rescues? Does MSS provide post-event counseling for guards who have been involved in rescue events? Saving the life of a drowning swimmer is an impactful event for the lifeguards.</p>
23	
24	Allow lap swim with children
25	More group classes for children
26	We have a pool shortage. We need another community pool option in MP and more swim instructors at the existing pool. It's impossible to get lessons at all, and with any sort of regularity. What about a snack bar at the pool as a means of revenue and community building?
27	<p>Stop prioritizing Tim Sheeper profiting off of a public resource. His programs should be eliminated or cut down. The pool should ensure disabled community members have equal access and time to use the accessible pool. The elimination of the former Aqua Wellness class was devastating to most of the 40+ members who used that program. The current program is no where as inclusive and popular as the previous Aqua Wellness classes run by Sheralee Beebe.</p> <p>You should partner with one of the disabled community members to ensure needs are met because the current staff are clueless.</p> <p>I don't have children but see how unfair the pricing of swim lessons are. Only wealthy community members can afford the prices Sheeper sets. And this obviously impacts the priorities of pool management when they deny patrons the use of the pool in order to make profits off their unreasonably priced lessons.</p> <p>The swim teams out of Palo Alto should not be using Menlo Park pools when space is at a commodity for Menlo Park residents.</p>
28	Please consider growing needs of aging / disabled population
29	Consider enlarging the Kiddie Pool to attract more infants and toddlers. Reinstate a real Aqua Wellness Program that meets the needs of seniors. We do not need to jump around raising our cardo rate. We need strength training, balance, posture awareness, and muscle toning.
30	The locker rooms at Burgess are in serious need of upgrade both in terms of space and quality

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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
31	I wish there was more access to the performance pool to people outside of the Masters program
32	<ul style="list-style-type: none"> - Open swim time for families on weekends - Group swim lessons vs. private lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can swim - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
33	City run programs at two pools offering a full range of activities including lessons, open swim, lap swim, exercise classes, play pool. Use for competition only after all other needs meet.
34	keep it simple. keep it focused on serving residents.
35	The focus should be on servicing the community. Too many decisions are prioritized so that Team Sheepier can charge more money. If they can squeeze in charged class or program they do The city should be more involved in the programs and fee changes. After the pool opened following the Covid shut down Team Sheepier announced there were no refunds because the rates to swim had been increased so much (this was even though they did not hesitate to lay every one off. Was the city consulted on this, if they were did they seek input from anyone else.
36	Swim teams are great, but should not be prioritized over more casual use by residents of all ages, including beginning lessons
37	My only suggestion is not to change the current aquatic program nor change the current aquatic program managers. They do an outstanding job and offer a full range of aquatic programs, it could not be done any better
38	There's more demand for swim team than availability
39	Keep up the good work! In a year where other communities don't have enough lifeguards and have had to cut back on hours and programming, the Burgess pool team is doing a fantastic job. One of the best surprises about moving to Menlo! Please don't change anything.
40	Please do not ruin the wonderful pool programs and services we now enjoy. No one group is unfairly advantaged and all are welcome. We have a year round program that is unique on the peninsula. We are so lucky. Tim Sheepier has done an amazing job running the pool in a professional manner that benefits all users. Too bad you took away the Belle Haven pool....
41	Better safety -- often too few life guards and some of them seem distracted. Performance pool should be set to a cooler temperature. Pools are over-subscribed. There should be more difference in resident/non-resident fees so residents pay less and also to discourage non-resident use.
42	Balance budget
43	See above.
44	Mandate a pool user rep sits of recreation committee
45	Swim lessons, esp for young people (beginner level). It would be cool if there was a feeder into a competitive swimming program for kids who are interested (doesn't necessarily have to exist at the Menlo Park pools).
46	Needs to be cheaper for residents.
47	Keep it simple and accessible to Belle Haven residents
48	Group swimming lessons every day for two weeks for beginning swimmers
49	Learn to swim programs should have highest priority, since they can save lives. Next highest priority should be recreational swimming and recreational pool exercise. Lowest priority should be competitive swimming.
50	Ideally, more swimming lessons available during after school hours; expanded capacity for childrens' year-round swim team.
51	I think there should be discounted rates for people who need it for family swim and exercise classes and lap swimming.
	Hire more people.

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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
52	Group swim lessons over private ones. Competitive swimming and masters serve more people per lane than lap swim. Lap swim is important and also important lap swim lanes serve more than 1-2 people per lane to make best use of our resources.; I'm happy with how the pool has been managed. I know this has stirred controversy but we should be doing more, not less, of this. It's well run and available. I remember when it was publicly run and it wasn't as available to residents. The org running it is doing a great job and communicates well - I am on the emails so get updates on changes to schedules, etc.
53	If there are some residents who feel like the fees are too high for the pool, perhaps some funds could be allocated to help low-income residents or fundraising for nonprofits encouraged. It is difficult in a city like this to make sure all needs are met, so focus on the fact that many are happy with how they are run instead of just listening to those who simply complain the loudest.
54	N/A
55	none
56	Please encourage our existing pool operator to continue doing what they are doing.
57	nn
58	The best thing Menlo Park has done was get Tim Sheepar to provide the programming and management of Burgess and Belle Haven pools. Please do not force him out or scare him away due to the complaints of a few malcontents and town grumps.
59	None - since I don't use the program.
60	Programas de natación con costos accesibles para niños y adultos, especialmente para residentes de Menlo Park.
61	I usually avoid the pools because of the expense, crowding and most importantly because I have very sensitive skin and cannot tolerate most pool disinfectants. I used to be an avid swimmer and have neighbors who rely on the various swim programs the City provides, so I'm very much in favor of the City running swim programs for all ages and abilities.
62	It would be nice to have more options for beginner swimmers.
63	Offer more swim lessons please
64	-Programs need to be for low-income residents.
65	I'm on the Menlo Masters team, moved from Sunnyvale to Menlo Park specifically to swim on this team, that's how much this team means to me.
66	Burgess Pool is awesome. Well-run, serves a wide community, lots of hours, great activities for all ages and abilities.
67	Keep the masters swim team & youth Sports
68	I am impressed with how the Burgess pool is so well run, but I was deeply concerned when I read an article about changing management/programs. My family and I use the pool at least 5 days per week. My 7-years-old does the Bridge program, I do the lap and master swim and I am using the pool to teach my 5-year-old how to swim. Burgess is the only pool that I have seen that always has lanes reserved for free swimming, no matter what time you go, and has enough programs to attend to all ages and needs. Instead of discussing changing how Burgess is managed, shouldn't the city be discussing how and when to open the gymnasium?
69	Please keep the Menlo Park Pool to the standard it has been created to become.
70	I really hope that Tim Sheepar will be able to continue overseeing the Menlo Park pools. I appreciate all the work and thought that went into keeping the pools open and running during the pandemic. In general, he is on top of maintenance and ensures the pool keeps running. I joined the Menlo Masters swim team 9 months ago as a fairly new swimmer. Since then I have been swimming four to five times a week. I was fairly new to swimming when I joined. The swimming community whose glue is Tim Sheepar has been the thing that has gotten me through this year. It would be such a shame to see that come to an end.
71	No business owner can operate with a 1 year contract and retain employees. If Menlo Park City employees only had a 1 year contract, they would all resign and go work for another city. Please treat Menlo Swim and Sport as you would treat City employees and offer Menlo Swim and Sport a 3-5 year contract. I will not vote for these council members again if they let the pool shutdown by having unreasonable, unrealistic negotiation tactics. Other cities envy the aquatics program we have and this is one of the many great things going on in Menlo Park right now.

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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
72	Please keep them as is, I heard ridiculous comms ts by the major threatening to close the pool or have the city manage them !!! my kids learned to swim here.. I lap swim there and have been a swimmer for all my life- not even in Florida we have the quality of pool program s and management we have here in Menlo Park; MP is already a Mecca for swimming - I know the council is considering changing current management but tis is really a bad idea - if you look at the data MP has more lanes open, more programas available and more access than an y other pool in most of California.
73	Too much effort on profit, not enough on resident needs. Youth competitive teams belong in high schools and country clubs. Triathlon etc. belong in the ocean.
74	priority to seniors and disabled to get into and out of the pool and classes for their needs
75	I love having lap swim available for all hours and Masters swim at convenient times. It also important to me that my teenagers are able to swim laps during regular lap swim times.
76	I would like to KNOW that the City Council and the Mayor herself have researched all other aquatics facilities owned by municipalities in San Mateo County to see how well this facility has been run since Scheeper took over. If this was done, it would be a well known fact that we are not rivaled in this county in terms of the opportunities offered.; Let Tim Scheeper and his team of professionals make these suggestions and LISTEN TO THEM. Believe me, they know.
77	More affordable swim classes for kids, it's way too expensive for an average family. More options for group classes.
78	Please keep Menlo masters
79	Please keep children's swim teams and summer camp!!
80	I believe the current aquatics programs are well run and represent the needs of a cross section of the aquatics community. One of the problems has been the closure of the Belle Haven pool for remodeling, which has impacted the utilization of the Burgess Pool. The current contractor of the aquatics program responds to the needs of the pool users. The variety of programs for the elderly, kids and teen swimming programs has been a good mix. Lack of city response to the maintenance issue in the instructional pool for over two months resulted in the elderly jassercize classes and programs to be restricted to the lower temp pool. ; I believe the current aquatics programs are well run and represent the needs of a cross section of the aquatics community. One of the problems has been the closure of the Belle Haven pool for remodeling, which has impacted the utilization of the Burgess Pool. The current contract...See More
81	Keep Burgess operational! The city needs to support a well run program.
82	Would love to see a state of the art year round swim complex that is highly subsidized for residents.
83	Have the city run the pool. This is a City recreation amenity not for outsiders. I am not sure but I think the city had a swim team at one time.
84	More senior exercise program availability in the pool
85	During the summer months, provide more space in the performance pool for open swim in the afternoons.
86	It is so costly to go to Burgess for a family swim. Menlo Park residents should get free or heavily discounted passes to swim.
87	Love the swim programs! Wish the summer swim team is year round and not as intensive as solo
88	Adult swim
89	Keep Tim Sheeper , his vision and creativity are unmatched. He has created a vibrant, friendly, welcoming community for all levels of swimmer. Emotional lifeline for many , through pandemic and beyond.
90	For those of you who were around prior to 2006, the old Menlo Park pool had limited hours and was too costly for the city to run. Tim Sheeper took over running the new pools and greatly reduced the costs to manage the pool for the city. This was done by bringing in more diverse groups to use the pool - more bodies lowers costs for all. I think it is important to note that a community pool must be shared amongst many different user groups as it is today. There is a vocal group of seniors who want to swim in their own lane and complain about all the various swim programs we are fortunate to have in the city of MP. This kind of access is not practical in a public pool setting and would reduce access to all and greatly increase the cost for the city, the pool operator and users. Let things continue as they are. They aren't broken.
91	MP is known to have the best public swimming program in the Bay Area, and I'm proud and grateful to benefit from it.

