



# Parks and Recreation Commission

## REGULAR MEETING AGENDA

**Date:** 8/24/2022

**Time:** 6:30 p.m.

**Location:** [Zoom.us/join](https://zoom.us/join) – ID# 861 6441 7229

### NOVEL CORONAVIRUS, COVID-19, EMERGENCY ADVISORY NOTICE

Consistent with Government Code section 54953(e), and in light of the declared state of emergency, and maximize public safety while still maintaining transparency and public access, members of the public can listen to the meeting and participate using the following methods.

- How to participate in the meeting
  - Access the meeting real-time online at:  
[Zoom.us/join](https://zoom.us/join) –Meeting ID# 861 6441 7229
  - Access the meeting real-time via telephone at:  
(669) 900-6833  
Meeting ID# 861 6441 7229  
Press \*9 to raise hand to speak

Subject to Change: Given the current public health emergency and the rapidly evolving federal, state, county and local orders, the format of this meeting may be altered or the meeting may be canceled. You may check on the status of the meeting by visiting the City's website [www.menlopark.org](http://www.menlopark.org). The instructions for logging on to the Zoom webinar and/or the access code is subject to change. If you have difficulty accessing the Zoom webinar, please check the latest online edition of the posted agenda for updated information ([menlopark.org/agenda](http://menlopark.org/agenda)).

### Regular Meeting ([Zoom.us/join](https://zoom.us/join) – ID# 861 6441 7229)

#### A. Call To Order

#### B. Roll Call

#### C. Public Comment

Under "Public Comment," the public may address the Parks and Recreation Commission on any subject not listed on the agenda. Each speaker may address the City Council once under public comment for a limit of three minutes. Please clearly state your name and address or political jurisdiction in which you live. The Parks and Recreation Commission cannot act on items not listed on the agenda and, therefore, the Commission cannot respond to non-agenda issues brought up under public comment other than to provide general information.

D1. Approve the minutes for the regular meeting of the Parks and Recreation Commission of July 27, 2022 ([Attachment](#))

D2. Menlo Park Community Campus updates ([Staff Report PRC-2022-021](#))

#### E. Informational Items

E1. Department updates ([Staff Report PRC-2022-022](#))

E2. Parks and Recreation Commission tentative agenda calendar ([Attachment](#))

## **F. Commissioner Reports**

F1. Individual Commissioner reports

## **G. Adjournment**

At every Regular Meeting of the Commission, in addition to the Public Comment period where the public shall have the right to address the Commission on any matters of public interest not listed on the agenda, members of the public have the right to directly address the Commission on any item listed on the agenda at a time designated by the Chair, either before or during the Commission's consideration of the item.

At every Special Meeting of the Commission, members of the public have the right to directly address the Commission on any item listed on the agenda at a time designated by the Chair, either before or during consideration of the item. For appeal hearings, appellant and applicant shall each have 10 minutes for presentations.

If you challenge any of the items listed on this agenda in court, you may be limited to raising only those issues you or someone else raised at the public hearing described in this notice, or in written correspondence delivered to the City of Menlo Park at, or prior to, the public hearing.

Any writing that is distributed to a majority of the Commission by any person in connection with an agenda item is a public record (subject to any exemption under the Public Records Act) and is available by request by emailing the city clerk at [jaherren@menlopark.org](mailto:jaherren@menlopark.org). Persons with disabilities, who require auxiliary aids or services in attending or participating in Commission meetings, may call the City Clerk's Office at 650-330-6620.

Agendas are posted in accordance with Government Code §54954.2(a) or §54956. Members of the public can view electronic agendas and staff reports by accessing the City website at [menlopark.org/agenda](http://menlopark.org/agenda) and can receive email notification of agenda and staff report postings by subscribing to the "Notify Me" service at [menlopark.org/notifyme](http://menlopark.org/notifyme). Agendas and staff reports may also be obtained by contacting City Clerk at 650-330-6620. (Posted: 08/18/2022)



# Parks and Recreation Commission

## REGULAR MEETING MINUTES – DRAFT

**Date:** 7/27/2022  
**Time:** 6:30 p.m.  
**Location:** Zoom

### A. Call To Order

Vice Chair Baskin called the meeting to order at 6:34 p.m.

### B. Roll Call

**Present:** Baskin, Brosnan (exited the meeting at 7:54 p.m.), Bryman, Diepenbrock, Theriault  
**Absent:** Bunyagidj, Joshua  
**Staff:** Library and Community Services Director Sean Reinhart, Interim Assistant Community Services Director Rondell Howard, Assistant Library Director Nick Szegda, Management Analyst Ashley Walker

B1. Vice Chair Baskin welcomed new Commissioners Mayrin Bunyagidj and Kelsey Theriault

### C. Public Comment

None.

### D. Regular Business

D1. Select Parks and Recreation Commission Chair and Vice Chair

**ACTION:** Nomination by Bryman to select Commissioner Bryman as Commission Chair, passed 5-0 (Bunyagidj and Joshua absent).

**ACTION:** Nomination by Baskin to select Commissioner Baskin as Vice Chair, passed 5-0 (Bunyagidj and Joshua absent).

D2. Approve the minutes for the regular meeting of the Parks and Recreation Commission of April 27, 2022, and the special joint meeting of the Library Commission and the Parks and Recreation Commission of June 22, 2022

**ACTION:** Motion and second (Brosnan/ Bryman), to approve the minutes for the regular meeting of the Parks and Recreation Commission of April 27, 2022, and the special joint meeting of the Library Commission and the Parks and Recreation Commission of June 22, 2022, passed 4-0 (Bunyagidj and Joshua absent and Baskin abstaining).

D3. Parks and Recreation Commission work plan update

Assistant Director Szegda introduced the item.

**ACTION:** Motion and second (Bryman/ Diepenbrock) to recommend the work plan as drafted (Attachment), passed 5-0 (Bunyagidj and Joshua absent).

**E. Informational Items**

**E1. City Council report**

Director Reinhart introduced the item.