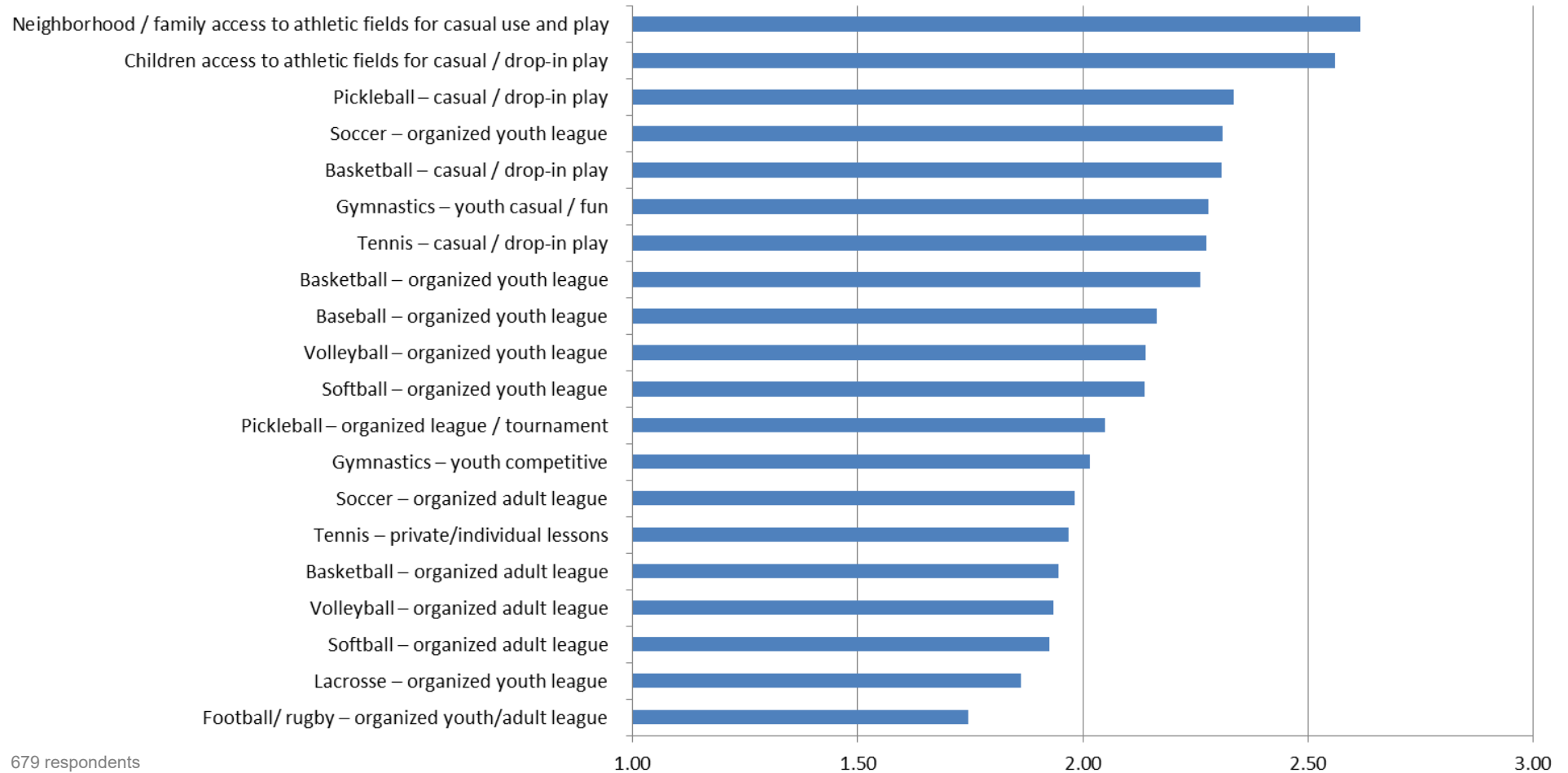
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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
	<p>Tim Sheeper has done a remarkable job of accommodating all of the needs mentioned above. Our biggest problem is that the space is too small for the rapidly growing demand for aquatics.</p> <p>Before a final decision please do your homework considering the rapid growth of the popularity of swimming. There was data about these trends when the decision to build a 25 yd instead of a 50 meter pool. When presenting that trend at the time 2 council members told me they wished they had that data when they first made the pool size decision. My astonishment was that they had not done that homework before they made a decision. Please don't make the same mistake here.</p> <p>Before making a decision about Sheeper and the aquatics program please look closely at the community demand. If meets the needs of a large population. Younger people are more exposed and they take that exposure and the benefit of aquatics as they age. ; See above</p>
92	
93	Keep the Sheeper team in charge.
94	Continued maintenance of the pool and infrastructure. Some showers are leaky, wasting water. There was a significant issue with the instructional pool this spring which closed the pool for weeks. Monitoring equipment and replacing things on a schedule is important for extending the life of the pool.
95	Menlo Park's locker room facilities are run down and in very much need of a modern update. The programs themselves are amazing and my children have enjoyed all levels of participation from lessons to camps and play in the water on hot days. I have enjoyed a superb and inspiring aquatic community of all ages and abilities in Menlo Park and grateful that it's a city who have kept their community pool going while my city and others have closed only for summer use. I do hope expanding use to all is what is being considered and that Menlo Swim and Sport is lauded for their ability to build back after Covid closed the pool as well as the long term impact of pool care and facilities not being invested in leaving one pool down for two plus months. ; I also am grateful for the amazing work the lifeguards & coaches do to train and keep the community safe sound the pool. I got to see first hand a rescue happen during a swim meet and the lifeguards and coaches were amazing and responsive and saved the girl's life! I absolutely want my kids trained in lifeguarding by this team currently running Burgess.
96	Continue to offer the high quality programs offered that support adult fitness through swimming, especially for older adults.
97	Have Sheeper manage all the pools & programs.
98	Team swimming from youth to old age brings life and vibrancy to the pool. It also creates demand for all family member to learn to swim. A greater number of individuals can gain benefit from organized, team, aquatics than any other program - team swimming is the highest density program the city can offer. If the city's goal is to serve the greatest number of community members, then team swimming for all age groups should be the highest priority.
99	I honestly don't think it can be better run. If this is discontinued much like the gym that the Arrilaga's donated, it will truly be a great loss. I don't think the council realizes they have been given a gift from Tim Sheeper.
100	Tim Sheeper has been instrumental in utilizing BBAF funding to provide access to children who have little access to aquatic activities and aquatic training. Some of these participants are now working at Menlo Park and other local pools. It's wonderful to see.
101	Continue Menlo Masters swimming program
102	I think I about covered it above. I think there needs to be more open swim/mixed use time. A lot more.
103	I loved to see a year round aquatics program--open swim, lap, lessons for adults, children, seniors etc.
104	Open longer hours--7 days/wk
105	I like the pools to be run the way they are currently. I'm very satisfied. No changes please.
106	<p>Please have kids love soccer, this is such a great program to have for the community. All other neighbor cities have this program!</p> <p>Please keep the kid tennis as much as possible, this is also a great program!</p> <p>Compared to Palo Alto, Menlo Park has so few kid friendly programs(kids below 5)</p>
107	The pool is extremely important as well as swimming lessons. Please keep this open
108	None
109	shrug
110	the swimming pool should be larger
111	Open swim area needs to be larger
112	Have reasonable prices for the community of Belle Haven/Menlo Park.
113	Clear guidelines/series of classes for infants & toddlers

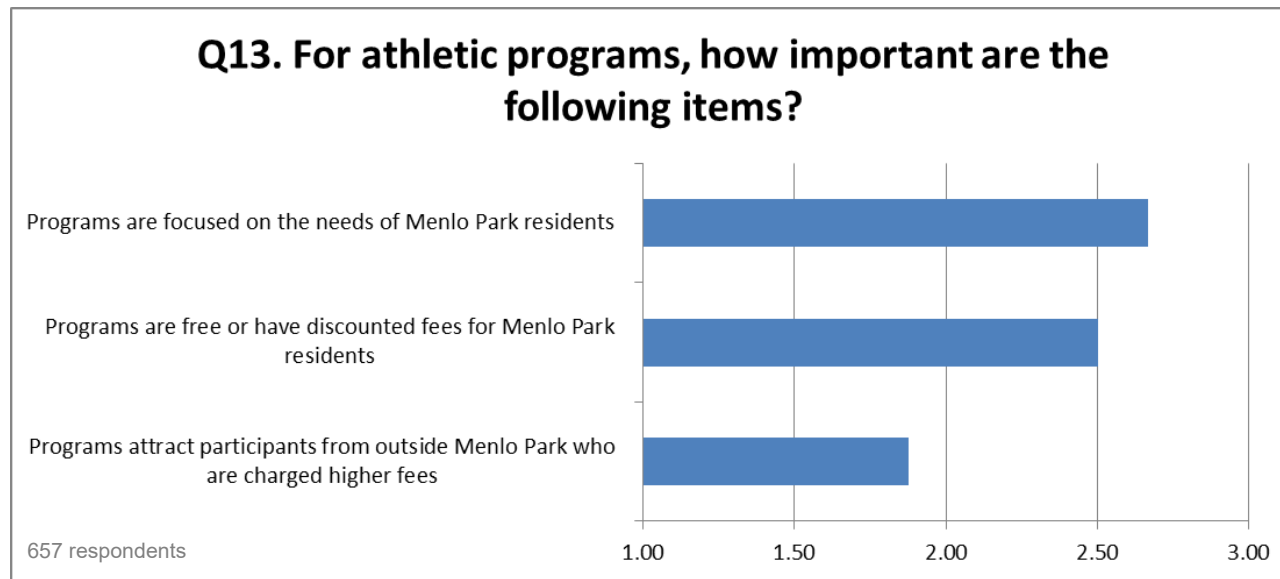
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Q11. Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs	
114	A gym YMCA or swimming pool
115	Teach the kids to swim!
116	more instructors for PT therapy
117	n/a
118	To have transportation to and from programs
119	Low fee (\$2.00/class, visit) for resident adult, Free lessons for resident kids.
120	heated pool
121	I think swimming & lifesaving/CPR lessons for kids, in particular, are 3. Every kid should learn how to swim. Also, I was surprised that 3rd parties were managing scheduling pools. Felt dodgy & like a sweetheart deal. Audits?
122	more adult swim hours
123	Offer more swim classes for students that have no swimming experience.
124	Free/family swim last longer on weekends during the summer.
125	children's swim classes
126	Free and discounted swim lessons and club teams, especially in Belle Haven.
127	not swimmer or sports person
128	n/a
129	n/a
130	n/a
131	Indoor or at least warm water. A clean locker room/changing area for kids/families
132	esta bien
133	N/A
134	Todo lo que pusieron esta muy bien
135	Que tengamos mas piscinas para personas que necesitan terapias especiales tanto para tercera edad como general
136	Please offer children's swimming lessons that have a fixed duration with a single teacher, such as every day for one or two weeks. I don't want an ongoing commitment. I would rather sign up for a series of 4 or 8 lessons with the same teacher and pay for it all up front. I don't want ongoing charges.
137	Please keep them as they are. They are WAY better than when the city ran the pool. Current program is tried & true & FABULOUS
138	Would love to get a summer pass to use the lap pool and exercise.
139	It would be nice to have beginner adult swimming classes in my neighborhood "Bellhaven". But evening or weekend schedules.
140	*Space times open for family time *Times available for swim lessons *Most import - keep pool accessible to the community *"@times it felt the community never had access"

Q12. How important are the following athletic programs?



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.

Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
1	More pickleball courts, particularly at Nealon Park. In short-term, please convert two more tennis courts into 6-8 temporary pickleball courts. Longer term, please create permanent pickleball courts in Menlo Park, ideally at Nealon (and/or Burgess). Pickleball is an excellent, space-efficient, social, multi-age, multi-skill, community-building sport. It is best to have courts together in one location to facilitate community and drop-in play.
2	Re-line more tennis courts for pickleball use.
3	pickleball needs better facilities - 1) more courts at Nealon - the hub of the existing community 2) better nets 3) dedicated courts or at least courts that are painted primarily for pickleball with tennis lines for secondary use
4	I would like to see 4-6 pickleball courts in a single area in Menlo Park. This will allow pball players to just show up when they want to play and find others of the same skill area to play with. In this way, a pickleball community will be created ala what is currently happening at Mitchell Park in Palo Alto where there are 15 pickleball courts at one site. The Palo Alto Pickleball club has >700 members
5	We need more pickleball courts!! ; More pickleball courts are needed- we have to wait for courts at Nealon all the time now. Four are not enough. Thank you .
6	Again we need to build a community for pickleball. Visit the courts in Palo Alto vs Menlo and note the amount of people playing. We need more and Permian to courts in a central location.
7	Menlo Park should offer pickleball classes for all age groups. To accommodate the explosive growth of interest in pickleball we need to increase the capacity of pickleball courts in our city, both in the very near term (e.g. converting more tennis courts for both pickleball and tennis usage) and long-term (e.g. more permanent dedicated pickleball courts). Pickleball is a very social sports that promotes the sense of community and a wonderful way for our residents physical and mental well being. For the immediate term I believe converting 2 tennis courts in Nealon Park for dual use of pickleball and tennis is a low-cost and effective way to address the pickleball community's need immediately.
8	Ensure that there are sports for children age 7 and older.
9	There's a huge community of pickleball players who are not being well served at the temporary courts at Nealon. There needs to be 2 tennis courts set aside to share so 8 pickleball courts can be available -- something that is needed and demonstrated by the large number of pickleball players each day. The courts need to be grouped, not spread around the city like tennis courts. The community that has been created and continues to thrive & grow needs a central place since one can show up solo to play anytime (unlike tennis). Day after day it's clear that there are far more pickleball players than tennis players there -- it's time to come up with a better solution. Please think about the community and make sensible decisions.
10	We desperately need additional pickleball court capacity, preferably at Nealon Park which has become the defacto hub of the pickleball community.
11	Short term conversion of 2 tennis courts to 6-8 dual use pickleball courts at Nealon Park Long term more and permanent pickleball courts at Nealon Park and possibly something at Burgess.
12	More pickleball courts.
13	There should be enough variety that kids have opportunities for participating in non-organized sporting activities or on a team and some variety for adults. Access to space and opportunities to play sports on a casual basis, like going to shoot baskets or use a reasonable sized grassy area to play informal soccer.
14	My husband has really enjoyed playing softball for the recreation league and my sons have been playing Little League. Sports is 3 to our family.
15	Keep it reasonable
16	- tennis courts should not be used for pickleball or other multi-use activities. They were built and designed as tennis courts and should remain. - tennis court access should continue to require an annual key
17	2 additional mixed-use pickleball/tennis courts, dedicated pickleball courts in the future (across MP)
18	Open gymnastics classes
19	I much prefer true grass fields rather than turf.
20	Do not know much about city needs except as regards the pool.
21	Gymnastics programs for pre-competitive and fun.
22	Due to COVID, so much program opportunities were lost. It will take time to get programs up and running AND IT MUST BE A PRIORITY for the spiritual (yes, sports have a spiritual component) and cultural benefit of Menlo Park. ALSO, focus on the needs of Belle Haven to engage youth AND adults in recreational activities.; Soccer, dance, baseball, basketball, softball, gymnastics, pickle ball and flag football at appropriately sustainable levels would provide year-around opportunity for health and multi-cultural involvement of the entire Menlo Park community.
23	Let's add more pickleball
24	Please open the gym!! It's world class facility, but it's just sitting there closed. What a waste. There's no excuse when everything is open. Privatize it if you cannot find the staff.

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Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
25	There are changing trends in sports engagement from when my kids played (swimming, soccer, basketball, volleyball) and I respect that but would hope to continue to support as much as there is interest in. I do believe we should support the school league needs (both my kids also coached younger teams) and inevitable community leagues require support of neighboring community teams for tournaments.
26	Equal fees all users
27	There is a huge demand for more pickleball courts at Nealon. We need more temporary courts as the four that have been designated are often full with a line while the tennis courts adjacent sit empty. It is really important to increase the number of courts at Nealon due to the social nature of the game; in other words, if you added more courts elsewhere in Menlo Park, that wouldn't necessarily help alleviate demand at Nealon as I think most players will continue to come to Nealon to be assured of having a wide range of players (and levels of players) to enjoy pickleball with.
28	Would love more pickleball courts
29	Pickleball is the fastest growing sport, encourages drop-in and family play. Menlo Park is not keeping up with the growth of this sport like some communities. We need more and dedicated Pickleball courts.
30	Convert more tennis courts for pickle ball use.
31	More pickleball courts to support the burgeoning number of Menlo Park pickleball players.
32	Pickleball is a fast growing sport and should be better supported in Menlo/Nealon Park. There have been previous meetings with residents and many suggestions for improvements.
33	Definitely need more pickleball courts throughout Menlo Park. Nelson Park could easily double from 4 to 8 courts. Perhaps even 12.
34	Focus on the needs for Menlo Park, and needs of the common resident
35	Please bring back gymnastics there is a need for it!
36	As mentioned above, I'd love to see the gymnastics classes of all kids open up again for kids. This is a huge loss for our city and residents.
37	We need more pickleball courts. The courts are extremely crowded and generally there is a wait to use the courts. Tennis courts near Nealon park are lightly used.
38	Need more Pickleball courts. It would be great to have a Pickleball only facility.
39	Need more accessible basketball courts, pickleball courts and drop in fields. Lack of open recreation fields which do not require kids to pay to be in league
40	MORE PICKLEBALL COURTS PLEASE!!!
41	Focus on Menlo Park residents.
42	Dedicate the current Nealon Park Tennis courts #3 and #4 to 8+ permanent Pickleball courts. Leave tennis court #5 as mixed Tennis/Pickleball, if courts #3 and #4 are dedicated to Pickleball, but in the meantime, dedicate court #5 to Pickleball until courts #3 and #4 can be converted.
43	We need more Pickleball courts in Menlo Park. Ideally there would be six or more dedicated courts at Burgess (Like they have at Mitchell Park). In the meantime, the city could add a lot more temporary courts at Willow Oaks Park, Burgess and Nealon. What makes Pickle Ball so special is how it brings community together and we can easily pick up a game. So the ideal situation would be a number (6, 8 or 10?) of DEDICATED Pickleball courts in the middle of the town - accessible to all, with a bathroom nearby.
44	need to have PERMANENT pickle ball courts, not just temporary ones set up on tennis courts. creates conflict between PB players and tennis players.
45	Dedicated pickleball courts and more dual pickleball/tennis courts
46	More pickleball capacity - more converted courts in Nealon Park, additional capacity in other parks
47	Physical fitness is really important, so thank you for supporting sports programs for children & adults. For me, my priority is pickleball.
48	More pickleball courts Nealon Park or Willow Road Dedicated or shared with tennis
49	Dedicated pickleball courts and develop a program within Menlo Park similar to Palo Alto and so many other citirs
50	Need more timely feedback from users. For example I have never had a survey from Menlo Park in the 7 years I have been using the pool until this survey. Why not send it to all participants at the end of every session or class throughout the recreation programs? The library has been remodeled twice during which time no major improvements or expansion has been made to the pool. Why? How did Cubberly in PA know to move to 21 pickle ball courts while Menlo Park just envelope 2 courts last year? It seems the sports programs are heavily male oriented. If one had better pool facilities then a more diverse program could be offered such as synronized swimming as an example.
51	please NO MORE PICKLE BALL COURTS
52	Convert more tennis courts to dual use pickleball courts