**E2. Onboarding new Commission members**

Assistant Director Szegda introduced the item

**E3. Updated Recreation Facility Use Guidelines**

Commissioners suggested edits to be incorporated into the guideline document (Attachment)

**E4. Parks and Recreation Commission tentative agenda calendar**

**ACTION:** By acclamation, the following items were added to the tentative agenda calendar:

- August – rotation of Commission Chair and Vice Chair
- August – review results of Community Survey
- August – remove “review commission work plan”
- Unscheduled – Review pickleball facilities.
- Unscheduled – Report from Youth Advisory Commission

**F. Commissioner Reports**

**F1. Individual Commissioner reports**

Chair Bryman and Vice Chair Baskin reported on the Summer Concert Series.

**H. Adjournment**

Vice Chair Baskin adjourned the meeting at 8:11 p.m.

Nick Szegda, Assistant Library Services Director

# ATTACHMENT - ITEM D3

## Library and Community Services



### MEMORANDUM

**Date:** 7/27/2022  
**To:** City Council  
**From:** Parks and Recreation Commission  
**Re:** Commission work plan for 2022-2023

#### **Parks and Recreation Commission goals**

- Facilitate the goals laid out in the 2019 Parks and Recreation Master Plan.
- Provide high quality programs and services for all Menlo Park residents.
- Maintain, upgrade, and modify existing programs and facilities to meet developing community needs.
- Focus on resident input and grow relationships with residents throughout the City of Menlo Park.
- Prioritize accessibility, safety and sustainability.

#### **Specific examples**

- Gather and incorporate resident input on:
  - Willow Oaks park improvements
  - Athletic fields use policy
  - Pool operations
  - Pros and cons of contracting out City services
- Review the pickle ball court additions.
- Invite members of the public on commission park tours.
- Ensure that the programs and services offered at the Menlo Park Community Campus (MPCC) will contribute to satisfying the needs of the neighborhood it serves, and be integrated into a system that is accessible to residents of all ages and abilities throughout the City.
- Develop strategies to mitigate the risks of off-leash dogs harming children.

Work plan unanimously recommended for approval by the Parks and Recreation Commission at their July 27, 2022, meeting.

# RECREATION FACILITY USE GUIDELINES

Library and Community Services  
800 Alma St., Menlo Park, CA 94025  
tel 650-330-2501

REVISIONS ARE SHOWN IN RED TEXT



## Purpose

The City of Menlo Park strives to provide a safe, welcoming, pleasant, and comfortable environment for all visitors of City facilities. To that goal, all facility visitors are expected to adhere to these Facility Use Guidelines.

We welcome everyone to:

- Learn, discover, play, and enjoy City of Menlo Park facilities within the limits of their intended use
- Find facilities, equipment, and materials in good condition
- Feel safe and welcome
- Respect the rights of others to feel safe and welcome.

Visiting a City of Menlo Park recreation facility, including the premises and grounds outside a recreation facility, or participating in an event or program constitutes an implicit acceptance of these Guidelines.

In case of an emergency, follow staff instructions promptly.

## Prohibited conduct and activities

In consideration of all visitors and staff, the following activities are not allowed in City of Menlo Park recreation facilities, including the premises and grounds outside the facilities:

- Leaving a vulnerable adult or a child under the age of 11 unattended.
- Entering vacant classrooms or facility rooms unless approved by staff.
- Disturbing others by talking loudly or with other noisy activity—including any loud sound originating from any electronic device. Please do use headphones when listening to audio on any electronic devices.
- Conversing using a cell phone except in designated areas.
- Sleeping—as a safety precaution sleeping individuals will be awakened.
- Eating—except in the designated areas, or food provided at city-approved events.
- Drinking—except for covered beverages in the designated areas, or beverages provided at Library and Community Services-sponsored events.
- Presenting offensive and pervasive odor or odors that may make the use of the facility difficult for others.
- Bathing, shaving, haircutting, or washing clothes in the public restrooms.
- Leaving or storing personal belongings in program rooms, public spaces, or on the premises or grounds outside of facilities.
- Entering a facility without shoes or adequate clothing, including top and bottom.
- Bringing in animals other than service animals recognized under Titles II and III of the Americans with Disabilities Act (ADA).
- Leaving pets unattended and/or unleashed in outdoor areas near the facility, including but not limited to entryways, pathways, lawns, and outdoor seating areas.
- Bringing carts, bicycles, scooters, skateboards, or similar items into any facility or leaving them at the entrance--except equipment that is designed and is being used for the purpose of assisting the mobility of persons with disabilities and/or equipment designed and being used to carry infants and children.
- Wearing skates or roller blades inside the facility.
- Changing a child's diaper—except in the designated area of the public restrooms.
- Blocking aisles, shelves, or any thoroughfare with personal items, or leaving items unattended at any time--except to use the restroom for a reasonable amount of time.
- Putting feet on facility furniture, rearranging the furniture, or using the furniture for other than its intended purpose.
- For programs that require parents to sign in and out their children, ONLY the parents or guardians (over 18 years old) designated on the program sign up form will be allowed to pick up and/or drop off the child unless otherwise communicated with staff. ID will be required.
- Only participants who are registered for the class or program may be in attendance

- Siblings of a participant may not join the class or program without registering
- Parents are allowed in classroom or program space only if approved by instructor or city staff. Otherwise, parents must wait in designated areas
- Bringing weapons of any kind into the facility.
- Harassing facility users or staff—including physical, sexual, verbal harassment or stalking.
- Selling, soliciting, or using illegal drugs on facility premises.
- Alcohol is prohibited, except at City-approved events.
- Soliciting money, donations or signatures, or the distribution or posting of any printed material without advance written approval of the City.
- Smoking, including using electronic and smoke-free cigarettes (vaping) inside or within 50 feet of the facility building.
- Vandalizing facility facilities, equipment, or materials.
- Removing facility materials from the building without permission from authorized City staff.
- Engaging in sexual conduct or lewd behavior.
- Viewing or displaying inappropriate, sexually explicit, or illegal material in the facility.
- Violation of any federal, state, or local public health orders, restrictions, protocols and/or guidelines
- Illegal activity of any kind will be reported to law enforcement.

### City events

City events are open the general public. Advance registration may be required for planning purposes or when space is limited. Events may be held on-site, off-site, or virtually. Event participants, whether onsite, offsite, or virtual, must comply with the Recreation Facility Use Guidelines.