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Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
53	More pickleball courts as this sport is growing so fast and there's not enough space to accommodate for all age groups that are playing. Please convert two more tennis courts at Nealon into dual use courts, into 8 pickleball courts to allow 32 pickleball players to use the same space that 4 tennis players use.
54	Have more pickleball courts. I have noticed that many times of the year the tennis courts are not being used. Could you please convert more tennis courts to pickleball courts?
55	I previously mentioned the need for more Pickleball Courts. Mitchell Park in Palo Alto has more than a dozen Pickleball Courts, and their popularity continues to rise.
56	I request that you create permanent Pickleball courts in Nealon Park and convert two tennis courts in the park to Pickleball courts. I play Pickleball there frequently, at different times of the day, and there are always tennis courts available, but not always Pickleball courts available.
57	Pickleball groups!
58	KEEP REVELANT TO COMMUNITES CLOSET THAT WILL USE THE CENTER AND INCLUSIVE
59	Local adult leagues (soccer, volleyball) would be great for my husband
60	More pickleball courts. Critical need. Fast growing sport and fun
61	Menlo Park School rec facilities should be made available for residents use when school hours are over. Atheltic tracks for example.
62	Make facilities available for drop-in or casual use should be highest priority. Next priority should be classes. Lowest priority should be competitive leagues
63	If local schools have league play for baseball, soccer, etc then these programs have less priority for the city to provide.
64	For older adults
65	Remember to leave time/space for casual play/use on all fields. Often people want a place to just toss a frisbee, toss a football, or do summersaults. When I walk past the park it's so nice to see everyone enjoying it, not just organized soccer teams. Give the parks back to the people.
66	2 additional courts at Nealon Park need to be converted to dual pickleball/tennis usage.
67	Convert more tennis courts into pickleball courts
68	Pickleball is a rapidly growing sport and 2 additional tennis courts in Nealon Park should be converted to dual use for tennis and pickleball.
69	I'd love to see more pickleball courts, as well as organized play for Menlo park residents. It's a great way to build community within Menlo park.
70	Two tennis courts to be converted to dedicated pickleball courts
71	tennis courts in Nealon Park should be converted to dual use for tennis and pickleball. Would be nice to have them be Pickleball only but we can start with dual. but pickleball is definitely way more popular. we are there all the time. and there are so many of us and we are there all the time
72	PLEASE bring back the gymnastic program for kids.
73	More Pickleball courts
74	I would like to see at least 2 tennis courts in Nealon Park be converted to exclusive use for pickleball. Failing that, perhaps dual use for tennis and pickleball.
75	Pickleball is exploding around the whole Bay Area. The courts at Nealon Park should be made permanent and expanded to at least 8 lit courts. Because of the drop-in social nature of pickleball it is best to concentrate the courts in 1 or 2 areas rather than distribute them like Tennis courts.
76	It would be great if two more tennis courts in Nealon Park could be converted to dual use for tennis and pickleball.
77	There are so many Pickleball players playing at Nealon Park, that very often the 4 temporary courts located in tennis court #5 are full (16 people playing) and there are people waiting to play next. At the same time, courts #3 and #4 are empty or have at most 2 people playing. I would suggest converting tennis courts #3 and #4 into 6-8 permanent Pickleball courts (no sharing with tennis) and keep the temporary Pickleball courts in tennis court #5 shared with tennis, bt with priority to Pickleball if there are more than 8 Pickleball players waiting to play in courts #3 and #4. Courts #1 and #2 would still be dedicated to tennis and court #5 could also be used for tennis if courts #1 and #2 are full.
78	Over the years my kids have used participated in organized soccer, basketball and tennis programs and we have been very pleased with them
79	If the city's parks and recreation department can focus on opening up facilities rather than keeping facilities locked, then maybe we can start moving forward toward providing the tax payer a place to recreate. Allow local entities (clubs) to run your tennis and pickle ball, soccer, volleyball, and basketball leagues and socials instead of locking the courts.
80	Re-opening the gymnastics center and adding open practice time hours
81	need pickleball classes & more courts; n/a
82	Love to see More pickleball courts added or dual Tennis courts made available

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Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
83	Again, offering pickleball classes for residents is a great way to introduce people to the game.
84	Pickleball courts!!! There is a current high demand and a super fast growing population. Kids through older adults. Amazing community experience. It MUST remain free for use!
85	More pickle ball courts are needed. They are full every time I go to play and the sport is gaining in popularity.
86	No suggestions other than survey responses.
87	Menlo Park's adult sport leagues are a whole lot of fun. I loved playing adult volleyball years ago, I don't recall us ever competing, but we did get coaching to improve our game. It was casual enough to include anyone willing to try, but serious enough that the games were well played. I hope the City continues providing sports opportunities that allow anyone to try out.
88	Expand pickleball program
89	Please continue to invest in the Belle Haven community.
90	Juggling time
91	I would like see more Pickleball permanent courts by Flood Park.
92	Pickleball
93	Stability, predictability with respect to facilities operations. I am willing to pay to participate.
94	It would be great if the gymnastics facility is reopened soon and is run as well as the Burgess pool.
95	continue to have professionals manage them
96	They should be based on fun, health & safety. Youth competitive programs belong in schools where there are more facilities and which are better funded. Semi professional athletes should NOT take up community facilities, especially to the exclusion of other members of the community. Too much emphasis at least with respect to the pool is placed on profit. Perhaps this is so with gymnastics and tennis and this is intimidating for ordinary people
97	We would like the gymnastics program to return. It was a place that we could always meet many of the kids at Menlo Park. It would also be nice if in addition to gymnastics there was another strong program or 2 I which residents are likely to meet their neighbors.
98	Also would be nice to have more adult classes at various hours of the day (including everything for working parents)
99	Hire professionals to make these decisions and let the residents deal with those decisions. Stop listening to the squeaky wheels and gather information on existing programs that are successful!
100	I'd love to see athletic competitions that splits the sexes. My daughter adores basketball but gets ignored in a coed team because it's usually all boys and this is so disappointing to her. Boys and girls play sports very differently and in the elementary ages separating them helps the experience a lot. My son who is 5 would prefer not to play with girls because his exuberance sometimes scares them.
101	I think they need to be restored to pre covid levels and service. City management has been derelict in the negligence of the recreation center and the restoration of programs.
102	I do not utilize these programs.
103	reservations for some tennis courts so that they're accessible for everyone and not just children/students
104	I put only organized sports as 2 because I feel these should be City leagues. With Menlo Park as the organizer. It is ok to have sponsors but the leagues are part of the city. Not AYSO, etc.
105	pickle ball lessons
106	Multiple questions have dealt with non-MP residents. I think non-MP residents should be charged a higher fee. But is the goal to purposefully entice them to come? To pay the higher fee?
107	If the question is "Should non-MP residents be charged more?" then "yes".
108	I no longer have children that would use the athletic programs therefore suggest more senior programs if available
109	Please reopen the dog park on the baseball field!
110	Please include badminton
111	We need a permanent dog park in Menlo Park and the west side of El Camino.
112	Pickleball added every opportunity. It's an incredibly accessible and fun sport. Let's get courts included in the Flood Park renovation. Nelson park was a great start but mainly benefits just West Menlo in closer proximity.
113	Please bring back gymnastics. Please expand more pickleball courts.
114	None; Allow dogs off leash on fields during certain hours in the evening
115	While the sports resources should prioritize Menlo Residents, people from the surrounding community create enough demand to support programs like Swim teams, Masters and Sr. AquaFit. The pool brings people to Menlo Park and people in turn spend time in Menlo park shopping and eating out. I do more business in Menlo as a result of swimming several times a week
116	I would like to see the gym open again and Boot Camp reinstated.
117	Be grateful for the management you currently have!! It will never be better and a total loss if discontinued.
118	Softball for adults, gymnastics for kids

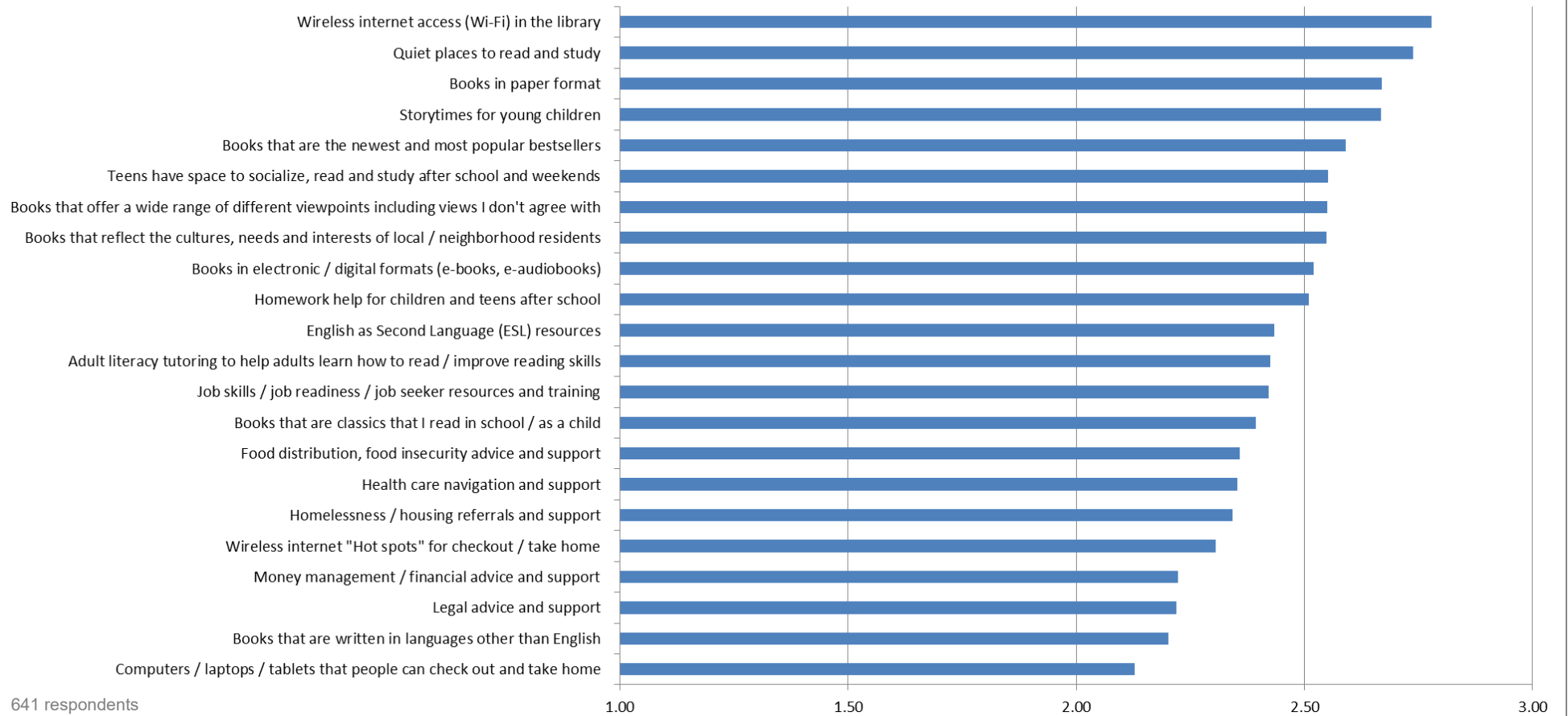
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Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
117	The pickleball courts at Nealon are increasingly crowded. More pickleball courts would be appreciated.
118	PLEASE PLEASE We would LOVE to see the Arriaga Gymnastics class for toddlers/childrens come back.
119	Adult gymnastics is important for our household!
120	focus on residents!
121	It is so important that their is inclusion for all races and ages.
122	Pilates?
123	More pickleball courts
124	students sponsored for lead athletic capabilities
125	Keep up all sports, it is so important for health as well as social well being
126	More Pickelball courts
127	We need pickleball courts as the Palo Alto pickleball courts pre over crowded; We need pickleball courts as the Palo Alto courts are over crowded
128	Pickleball is getting so popular in the bay area. Need more courts in different cities that are open 7 days a week to lessen the burden at existing pickleball courts.
129	Significantly more dedicated pickleball courts needed!
130	More pickleball courts. Fast growing sport. Lots of fun.
131	More pickelball courts. Good for all ages. Please come and join. Good for your health
132	Pickeball league. And ladder. Pickleball pot luck. And fun days
133	I play pickleball three times a week and I enjoy the social, exercise and competition with others. It's a great sport and we need more pickleball courts in areas like Menlo Park and surroundings areas as well since the sport is the fastest growing sport in the U.S.
134	Additional multi court facility for pickleball, or fully expanding dedicated pickleball courts at Mitchell Park would go a long way in relieving stress on an already maxed out community gem!
135	More pickleball courts please. The tennis courts stand empty so many hours per day
136	pickleball is very popular now, please have more courts, so residents can join any level games
137	More Senior programs
138	?
139	I have played in the past at Kelly Park Pickleball Courts, and now play a couple of times a month with Menlo Park residents at Nealon. Nice courts and facilities at Nealon, but at times they are overly crowded. It would be nice to have a few extra courts to allow for all who want to play and also those who want to drill.
140	More robust pickleball offerings benefit not just Menlo Park residents, but the surrounding areas.
141	We need more pickleball courts
142	I think larger fields would be better
143	Playground at Sharon Park needs to be bigger.
144	Basketball classes for kids
145	Would be helpful to have a magazine every month or app to show what activities are playing and the cost, time, date.
146	Belle Haven needs recreational programs focused on the needs of Belle Haven residents, not of outsiders who rent the only facilities we can get to and keep us from using them
147	Basketball gym in belle haven
148	-more easy access to facilities -more water bottle fountains
149	Supervision at All times maybe 2 1/2 hrs. If At All Possible
150	No fees should be charged for Atherton residents
151	We should provide priority of the user to Bellhaven residence
152	more advertisement of adult leagues
153	I hope priority will be given to athletic programs that are from eastern MP first. West MP has nice facilities already.
154	kid's soccer
155	over 40 & over 50 sports leagues. how about clinics to train officials
156	n/a
157	n/a
158	n/a
159	Having noncompetitive programs that focus on kids learning to play different sports and team culture. Having these youth programs be available for starting on weekdays no earlier than 3:45pm and to be completed by 7pm the latest. Having multiple weekend options. Having rec sports for kids <10 years old
160	muy inportante
161	N/A
162	Esta muy bien todo me gusta mucho
163	I like the girl's volleyball program in particular. Please continue that.

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Q14. Please tell us your ideas, needs, and suggestions for the city athletic programs. [#154889]	
164	Have Menlo Park have their own baseball, soccer, etc, competitive teams.
165	Look. People in the community need programs for community. There's plenty of community that will benefit from a lot of programs like the Midwest. We need more for our community

Q15. For city library and information resources, how important are the following items?



This chart shows average relative importance as rated by survey respondents. Respondents had the option to rate each item as either "not at all important," "somewhat important," or "very important." Items rated "not important" are assigned a value of 1; "somewhat important" a value of 2; and "very important" a value of 3. The chart shows the average value of all ratings for each item. Higher average ratings indicate higher relative importance to the survey respondents.

Q16. Please tell us your ideas, needs, and suggestions for the city library and information resources	
1	If wifi isn't already available throughout all areas of burgess park, in my opinion it should be. I'd like to see an increased focus on providing access to digital assets. It is important to have a few devices (computers/tablets) available for checkout to residents for free but it would be interesting to do the math on the feasibility of a rental program. I would also love to see Stanford and Facebook (in particular but not exclusively) be required to provide access to libraries, computing resources and instruction as part of their development requirements.
2	These questions are confusing. Some of these services are important for residents like job readiness or food distribution but these are already provided by other community services organizations. Letting 3rd party providers use the library as a location to provide these services makes sense but the city does not need to hire staff to provide them. That would be duplicating other organizations that already have these resources.
3	I homeschool my family and we go to libraries. But the Belle Haven library is where we've been going previously. Mostly. But I don't feel like it's a city library. It is a school library. Make sure that the new library is welcoming for all and open regularly. I really like the city of Palo Alto library at Mitchell park. It has a nice kid section and is up-to-date with tech.
4	Homework support
5	- the library should not be the location of social services (while 3 including services for learning to read/write, ESL, food, homelessness). These should be provided elsewhere. The library should be what it is intended for; a place for books, reading, and children. Children's learning to read, access to books, safety, and exposure to positive individuals and role models at the library should be prioritized.
6	Not sure what the resources are that can address all of these issues. They all seem important. Certainly furnishing books, homework help, adult literacy, ESL, preschool book time are all important,. One would have to know a lot about other agencies meeting these needs to answer this question.
7	outdoor benches, spaces to gather outdoors near library. also community meeting rooms available. appreciate being able to donate books knowing it will benefit community/library services!
8	More resources for infant/toddlers- ie better facilities, better books, more interaction, etc
9	I feel that many of the services suggested under library are 3, however am not sure the library is the best venue for providing access.
10	We love the library and appreciate all it does. E-books, books, and quiet space are particularly important!; We love the library and everything it does. Don't change a thing — they're doing great work!
11	Larger library budget for hardback books, e-books, and purchase of CDs or streaming services
12	Leverage our resources to help support the growth & well being of our residents
13	I am answering that these activities are not important to me personally. I am 81 and childless.
14	Make the library a place that has many shelves of books again, widening the range of books for people of all ages to browse, use them for reference, etc. - a public commitment and encouragement for people to read and learn to read. This should include books on all the help topics listed above, as well as reference librarians who can help people find and use these books.
15	Food distribution, Health Care & Homelessness issues-housing referrals & support- These are all areas I was not aware were handled in our Library. I would think they would be handled in the City Hall. They are issues for sure- even here in Menlo Park, but I think they should be handled where there is more privacy for the individuals- they deserve respect just as much as any other person.
16	Please reinstate Project Read. Thank you for reinstating Conversation Club.
17	I have found it difficult to reserve e-books given long wait times. Given the popularity of kindle and similar devices, it would be great to put an emphasis on expanding access to borrowed e-books.
18	More after school youth programs, tutoring and study skills
19	Increase the offers of audio books (especially new ones)
20	More complete collections of current fiction. Less "let's promote these 20 titles" to virtue signal just how woke we are. Get over yourselves, you're a library, you shouldn't be carrying an agenda.
21	I used them constantly with my children when they were growing up. They are vital!!
22	Rodent abatement & awareness
23	The ideological bent of the books is very far left. This does not respect the diversity of our area. Also, there are practically no non-fiction popular ebooks related to business or technology. I have tried dozens of titles and they are literally never there. This is Silicon Valley! When an Apple engineer writes a book about Apple, it should be available in our library!
24	Make Bellehave Library bigger
25	Focus on the needs of the communities closest to the center.
26	Would love more regular in-person teens events
27	Increase hours the library is open.
28	Food distribution, housing referrals, job skills, legal advice, money mgt are issues addressed by many other organizations. I do not see these as additional services to be provided by library.
29	I love our library and think adult literacy programs are 3.

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Q16. Please tell us your ideas, needs, and suggestions for the city library and information resources	
30	I used to visit the library frequently but stopped after sitting next to people who were there only to sleep. They snored really loudly and didn't bathe often. I also grew tired of asking people to keep their voices down. People often go to the library for a quiet place to read. It seems that a quiet library is a thing of the past, which is too bad. If I check out a book I take it home to read.
31	I didn't realize the library had all these amazing services. Are people taking advantage of them? Do they need to be promoted more? Regarding books in different languages, Spanish is a priority but other languages less so in print. Maybe those can be available electronically.
32	Offer more audio books and e-books, especially for newly released books.
33	Keep up the good work!
34	requesting books be transferred from other libraries takes a long time
35	Are there print for fee printers?
36	I love the library. I go there at least twice a week. I really appreciate the access to Link+ which brings books outside the system to me. I like being able to put movies "on hold." I have more than once suggested a book or film and had the request answered. I am worried that the librarians are being tasked with being social workers. I noticed an adolescent boy who seems to not be able to leave them alone and constantly touches things on their desks and asks them questions. I think the public restrooms in the library are important. I love the tiny space with books for sale. I think the "seed library" is a very original idea. The on-line programs hosted by John Weaver are a bonus.
37	We'd love to see higher quality Spanish children's picture books and early chapter books available. So many children participate in Menlo Park Spanish Immersion classrooms (about 40% of all children at Encinal and Laurel) and we need to offer better options for them to practice their reading skills, learn new vocab, and enjoy books in the language they are learning. Not just translations, rather books from native Spanish Speakers are ideal.
38	Community Meetings to talk with City Commissions / City Staff
39	-Programs that promote inclusion and diversity -Programs that address and dismantle institutionalized racist practices
40	#15 is hard to answer- it obviously depends on which branch and the communities being served. The librarians will likely have informed suggestions about what needs to be provided.
41	Agree with need for food/homeless/etc. support. Disagree that library is the place to provide those services. I stopped going to MP Library years ago due to a pattern of creepy approaches & unwanted attention from homeless men lurking near entrance. And stagnant air inside.
42	The breadth of services listed in this questionnaire is exciting and would make me inclined to spend more time at the library.
43	it would be great to have a space where visitors are allowed to talk away from the quiet areas.
44	i think WiFi and ebooks are a must - why are we questioning this?
45	In person story time for young kids on the weekends either in the morning (10a) or afternoons (4:30p) to avoid overlap with naptime
46	I would consider our family library super users, visiting 4-5 times a week with about 40 books out regularly and we sometimes attend events as well. As an involved person, I once applied to the library commission and was not accepted. Okay, but the person who was reached out to me at some point later to try and engage me through a typewritten letter to share she had gotten the spot and could we meet for a cup of coffee to chat midday. That experience was so strange to me since it felt like an old fashioned process and really turned me off from civic engagement and I haven't applied again. It worried me that the libraries didn't have a modern thought approach to services and didn't respect that some people who want to get involved have demanding day jobs and childcare to cope with, too.
47	More community events in the library
48	I hugely appreciate the activities and events for kids, especially in the summer. I rarely have time to go to adult events, given family and work obligations, but I love the fact that they are there and look forward to spending more time at events when the kids are older.
49	We are often looking for new children's books and series and they aren't available at MP. Would love to see more for growing chapter book readers.
50	It would be nice to have an enclosed patio of some sort close to the library with seating where people with pets or thing children could sit and read without fear of their kids or pets running into the street.
51	Can we do a childrens used book fair organized by book type?
52	The library was very slow to reopen to full time service to the community. Again, due to lack of city management oversight of services paid for by taxpayers.
53	So many San Mateo counties have been renovated or rebuilt for a modern era. Would be wonderful for Menlo Park to do the same. The Atherton and San Mateo libraries are just gorgeous and offer all kinds of opportunities for all ages.