Youth events are created for participating youth and their caretakers. Adults who are not accompanying a youth participant may be asked to leave the event.

### Enforcement

Failure to follow these Guidelines will result in the following actions:

- Individuals will be asked to leave the premises.
- Facility visiting privileges may be suspended for an extended period.
- Facility staff may call local law enforcement to aid in enforcing these Guidelines.
- Illegal activity in any facility may result in arrest and/or prosecution in addition to suspension of facility privileges.
- Customers who return to any City of Menlo Park facility before a suspension has ended may be charged with trespassing.

### Additional information

- In case of an emergency, promptly follow all staff instructions.
- Theft or vandalism to City of Menlo Park property, or property of staff, or property of facility visitors is prohibited.
- State law permits staff to search purses, bags, parcels, briefcases, and other packages to prevent the theft of recreation equipment and materials and authorizes the detention for a reasonable period of any person using these facilities who is suspected of committing theft (California Penal Code section 490.5.)

### Policy history

Action	Date	Notes
Policy adoption	September 22, 2021	Parks and Recreation Commission recommended
Policy updated	July 27, 2022	Parks and Recreation Commission reviewed



## STAFF REPORT

### Parks and Recreation Commission

Meeting Date: 8/24/2022

Staff Report Number: PRC-2022-021

Regular Business: Menlo Park Community Campus (MPCC) project updates

### Recommendation

Staff recommends that the Parks and Recreation Commission review and comment on this report containing various updates about the Menlo Park Community Campus (MPCC) project.

### Background

The Menlo Park Community Campus (MPCC) project is entering an exciting new phase. The long-held dream of a new community campus in Belle Haven is visibly taking shape as the construction progresses and an inspiring new landmark rises at 100 Terminal Avenue. Planning for the programming and operations of the new campus is proceeding apace with robust community involvement and input.

### Analysis

#### Construction tours

Residents and other interested parties are invited to participate in neighborhood-oriented tours of the MPCC construction site. The intent of the tours is to provide Menlo Park residents, especially from the Belle Haven neighborhood, the opportunity to observe and experience the project while it is under construction. Four tours are currently scheduled at various stages of the project construction. Additional tours will be scheduled in the future construction stages. All tours take place on Friday afternoons (after construction work has ended for the day) at 3:30 p.m.

- Friday, August 19 – Featuring the roof, a large-scale model of the various exterior building materials, and a walkthrough of the structure
- Friday, October 21 – This tour will feature the interior stairs and passageways and a walkthrough of the structure
- Friday, January 6 – Tour of the swimming pools and splash pad under construction, in addition to a walkthrough of the main structure
- Friday, March 10 – Focus on the gymnasium and other major interior rooms, in addition to a walkthrough of the structure

The MPCC project is an active construction site with uneven surfaces and other potential hazards. Sturdy footwear is required. Personal protective equipment (hard hats, hi-visibility vests) will be provided. Tour participants must be 18 years of age or older. Advance registration and liability waiver are required. To RSVP and complete the waiver, contact Rondell Howard, interim assistant community services director, 650-330-2297, rdhoward@menlopark.org.

#### New “dollhouse” visualizations of MPCC furnishing layouts

The MPCC subcommittee and working group requested additional visual aids that show the proposed



furnishings in layout. City staff worked with the architects to develop several “dollhouse” visualizations that show the proposed furnishings to scale in a “3-D” format that is visually engaging and, hopefully, clearer than the standard two-dimensional diagrammatic view. (Attachment A).

Construction work and Beechwood School parking. Trenching and other underground construction work to prepare the infrastructure for the solar carports, storm drainage and other utilities is set to begin in the MPCC main parking area. The work will begin next week and will extend through December. The exact sequencing and timing of the construction phases are being finalized and remain subject to change. Public access to the main parking area will be limited during the construction. The construction team has worked closely with Beechwood School to mitigate impacts to the school community. The school staff will have access to parking at the inactive train tracks adjacent to the school and project site throughout the construction work. Student drop-off and pickup will temporarily relocate to the Terminal Ave, with safety support including flag men and other traffic controls.

#### Resident survey results – aquatics-related excerpts

City Council on February 8, 2022, directed staff to conduct an analysis of the city’s aquatics program needs at Burgess Pool and the future MPCC aquatics center, including a survey of Menlo Park residents. The Menlo Park Community Campus (MPCC) Subcommittee, currently comprised of Mayor Nash and Councilmember Taylor, subsequently expressed interest in leveraging the opportunity of a resident survey to also gain insight into residents’ needs and interests related to recreation and community programming in the MPCC. Staff prepared a resident survey to gain insight in all these areas, with input from the MPCC Subcommittee and its working group of Belle Haven residents, the Library Commission, and the Parks and Recreation Commission. Staff transmitted the survey questions to City Council for review on May 24. The survey opened on June 13 and had over 900 respondents by the time the survey closed on August 10. The survey was distributed to Menlo Park residents in electronic and paper formats, in English and Spanish. Aquatics-related excerpts from the survey results are included in this report. (Attachment B).

The City Council is scheduled to review the aquatics-related excerpts from the survey in a study session on August 23. Staff will present the complete survey results to City Council for review in the context of MPCC project updates tentatively on September 13; then to the Parks and Recreation Commission tentatively on September 28.

#### Upcoming City Council items

Items relevant to the MPCC project are tentatively scheduled for City Council review and/or approval in the coming weeks.

- August 23 – Aquatics program analysis and preliminary considerations for an aquatics operator Request for Proposals
- September 13 – MPCC project updates and results from the resident survey – recreation and community programs
- September/October – Authorize staff to issue a Request for Proposals for an aquatics operator at Burgess Pool and the new MPCC Pool.
- October/November – Preliminary options for parking management plan
- October/November – Award of contract for furnishings and non-fixed equipment for the MPCC
- November/December – Provide direction for updating City Council Policy CC-86-0001, “Naming and/or changing the name of facilities” (1986)

#### **Public Notice**

Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72 hours prior to the meeting.