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Q16. Please tell us your ideas, needs, and suggestions for the city library and information resources	
54	I never go in the library. I used to when my kids were needing to go in. There was a librarian I did not like so it was easier to stay away. With Covid I definitely will not be goin in.
55	The library cannot be all things to all people - for example, providing healthcare and legal support. These are important needs but beyond the scope of what the library should focus on. The library should focus on literacy, information access, and referrals to other agencies to handle homelessness, job skills, etc.
56	I noticed we no longer can print materials at the library and do think we need that capacity available when using checked out laptop to print material and copy machine is no longer at library and we should have that for convenience purposes.
57	Please increase the number of ebooks you make available to check out. All new books should come in both paper format and electronic format to check out.
58	More availability of ebooks
59	The library has excellent resources, the speaker series is especially strong
60	Continuing services as is.
61	Earlier opening times in the mornings would be helpful.
62	The social services could be housed in the rec. center or part of city hall
63	outdoor kids storytime
64	The library needs to be open earlier in the morning every morning. It needs more Spanish board books for the baby's and toddlers. The Spanish picture books and leveled reader selection needs to be expanded, more centrally located in the children's section, and displayed in a way that's easy for elementary school kids can access. Two of our elementary schools have 2 classes of Spanish Immersion for almost every grade, and the library should reflect that.
65	large book collection, audio selection. Nothing worse than a poorly stocked city library--
66	Library staff should reflect the people who live in the neighborhood. It feels more acceptable and welcoming
67	Keep real books available. Have authors come visit
68	Please congratulate the head librarian on all the wonderful changes-lots of creativity.
69	It would be great to offload older books to a warehouse to be ordered and extra space could be used for conferemce rooms and maker / craft / DIY spaces
70	love the library book selection, love the bookstore
71	Community is getting older, more day-time programs for seniors will be great
72	Please keep the library open and full of librarians. we need this service
73	Toddler Storytime. More displays by topic in the children's area to help kids find books.
74	?
75	more books would be better
76	There should be more mythology books
77	Maybe more graphic novels? Honestly everything is pretty good here
78	Extend the hours of Belle Haven Library.
79	Children reading programs
80	Maybe some type of activities for kids such as reading time
81	The Belle Haven Library should be open as many hours and offer the same resources as the Main Library.
82	Outside story time for kids in various parks. Pop-up library desks on sidewalks/hosted by neighbors
83	I'd like to have a place to study and read
84	Events for teens at the library just like on the west library
85	-more story-time for the kids! w/people who are animated as they read
86	If the city is working all of the resources on the previous page, Bravo to Menlo Park.
87	Belle Haven community needs a stand alone library and police station like at Burgess Park
88	No Idea
89	n/a; Love the libraries
90	I love the overdrive app for digital books!
91	Love the libraries
92	Bravo for maintaining library services during the pandemic! I appreciated the walkup window
93	Generally think libraries can be a valuable social/community resource and inclined to support & invest
94	I have never noticed legal/food/etc. services at the library
95	Open the library to the public all day
96	Offer volunteer hours for middle school & HS students for community service hours
97	An 'open 24/7' Library
98	Libraries are critical sources of public information and should provide not only the sources but access through literacy and language programs and up to date media. They should not take on the responsibilities of other public agencies/NGOs, such as food distribution, homing, legal and financial advice and outlets for socializing.
99	we would like to see the belle haven community more equitably represented with library services and access to the community pool. the belle haven library is appauling.
100	the library is great more kid's books in spanish & hindi

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Q16. Please tell us your ideas, needs, and suggestions for the city library and information resources	
101	I would love for the city library to continue and expand community conversations around tough topics as well as those of local interest.
102	all of the above are wonderful but can only be supplied on occasion. a good referral section could advise people as to where to go to get the help they need or outside speakers. It's not a soup kitchen or hospital
103	n/a
104	n/a
105	n/a
106	maybe have more hardcover book + paperback books for sale
107	youth classes to learn how to used digital printing, learn coding/scratch
108	todo bien
109	horarios extendidos para el verano
110	updated kid/children section/outdoor/patio to read relax. Coffee stand
111	Manterner libros de americalatinos
112	N/A
113	Lectura de algun libro para saber del tema del libro y como escribe el autor y saber interes que cauaz
114	Pues si pueden aser mas esta bien muy bueno
115	Please host more events for teens, especially art or craft themed events. And please make sure event times don't overlap with MPCSD school times and events.
116	More foreign language resources for youth/teens - graphic novels etc. in foreign languages (Chinese, French, German, Spanish)
117	I LOVE this library. Not sure who said it but "all you need is a library & a garden to be happy!"
118	Have the library open longer & on weekends.
119	cursos de computacion para saber usarlos en el hogar, trabajo
120	It's good the library is open 7 days/week if possible.
121	A book club or some organized gathering would be great. Also, have author night guest and/or staff hosted lead discussions.
122	I love the library! I selected "3" for every item which may not be helpful but everything the library does is important. The library should get all the resources it needs to do all of this and more.
123	The library is one of my favorite city resources!
124	This would be amazing to support community in a Midwest way with community centers

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Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
1	More open access pickleball courts.
2	The city should have a greater/tighter focus on Menlo Park residents quality of life. I do not feel that Menlo Park residents have benefited enough from the growth that many of us feel has been forced upon us.
3	Allow skateboarding in town streets.
4	There is a lack of transparency in the city's prioritization between tennis and pickleball courts. It seems the decision making has rested with one city staff without any accountability. Please open up the process and stop this one individual from imposing his personal bias for the whole community. Please have this individual take direction from the City Council and the Park and Recreation. Community.
5	Menlo Park should offer pickleball classes for all age groups. To accommodate the explosive growth of interest in pickleball we need to increase the capacity of pickleball courts in our city, both in the very near term (e.g. converting more tennis courts for both pickleball and tennis usage) and long-term (e.g. more permanent dedicated pickleball courts). Pickleball is a very social sports that promotes the sense of community and a wonderful way for our residents physical and mental well being. For the immediate term I believe converting 2 tennis courts in Nealon Park for dual use of pickleball and tennis is a low-cost and effective way to address the pickleball community's need immediately.
6	We desperately need additional pickleball court capacity, preferably at Nealon Park which has become the defacto hub of the pickleball community.; Please consider converting more tennis courts to dual use pickleball/tennis usage near term (this year) and adding additional permanent dedicated pickleball courts during the next capital planning cycle.
7	Coffee shop, local arts crafts for sale, farmers market in parking lot
8	I wanna make sure that our new building and programs are top-notch. Just because we live in the Belle Haven neighborhood does not mean that we should have lower quality things. I have always felt we are treated differently than the other side of 1 oh one. It shouldn't be that way. We are all Menlo Park and we should all have equal access. On top of that, take into account why many people live in Belle Haven and that's because, before at least, it used to be affordable. I want to stay in this neighborhood and be able to afford things. Our family is not well off like many other families who live right here in the peninsula. But we care very much about it and appreciate any and all improvements.
9	The library is good and the little Friends' store at the front door is wonderful
10	the loss of multiple weekly aquafit/aquawellness exercise classes has been devastating for my health and my ability to volunteer in the community. please find a new operator for the pool services who will improve/be committed to serving ALL ages of our community and not just high performance swimmers or master swimmers or kids lessons.
11	Can we get a magic bridge playground in menlo park? Traffic on middle ave is getting worse due to nealon park and new el camino construction. It is also especially dangerous to get in/out driveways when cars parked on side of road Santa cruz ave has become a big disappointment with dated stores, empty stores, and even dated look/feel. How do we gentrify it and make it on par with neighboring down towns? I absolutely love what Springline is doing wrt bringing in quality restaurants. How do we extend this to downtown?
12	I'd love more drop in time for basketball hoops for my daughter. Appreciate rec center can be rented for events. Haven't taken classes at the rec center since our kids were little. Really hope you'll return the pool to the families of Menlo Park as it was when we first moved here.
13	Make libraries places where people can find books to read and to come together for reading-related events, not community centers which can be addressed in other city venues.
14	Please increase the number of pickleball courts at Nealon. The demand will only increase. See rates across anywhere in the nation for this evidence. Menlo Park needs to be ready for this increase in demand and it is currently not meeting the existing demands at Nealon.
15	There are far more people playing pickle ball at Neelon Park than there are tennis players. Permanently converting 1 or 2 tennis courts to pickle ball would better serve the community
16	Please make the pickleball courts at Nealon Tennis court 5 permanent for pickleball. Please draw pickleball court lines for tennis courts 3 & 4 so it can be a multi-use facility. Purchase new rollable pickleball nets for those two courts. Thanks.
17	I have found it difficult to reserve e-books given long wait times. Given the popularity of kindle and similar devices, it would be great to put an emphasis on expanding access to borrowed e-books.
18	Also the playground at nealon is not holding up well and large chunks are taken up by equipment that isn't able to be used
19	I prefer the library to remain primarily as a quiet space for books and book users. All the ancillary services being considered should maybe be downstairs so library patrons aren't crowded out by a lot of others services that have nothing to do with reading and studying. Why does the library have to provide services that are available elsewhere- like at food banks and etc.
20	Dedicated Pickleball courts.