**Attachments**

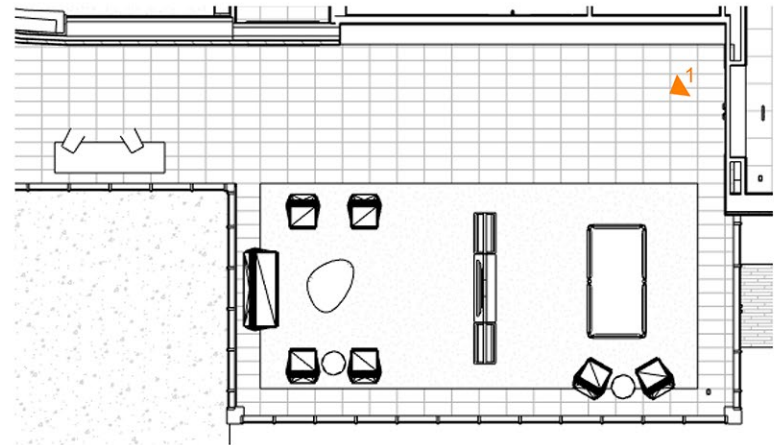
- A. Furniture layouts
- B. Resident survey results – aquatics

Report prepared by:  
Sean Reinhart, Library and Community Services Director

# ATTACHMENT A



1 Senior Lounge 1







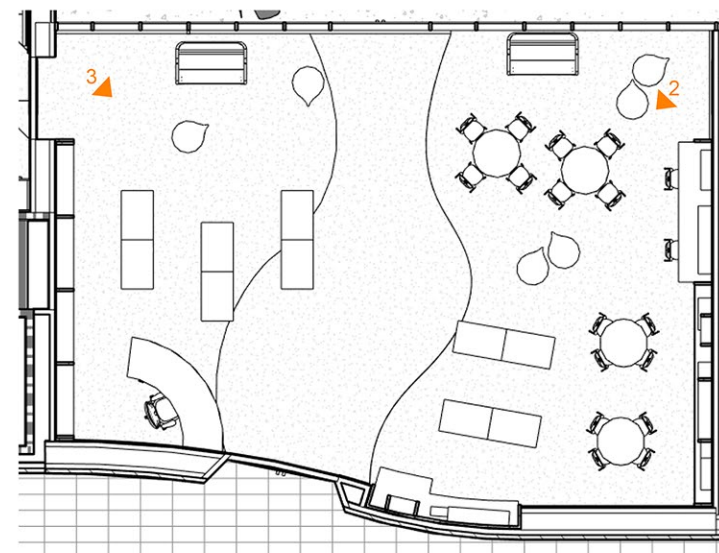
SENIOR LOUNGE  
FIRST FLOOR