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Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
21	Pickleball adoption is increasing at an exponential rate, while tennis court usage is extremely low. We urgently need permanent Pickleball courts at Nealon Park. We should permanently convert tennis courts #3 and #4 to 8 Pickleball courts (for exclusive Pickleball usage). We should also give priority to Tennis on court #5 if courts #1 and #2 are in use, otherwise court#5 can be used for Pickleball (keep the 4 temporary Pickleball courts in court #5 as well). This would give us 8 permanent Pickleball courts and 4 temporary ones (shared with tennis). Based on current Pickleball adoption and low tennis adoption, this would be a win-win for the community.
22	Convert tennis courts to pickleball courts since the demand for pickleball far exceeds that of tennis
23	request the permanent conversion of courts #3 and #4 to pickleball (keep court #5 for dual usage)
24	Please increase Pickleball access - first with temporary courts at Willow Oaks, Nealon, Burgess, then in a centralized place like Burgess with permanent courts.
25	Thank you for all your hard work to provide community services for Menlo Park residents. I have lived here for 27 years and have used the parks, libraries, pools, and pickleball courts the most. Currently pickleball is my priority. Thank you!
26	Rodent abatement, management. Owl box program. Fees to developers disturbing rat nests, rodent sanitation considerations in new development garbage areas More pickleball courts, dedicated or dual with tennis Nealon Park or Willow Road Thanks!
27	The city could do a better job of publicity when new rec sessions are starting since you no longer send out catalogues. Why not send link to those of us signed up for swimming registered users? Was recreation surgery sent to every Menlo Park household? Has a phone survey ever been done for recreation programs?
28	Convert Nealon Park courts #3 and #4 to permanent pickleball courts. In addition keep #5 dual purpose.
29	More access to pool for lap swimming, aquacise classes in the evening/night and mire pickleball courts
30	Please add more pickleball courts to accommodate for the community's needs. Short term: convert two more tennis courts into dual use courts. Long term: dedicated courts. Thank you!
31	I want to play pickleball with my friends after school. Please add more pickleball courts at Nealon.
32	Please create permanent Pickleball courts in Nealon Park and add some courts -- four temporary courts are not enough!
33	My family is just getting into pickleball and we'd like to see more courts. The tennis courts at Nealon are empty while crowds wait for pickleball courts.
34	Name rooms after community folks and make it culturally relevant to local residents, hire local residents and be aware what locals want. Reach out to local Boys and Girls/ YMCA and collobarate .
35	Children's storytimes have historically been quite crowded. Can there be more of them?
36	Permanent conversion of courts #3 and #4 to pickleball courts. Keep court #5 for dual usage.
37	More pickleball courts please
38	Increase the number of printed magazines.
39	I'd like to see dual tennis/ pickleball on more courts at Nealon park.
40	I'm surprised there was no mention of the duck pond at Burgess Park. I love walking past the duck pond but am saddened by the people who abuse it. The vegetation has been trampled, making it more difficult for the ducks to forage for food. I often see children abuse the ducks by chasing them and throwing rocks/stones at them. Many of the ducks seem to be a hybrid species that can't fly. When children are running after them they can't fly away. It must be very distressing. I also see people treat the duck pond like their private pool, bringing lounge chairs that they sit in all day. They've worn out the grass near the pond. Please take more care of the pond and ducks who depend on it. Signage encouraging respect for the wildlife would help. Also a person from the city patrolling, keeping people in line. Also signs that tell visitors to stay on designated paths and not trample on the vegetation. Please take better care of the ducks and the pond.
41	Convert more tennis courts into pickleball courts
42	Please add more pickleball court capacity. Courts can be dual use in the short term, but with growing demand dedicated courts in the longer term.
43	Dedicated pickleball courts!

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Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
44	<p>Pickleball is overrun with people. We need more space. We seem to have one person in management who is against pickleball. Sean has all the power and he's against it. It's frustrating since all evidence points to a future of pickleball. He makes unilateral decisions. Ugh. His reputation precedes him. Would be nice to have someone else in charge of this program. We have been waiting for over two years. He has cost the city a lot of money, making decisions that are not moving things forward. Kelly Park was all Sean and it was an unmitigated disaster. Well except for the people who go out there and teach. They know they can go out there because no one else goes out there.</p> <p>We were on course to make a decision to talk about putting lines down on the middle two courts so we would have 8 pickleball courts and Sean single handedly tabled it, saying we need to see what happens in the Willows Project -- which would be another two or so years.</p> <p>It would cost less to line 8 courts at Nealon than Sean paid to line the courts at Kelly. He doesn't know who to call. He needs to let people who know be in charge. He wastes so much money. He overpaid by over 2 times for the lines he okay'd for Kelly. And he chose black lines. Such a waste. Heart might be in the right place, but unfortunately he is the wrong person to be in charge. The parks and rec commissioners seem to all be on board and ready to go and then he pulls the rug from underneath them and us.</p>
45	More Pockle ball courts
46	I would like to see more pickleball court capacity: dual use on existing tennis courts near term, and dedicated courts longer term. Pickleball is the fastest growing sport in the US. Please add more capacity ASAP, so Menlo Park will not fall behind in planning to accommodate the growing number of players.
47	Additional pickleball courts would be great, even if it's dual use on existing tennis courts until dedicated pickleball courts are built.
48	Pickleball has become wildly popular and provides a much better usage of public space than tennis. Very often all 4 temporary Pickleball courts in tennis court #5 at Nealon Park are fully utilized, with several people waiting to play. It also allows multiple generations to socialize and play together. People in the community get to know each other playing Pickleball. This is never the case with tennis and we often see only 2 people playing in the other 4 tennis courts (#1 through to #4), while the Pickleball courts are packed. We should convert Nealon Park courts #3 and #4 into 6-8b permanent Pickleball courts and leave tennis court #5 as a shared court with tennis, but unless courts #1 and #2 are full, and courts #3 and #4 are not full, court #5 can be utilized for tennis.
49	More pickle ball courts, please!
50	The Parks and Recreation Commission serves no other purpose than to inform the city counsel of community needs. If it's just another committee gathering information without any decision making power, what would be the point of having this committee?
51	You should permanently convert Nealon courts #3 and #4 to pickleball, and use court #5 for dual usage. Pickleball is a much better use of space than the tennis courts -- 4X the number of people can play, so better value for the community.
52	pickleball has become very popular and there currently are no classes in MP, with limited court time. I have to go to Sunnyvale.; n/a
53	I would like to request the permanent conversion of courts #3 and #4 to pickleball in addition to court #5 being kept for dual usage
54	At Nealon Park, please consider permanent conversion of tennis courts three and four to pickle ball courts in addition to Keeping Court, #5 available for dual usage. Thank you!
55	I'm very happy to live in Menlo Park, I live modestly. I would like to see homelessness end.
56	Thank you for taking feedback .
57	<p>LOVE the no parking on street at night law, please keep it!</p> <p>What is your pest management plan, applicable to rodents? All the development will stir up rodent activity. Owl box program?</p> <p>Native plants only in new development? Plant milkweed? . . . Right, larger issues at hand.</p> <p>Water security - how will all the future water needs be met with this large escalation in residential development?</p>

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Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
	<p>I'm a Menlo Masters swimmer who moved to this area (Belle Haven) bc of Menlo Masters at Burgess. Prior to moving here and during COVID shutdowns, I continued paying full team dues when the facility was closed. If permitted, I would have continued paying in full during the entire shut-down to help ensure the costs of running the pool and paying staff were covered. As a Masters swimmer, I can say that Menlo Masters was the only team running in the Bay Area for several months, the facility was run in a safe, orderly manner. Pool access was fair and reasonable -- for Menlo Masters lanes we had to sign up at midnight, a horrible time slot that's equally bad for everyone, which I thought was fair.</p> <p>As recently as this summer, the performance pool was shut down for maintenance and I am so impressed by how the competition pool adjusted to address the needs of performance pool users. The swim team consolidated lanes to accommodate lap swimmers (swim practice lanes were crowded and I was fine with it), pool temp was warmer to also accommodate lap swimmers/aqua-robics/PT. We were advised that lap swimmers come first, as they should. When practice is over, we are instructed to immediately get out to ensure the lap swimmer has access and I personally have had only positive encounters with lap swimmers at this pool.</p> <p>To my knowledge, based on conversations with lifeguards and administrative staff - Tim Sheepier treats his employees well and he has a loyal base of lifeguards, which is essential during the lifeguard shortage we are experiencing throughout the US right now.</p> <p>The hours of operation have been accessible - I have tons of pool access as a resident and masters swimmer. The stability of this pool is unmatched - I have yet to be on a team where I can confidently rely on staff showing up, clean facility, pool being open and in working condition, and having a nice experience with the folks who attend.</p> <p>It is my understanding that the city wants to renew Sheepier's contract on an annual basis; however, I don't think that is a helpful approach- short term contracts create uncertainty; they lack the time or stability necessary to develop a solution to existing problems (i.e. the accessibility issue is anecdotal at this stage, a multi-year contract will facilitate the creation of data/ tracking needed for crafting a solution to this problem, such as developing programs that directly address the concerns and it's worth noting that Tim is well-connected enough to obtain resources needed to address). Short-term contracts adversely impact employee stability/morale and also can confuse residents if there is ownership change/different tone at the top. I see that 5-years may be too uncomfortable, perhaps 3-year could be a compromise?</p> <p>Please feel free to contact me if there's anything I can do to persuade Menlo Park to keep Tim Sheepier in charge of operations of Burgess. I am not exaggerating when I say that this team, this facility, is what attracted me to buy my first</p>
58	
	My biggest concern is why is the city council discussing the Burgess pool management/program since it is the facility that attends most of the residents with excellent programs for all ages, instead of is focusing on how to replicate the same success in the gymnasium?
59	
	The idea that you are even soliciting complaints is very telling. Hire the best professionals. Let them do their jobs Pay them well with these taxpayer dollars. We can afford to do that in one of the wealthiest counties in the country. Listen less to those who complain and survey more often your satisfied residents.
60	
	I read some place that libraries are one of the few remaining public spaces where people are allowed to just be. I think it's important to preserve libraries as just that.
61	
	More dedicated dog parks, and dog parks with seating for the humans please and water fountains for both pups and people. Also grass, fake or otherwise is much better for pets and owners alike. Secondly, a park similar to the Magic Bridge in Palo Alto with structures and play items that have children with limited abilities in mind would be wonderful.
62	
	The current controversy over the pool management is unfortunate and does not inspire confidence in city management.
63	
	For a city of Menlo Park's caliber - our parks are dirty, our fields sub par. Would be wonderful to see these restored and higher maintenance standards given we have so few we should take good care of them. Some new landscaping/drought tolerant in the downtown parks especially the park across from Draeger's that hosts concerts and city events would be wonderful. Keeping the sidewalks more clean downtown would also be lovely.
64	
	Nothing else to comment on since I stated it earlier in the survey.
65	
	Addition to survey previously sent: So very disappointed to learn about the removal of >60 old and healthy trees to make way for the Flood Park development, with another >30 to be removed later. You really don't get it, do you? Why are so many fertilized, watered, pesticided large playing fields needed? Old trees, all trees are far more important. Menlo Park is a Tree City? Shameful destruction of CO2 trapping ecosystem and oxygen producers for no good reason other than selfish human profit. Same comments for SRI development, as we dive into drought. Don't worry, the status quo may last your lifetime . . . not your descendants, though.
66	
	The woodchips at the willows dog park prevent the dogs from playing well together since the dogs do not like to run on the chips. If we could figure out another solution for dogs to have grass or turf access in the evenings that would be better. Also there is no water fountain for the dogs in the Willows dog park.
67	
	Not enough classes for kids (4-12) on weekends
68	