2 Childrens Library 1



3 Childrens Library 2







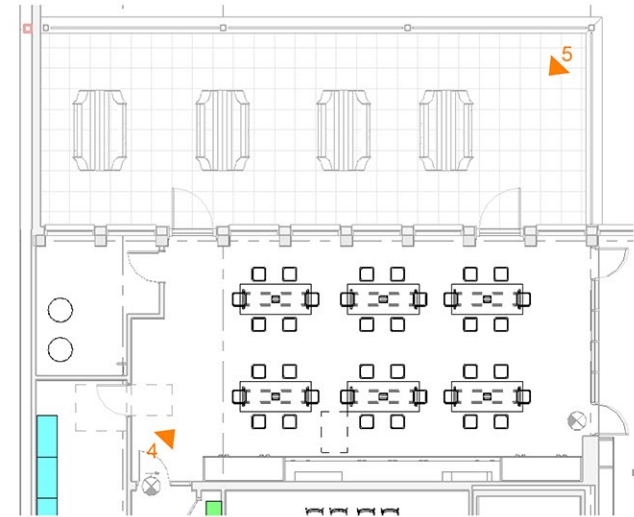
CHILDREN'S LIBRARY  
FIRST FLOOR



4 Makerspace 1



5 Makerspace 2

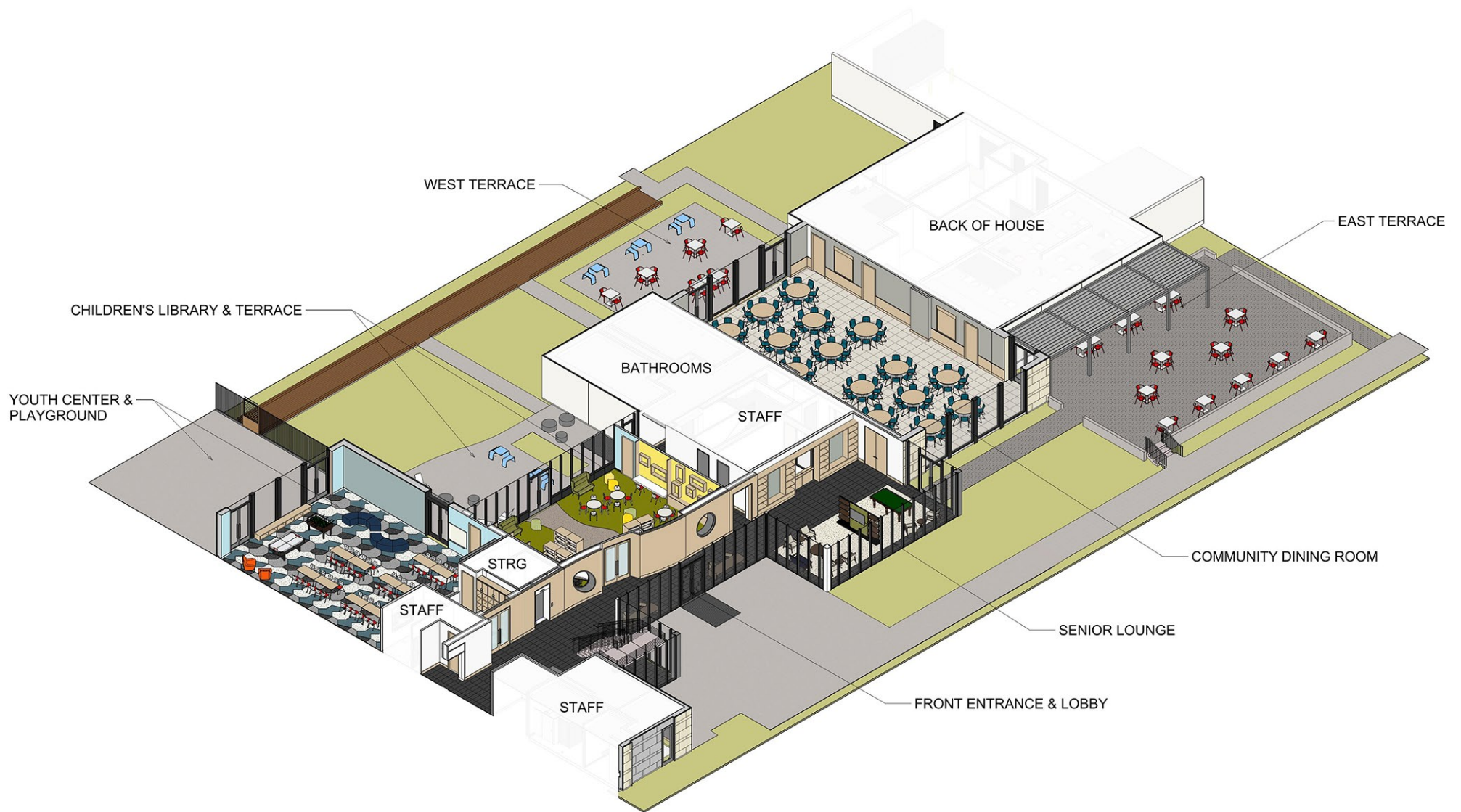




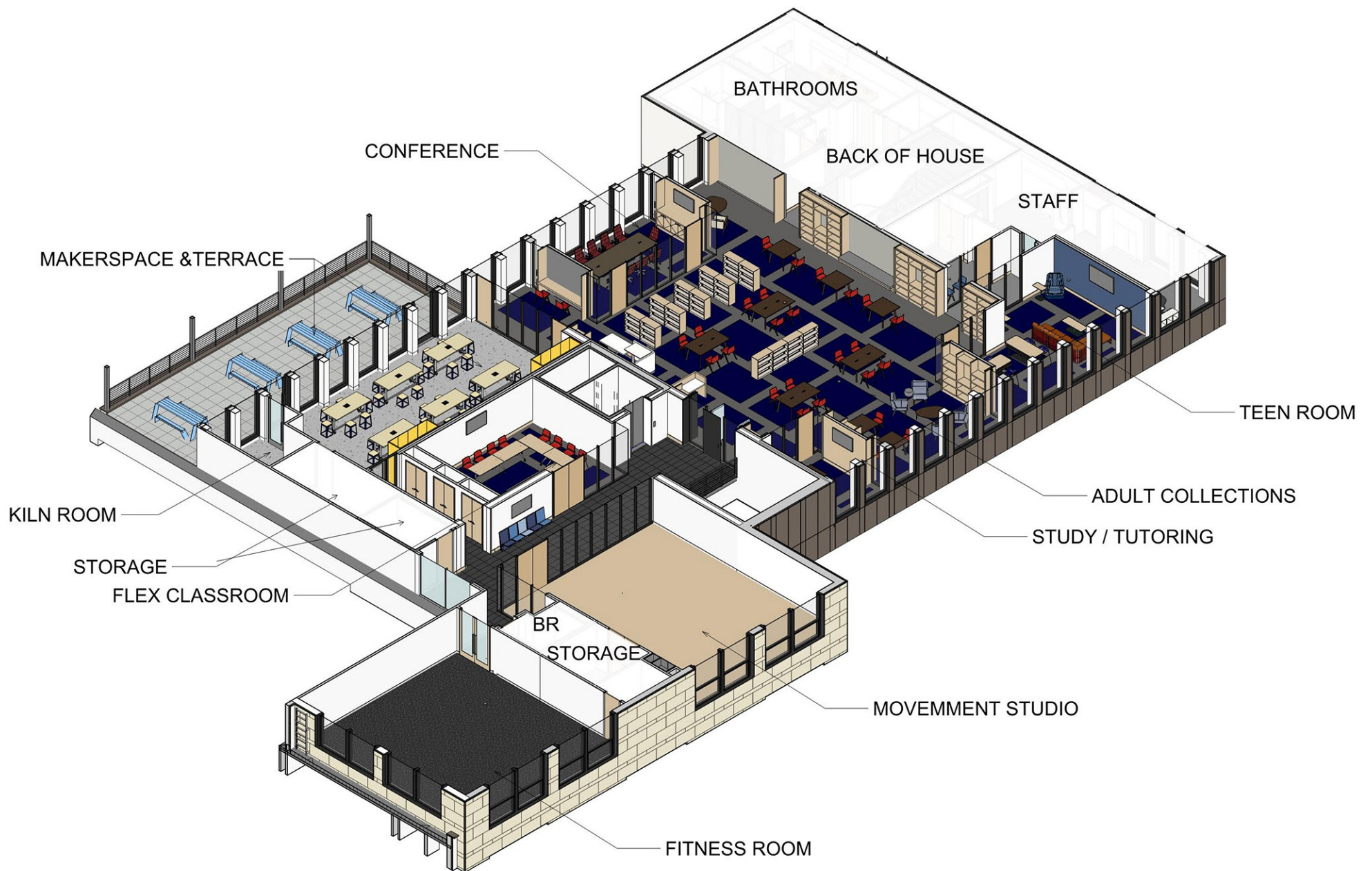


MAKERSPACE  
SECOND FLOOR





FIRST FLOOR