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Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
69	See above
70	I encourage people to look at the complexity of running a solvent aquatics program. Very few municipal pools are able to cover their operating costs. Menlo has found a model which allows that where incentives are in place to make the best and highest use of the facility and deliver the best customer service. The pool requires significant ongoing hiring for seasonal employees and part time employees, a registration and billing system, a website and IT behind the integrated technologies, customer service, safety and compliance considerations and ongoing marketing. This is a significant enterprise that has been built over time to serve the community and is not easily replaced. The existing program is flexible and adaptable to the community needs and continues to operate with the community in mind
71	I have been very happy with the programs offered by the city (with the exception of programs cut because the gym is closed). Please don't change anything.
72	I wish the Menlo Park library would integrate itself into a sharing system with the San Mateo County library. Its' very frustrating to see items in the catalog that aren't available to me as a Menlo Park resident.
73	add more sports, fix liebsity (for mobile), for cpearity.
74	Stop sending me stuff in Spanish--may I have things sent in English please?
75	Library can organize global student book exchange programs w/ other libraries around the world. This is a richer community so can attract revenue
76	y ou are doing a great job
77	Filling this out for Pickelball. More public courts are needed.
78	It's great when courts are able to support either tennis or pickleball!
79	More pickleball courts.
80	Pickleball is great for all ages; low barrier to entry; intersections across political and socioeconomic groups;
81	?
82	Pickleball serves not just Menlo Park residents, but the surrounding areas as well! Playing with our neighbors from the Peninsula is good community building for all!
83	nothing
84	Make sure Belle Haven is given similarly resourced library & rec. access given the influx of new residents w/ high density housing.
85	More outside (outdoor) community events to make neighbors meet each other. Organizing camp out at a park with a program about stars or planets for example. Programs to help people grow food in their yards instead of grass.
86	Replace one of the corner markets on newbridge or ivy to a safeway or trader joes. Fix the light on ivy, it takes so long to turn green.
87	-Open up a more grand inclusive way to public art. We have a lot of kids that are shy to share. The Sunset fest was always a good escape.
88	Make sure there is Always a cross guard for the children, going to and from school. Keep it safe
89	n/a
90	The San Mateo Library system is truly outstanding!
91	Tree trimming, especially in East Menlo
92	A proper dog park is needed in the Belle Haven area
93	Menlo Park needs a larger dog park with grass or turf. The small parks with dirt/rocks/mulch/etc. are not good enough.
94	Thank you for undertaking this survey
95	Organized adult trips/tours would be nice. More music and poetry programs. One day workshops for folks who can't do long classes. More life skills-type classes (budgeting, investing, saving)
96	Build a better library. Surrounding cities have new libraries with multi-purpose spaces & are bright and cheery, the main library is a morgue
97	That the Belle Haven neighborhood have the same opportunities as Menlo Park residents
98	-It would be nice to have a ping pong table -another pool table -variety of classes, other activities
99	For the street cleaners, I thank you. Hope this will continue sometimes.
100	For the new Onetta Harris Facility, I hope that the residents that live in the Belle Haven Community will have priority over Western MP residents.
101	The Belle Haven Library doesn't print images anymore. I shouldn't have to pay for parking tickets to park in front of my apartment. At least for the people who have minimum of one parking space.
102	I hope that our library has reviewed and strengthened protections against discriminatory book ban requests. Book talk book club (or recommendation wall with optional pics of recommender with book)
103	Love having the east menlo sr. center this side of the freeway + open. Most beneficial for many. Wish it would stay.

All comments are shown as they were written and submitted by the respondents, and are numbered in the order they were received.

Q17. Please tell us any other ideas, needs, complaints or suggestions you'd like to share with us.	
104	I love the library + classes at the center encourage groups to use the facilities for their galas, parties, meetings as an extra source of income
105	n/a
106	n/a
107	n/a
108	having hard time to get housing (subsidized housing for seniors)
109	todo bien
110	libros para personas mayores
111	N/A
112	Que ofrescan un group de libros (5) y dejar que los leeve a la case y luego un breve disenro de lo leido para despertar mas interes por leer.
113	Todo esta bien
114	Programer curso de ingeles, tanto para principates como para perfrcionalo
115	It'd be great if there's a place for people to make book suggestions.
116	mas cajas postales mas postes de luz en la noche plantar mas arboles
117	*The free shuttle *Wish there were lighted tennis courts in Bellhaven area. Thank you for removing those white posts along Newbridge, they were a bicycling hazard.
118	Spread the word more so that everyone knows what is out there
119	We don't need more buildings in or around our community.
120	So much of this recreation and programming is excellent and it's hard to choose between them. If you need more money to support these wonderful things, you should take it out of the Menlo Park Police Department budget.

All comments are shown as they were written and submitted by the respondents, and are numbered in the order they were received.



STAFF REPORT

Parks and Recreation Commission

Meeting Date: 9/28/2022

Staff Report Number: PRC-2022-025

Informational Item: Parks and Recreation Commission work plan update

Recommendation

Staff recommends that Parks and Recreation Commission (PRC) review this informational report containing updates to the PRC work plan.

Policy Issues

The City Council policy related to the establishment of procedures, roles and responsibilities of advisory bodies was adopted in 1975 and has been amended to the current policy #CC-22-004. The policy requires that each Commission submit an annual work plan to the City Council for approval, and that the work plan be recommended by a majority of the advisory body's members.

Background

The PRC finalized the PRC 2022-23 work plan on July 27.

Analysis

The City Council reviewed the PRC 2022-23 work plan on September 20 and approved it with one revision related to city-hosted community events (Attachment A.)

Public Notice

Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72 hours prior to the meeting.

Attachments

A. Revised Parks and Recreation Commission work plan 2022-23

Report prepared by:
Sean Reinhart, Library and Community Services Director



MEMORANDUM

Date: 9/27/2022
To: Parks and Recreation Commission
From: Library and Community Services Director
Re: Revised Parks and Recreation Commission Work Plan 2022-23

The City Council reviewed the Parks and Recreation Commission (PRC) 2022-23 work plan on September 20 and approved it with one addition related to community events. The approved work plan is below; the City Council's addition is shown in blue underline font:

Parks and Recreation Commission Goals

- Facilitate the goals laid out in the 2019 Parks and Recreation Master Plan
- Provide high quality programs and services for all Menlo Park residents
- Maintain, upgrade, and modify existing programs and facilities to meet developing community needs
- Focus on resident input and grow relationships with residents throughout the City of Menlo park
- Prioritize accessibility, safety, and sustainability
- Develop recommendations for city-hosted community events.

Specific Examples

- Gather and incorporate resident input on:
 - Willow Oaks park improvements
 - Athletic fields use policy
 - Pool operations
 - Pros and cons of contracting out City services
- Review the pickle ball court additions
- Invite members of the public on commission park tours
- Ensure that the programs and services offered at the MPCC will contribute to satisfying the needs of the neighborhood it serves, and be integrated into a system that is accessible to residents of all ages and abilities throughout the City
- Develop strategies to mitigate the risks of off-leash dogs harming children

**City of Menlo Park - Parks and Recreation Commission
2022-23 Tentative Agenda Schedule
September 28, 2022**

Meetings are held virtually via video conference at 6:30 p.m. on the fourth Wednesday of the month unless otherwise specified

MEETING DATE	PROPOSED AGENDA TOPICS
March 23, 2022	<ul style="list-style-type: none"> • Staff presentation – Registration management platform implementation • Youth Advisory Committee – Bedwell Bayfront Park cleanup day • MPCC – Draft operation plan milestones • Parks and Recreation Commission work plan update • Commissioner reports – Sharon Park and Stanford Hills Park tours
April 27, 2022	<ul style="list-style-type: none"> • Presentation from San Mateo County – Realize Flood Park • Menlo Park Community Campus guiding principles and operational milestones • Parks and Recreation Commission work plan update • Commissioner reports – Kelly Park, Bedwell Bayfront Park, Burgess Park tours
May 25, 2022 – Cancelled – lack of quorum	<ul style="list-style-type: none"> • Select Commission Chair and Vice Chair • New Commissioner onboarding • Recreation facility use guidelines • Draft community survey – recreation and community programs
June 22, 2022 (Joint meeting with Library Commission)	<ul style="list-style-type: none"> • Study session - MPCC programming elements • Presentation - Preliminary results of Menlo Park resident survey • Presentation - MPCC project sustainability features • LCS department proposed FY 2022-23 budget
July 27, 2022	<ul style="list-style-type: none"> • Select Commission Chair and Vice Chair • New Commissioner onboarding • Recreation facility use guidelines • Parks and Recreation Commission work plan update
August 24, 2022	<ul style="list-style-type: none"> • MPCC project updates • Department updates
September 28, 2022	<ul style="list-style-type: none"> • Chair and Vice Chair rotation guidelines • Review results of community survey • Commemorative park amenities policy • Recreation management software update
October 26, 2022	<ul style="list-style-type: none"> • Pickleball update • Athletic field use – update • Youth Advisory Group report
November 23, 2022 (Date may change)	<ul style="list-style-type: none"> • Gymnastics reactivation
December 28, 2022 (Date may change)	<ul style="list-style-type: none"> • Volunteer policy review • Facility rental / meeting room policy review
Unscheduled future items (tentative)	<ul style="list-style-type: none"> • Policy review – Commemorative park amenities • Policy review – Athletic field use • Inclusion Programs/Classes update