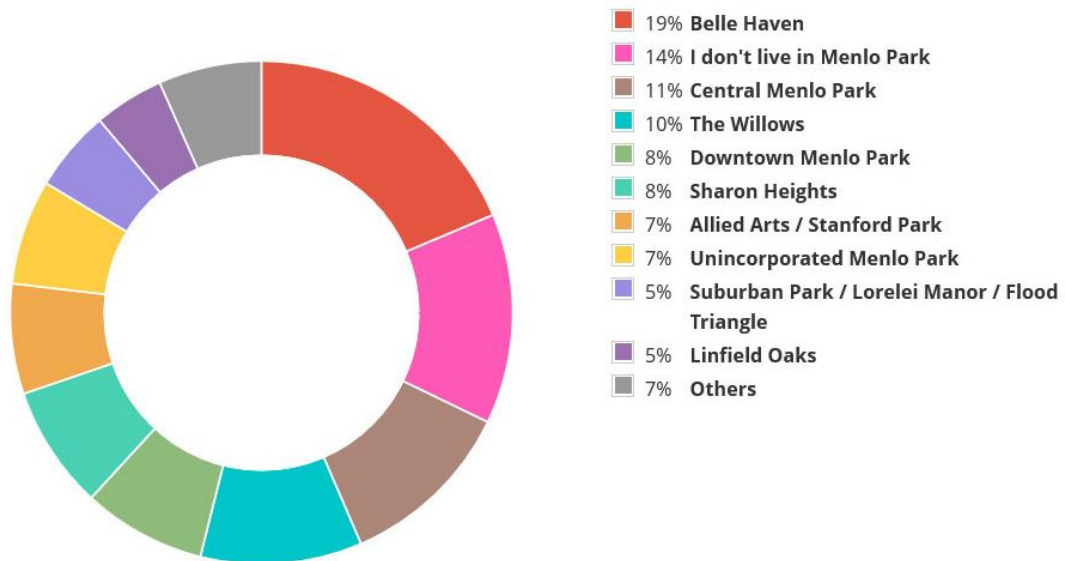


SECOND FLOOR

## ATTACHMENT B

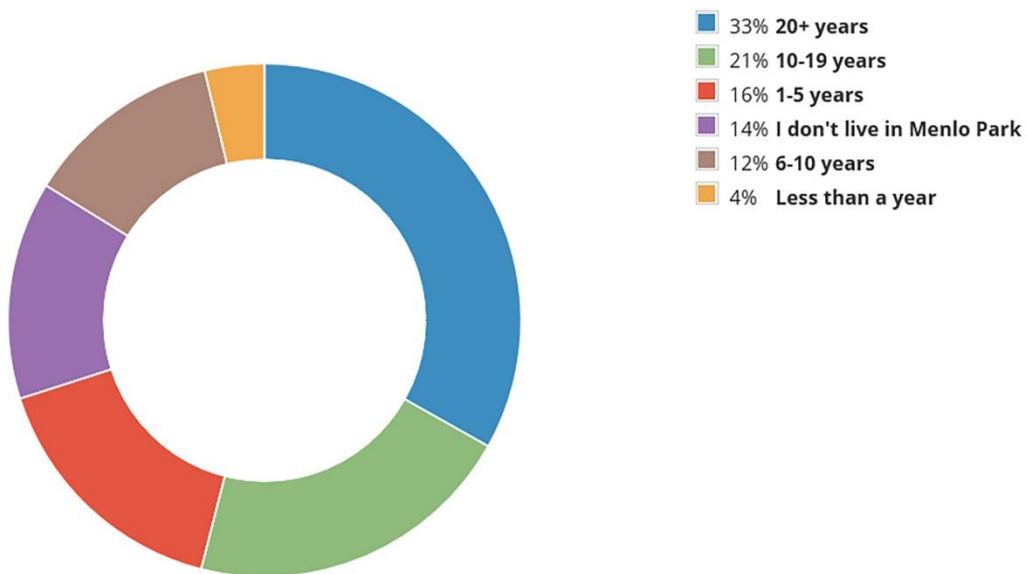
### MENLO PARK RESIDENT SURVEY AQUATICS-RELATED DATA

1. What neighborhood of Menlo Park do you live in now?



932 respondents

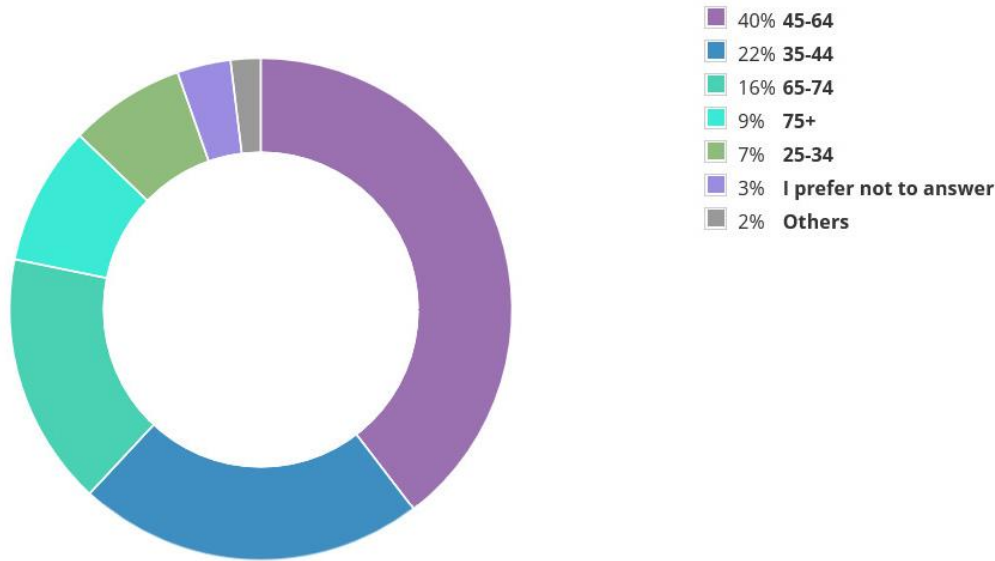
2. How long have you lived in Menlo Park?



932 respondents



18. What is your age?



724 respondents

3. What age groups live in your household? (Check all that apply)

77%	Adults	669 ✓
27%	Children	239 ✓
27%	Adults 65+	234 ✓
23%	Teenagers / tweens	204 ✓
13%	Infants/ toddlers	114 ✓
1%	I don't know / I prefer not to answer	8 ✓

870 Respondents

4. How often do you typically use or visit these locations operated by the City of Menlo Park?

	Never	Rarely, once a year or less	A few times a year	Once or twice a month	Once or twice a week	More than once a week
Swimming pools	40% Never	11% Rarely, once a year or less	15% A few times a year	9% Once or twice a month	8% Once or twice a week	18% More than once a week

844 Respondents

8. How important are the following aquatics and swimming programs?

	not at all important	somewhat important	very important
Swimming lessons for children	11% not at all important	20% somewhat important	69% very important
Swimming lessons for adults	18% not at all important	41% somewhat important	40% very important
Adult lap swimming	12% not at all important	30% somewhat important	57% very important
Wading pool, splash pad	20% not at all important	34% somewhat important	45% very important
Competitive swimming and sports	27% not at all important	39% somewhat important	34% very important
Open swim / community swim time in big pool	11% not at all important	24% somewhat important	65% very important
Aqua therapy / physical therapy	17% not at all important	38% somewhat important	45% very important
Aquacise / exercise classes	16% not at all important	40% somewhat important	44% very important

748 respondents

9. For aquatics and swimming programs, how important are the following items?

	<b>not at all important</b>	<b>somewhat important</b>	<b>very important</b>
Children / families have priority to use swimming pools for play and social time	15% not at all important	39% somewhat important	46% very important
Competitive swimming / sports have priority to use the pools for training and competitions	34% not at all important	46% somewhat important	19% very important
Lap swimmers have priority to use the pools	23% not at all important	50% somewhat important	27% very important
Therapy swimming / older adult swimming has priority to use the pools	18% not at all important	49% somewhat important	33% very important
Adaptive swimming for people with disabilities have priority to use the pools	18% not at all important	44% somewhat important	37% very important
Beginners / children's swimming lessons have priority to use the pools	13% not at all important	41% somewhat important	46% very important
Swimming pools are open year-round	7% not at all important	21% somewhat important	72% very important
Swimming pools are open seven days per week	8% not at all important	20% somewhat important	71% very important
Swimming pools are focused on the needs of Menlo Park residents	9% not at all important	19% somewhat important	72% very important
Swimming pools have free or discounted fees for Menlo Park residents	11% not at all important	25% somewhat important	64% very important
Swimming pools attract participants from outside Menlo Park who are charged higher fees	39% not at all important	37% somewhat important	23% very important

707 respondents

Survey conducted June 13 to August 10, 2022, in electronic and paper formats, English and Spanish.

MENLO PARK RESIDENT SURVEY  
SUMMARY COUNT OF AQUATICS-RELATED FREE-TEXT COMMENTS

Comment mentions	Question 10	Question 11	Total mentions
Changes in programming	100	44	144
More swim lessons / time for children	53	27	80
Compliment / no changes	41	38	79
Increase / changes to hours or scheduling	60	14	74
Lower fees	36	19	55
Other	22	19	41
More open swim	32	7	39
Facility issues	21	15	36
Priority for Menlo Park residents	16	18	34
More classes / time for seniors	22	11	33
Open more lanes / change pool setup	22	4	26
More lap swim	12	7	19
Adaptive swimming	13	3	16
More aquafit / aqua wellness classes	8	3	11
Staffing	7	4	11
Better advertising	8	0	8
Waitlist too long	6	0	6
More competitive swim	2	3	5
More Masters swim	2	2	4
Fix technical issues on website	3	0	3
Poor service	1	0	1



MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"	
#	Comment
1	As stated above, the new scheduling system is awful at Burgess. It is almost impossible to get a swim lesson and even if you get one that's usually it. There's no consistency unless you have the ability to sit at your computer and wait for when they open on the dot. It's not equitable to those that can't do that, don't have help with scheduling, work full time away from a computer, etc.
2	Longer hours open lap swimming before or after work
3	More open times for Menlo Park residents
4	Longer hours and open year round with better hours for working families, reduced fees for teachers
5	More beginner swimming lessons for kids
6	More open swimming
7	Yes! We would definitely use the pool more if adaptive swimming was available. There is a huge need for it in the community with years long waiting lists that aren't moving because there aren't facilities available. Water exercise classes for adults and seniors would also be great.
8	My family trying to do lessons for a short period of time. Each time we came, the instructor was different so I had to keep explaining to them my child's skills and because there were multiple kids in the class, the instructor really barely got to know my child and I felt like it was a waste of time
9	0-3 infant and toddler classes
10	Good and clean locker rooms. Warm pools
11	- family membership (monthly or annual) is needed - open swim for children 7 days a week for multiple hours, year round, not just summer - baby pool open 7 days a week, year round
12	Tim Sheepen has done an amazing job in the past managing the Menlo Park community pools and I truly hope Menlo Swim and Sport will continue to operate the pools offering a wide array of programs to a diverse number of people.
13	No
14	Current programming is excellent, accommodating a wide range of users in equitable fashion.
15	More swimming master's programs.
16	Several. The pool has become a profit center for Team Sheepen to the exclusion of the community needs. There should not be teams such as PASA (Palo Alto Stanford Assn.) using the community pool. This activity belongs at Stanford, School pools or Country Clubs, not Burgess. Sheralee Beebe's senior exercise classes were very popular and even oversubscribed, yet Sheepen cancelled them for personal animus and replaced with a so called physical therapy class that charges double the cost. There is altogether too much emphasis on elite athletes who come from other areas, some far from MP and who are charged substantially less (hour by hour/lap availability) than the community activities. Also, the baby pool is under utilized and infants (often screaming) are "taught" on the steps of the warm pool, blocking access for disabled people. There are no ADA doors. There have also been incidents where kids have pooped in the pool causing everyone to get out. The locker rooms are also often blocked by strollers because people do not use the family locker rooms. There is an Aqua Fit program but that is not something that older or disabled people can participate in. Ideally the baby pool should be reconfigured and reconstructed to be used exclusively for small kids so that they could be safer, watched more closely, so that there would not be so many accidents. Also there are problems with maintenance that

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"	
#	Comment
	seem to be caused by lack of appropriate attention. To have the warm pool closed for 8 weeks is astonishing. In addition there have been numerous short closures owing to various malfunctions. Apparently this is also the case with Rinconada, also "managed" by Sheeper. Sheeper's entire focus seems to be on the masters program and Team Sheeper expansion and not on the Menlo Park community's needs.
17	I feel all of the above uses of the pool are important. careful scheduling should be able to accommodate all. Weekends should have plenty of hours for family swim, toddler splash pool. Saturday mornings, programs for kids racing, learning to swim, socialize with friends. Reserve weekdays before 3 for adults.
18	water wellness classes similar to those taught before covid
19	Need more open lanes for lap swimming in instructional pool. Currently there is only 1 open lane during the afternoons during the week, which is the only time I can come to the pool.
20	If Burgess were to offer the same aquafit and aqua wellness programs as in the past, I would love to participate again. It worked quite well in the past.
21	Questions above are difficult to answer as I believe that no single 'demographic/audience' (e.g., competitive vs. children vs. families vs. senior wellness) should have 'priority'. My extreme disappointment is in the current Sheeper management approach, he has completely ignored the needs of older people who benefit greatly from whole body/aquawellness exercise (e.g., Ms. Beebe was teaching very successfully for the 3 years I attended 3days/wk). There are few alternatives locally for such exercise and, personally, my own health and mobility have suffered greatly from lack of options I enjoyed with Ms. Beebe's classes. I would plead for getting rid of Sheeper in favor of better programming orchestrated for families and also young and older. Now there seems to be a favoring of competitive swimming even to the point of having Stanford affiliated competitive swimmers being allowed swim time over the needs of Menlo residents. THAT is NOT what I'm paying taxes for.
22	Bring back wellness exercise classes at 9 and 10 am
23	Aquafit taught by Sheralee Beebe
24	- Open swim time for families on weekends- Group swim lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim- Limiting rental to other organizations at least until 2023 when the new MPCC opens- Reasonable pricing so all Menlo Park residents can attend- Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
25	If the pool had lap swimming available for drop in residents, I would be thrilled!
26	More open swim
27	Better swim lessons- we have done the group lessons and the coaches just play around most of the time and don't teach
28	See above - lessons for infants/toddlers are main interest
29	We would love to see more private swim lesson times offered. We're really struggling to book swim lessons and to find space on a swim team.
30	I love swimming and live near the pool but never go because of the fees and difficulty getting lane time. It seems like it's always occupied with something that has little to do with Menlo Park families swimming. Please consider taking the pools back from whatever

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"</b>	
<b>#</b>	<b>Comment</b>
	contractor runs it and opening up to Menlo Park families. In contrast, we use the library three times a week and the basketball arena for school basketball teams.
31	Longer hours. Less Masters swim. Fewer individual classes and more group classes. More "slow/beginner" lanes. Cheaper rates for city residents. Especially while other pool is closed.
32	<ul style="list-style-type: none"> <li>- Open swim time for families on weekends</li> <li>- Group swim lessons vs. private lessons</li> <li>- Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim</li> <li>- Limiting rental to other organizations at least until 2023 when the new MPCC opens</li> <li>- Reasonable pricing so all Menlo Park residents can swim</li> <li>- Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.</li> </ul>
33	More family friendly, more affordable, more access outside of work hours
34	More open swim times throughout the year. Family memberships!
35	More swimming space for families with young kids.
36	Same as above - offer physical therapy/aqua therapy classes for seniors that are taught by trained aqua therapy instructors without sacrificing the space in the pool for the classes. Would prefer deep water aqua therapy classes so children learning to swim could be in shallow area that we would walk through to reach deep water. Need to change direction of area pool dividers to create a big deep water area across the end of the pool.
37	Less expensive
38	Better advertising to encourage people to use the facility and make them aware of the various ways they can do so.
39	Ensure that the wading pool is open so that adults are not bringing toddlers into the instructional pool. There have been three incidents involving toddlers that I have observed because of this lack of wading pool availability.
40	Our family used to take full advantage of the open swim time, especially during the weekends. Several years ago, however, the pool started restricting the number of people able to swim at a given time, and we would show up only to have to wait in line for an indeterminate amount of time. We pretty much gave up going to the pool after being told to wait in line too often. But when the weather is hot, and I drive by the pool, I am disappointed that swimming there no longer feels like a bankable option.
41	No. The pools have the best programming and hours of operation in the Bay Area.
42	I love the water wellness program taught and supervised by the physical therapist
43	More open swim / splash pad availability, and a season pass pricing option for families (\$28 every single time is prohibitive)
44	Bring back Sheralee Beebe to teach aquacise classes.
45	More open swim time!
46	Longer hours for family swim (Open earlier so small kids can use it since they nap in the middle of the day). Longer season for the baby pool, not just a couple of months in the summer.
47	Public swimming availability seems severely limited, especially on hot days...
48	The chlorine level is extremely high at Burgess.

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"	
#	Comment
49	I know lifeguards are hard to come by and that's limiting hours and activities that are available. I think it's important for the community to understand that and not just complain about the lack of hours.
50	I'm a disabled 49 year old. I recently had to join a private pool instead of swimming at Burgess 3-4 times a week because of lane availability. I'm only able to use the warm pool because I cannot manage the ladders. I had been at Burgess pool on several occasions when it was designated lap swimming time and have either been asked to leave my lane for a lesson (of course they will throw me out when lessons cost \$76 per half hour!) or they have allowed families and children to occupy the lanes (when it wasn't free swim). The facility isn't ADA compliant (slippery locker room floors and difficult to open doors). I'm glad I could move to a private pool but am concerned about the community members who can only swim for exercise and have extremely limited times and resources to do so. The community is not prioritized- Tim Sheepier is profiting off of this pool. It's ridiculous to pay \$76 for a 30 minute lesson also! When I learned to swim in SF, it was free to the public. Public swimming pools shouldn't cater to the wealthy elite. You are doing a disservice to a lot of the community.
51	Warmer water, some hours dedicated to handicapped / seniors
52	At the present time there is No Aqua Wellness Program. A program designed for seniors with a focus on balance, coordination, posture and over all movement and flexibility. Seniors benefit from the program pre and post surgery- of knee and hip replacements.
53	The locker rooms at Burgess are in serious need of upgrade both in terms of space and quality
54	Probably not. We are fortunate to have a pool at home.
55	We use them a lot already, but wish they splash area for little kids was open more during the year.
56	- Open swim time for families on weekends- Group swim lessons vs. private lessons- Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim- Limiting rental to other organizations at least until 2023 when the new MPCC opens- Reasonable pricing so all Menlo Park residents can swim- Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
57	Programs need to be administered and run by the city, not outsourced to a for-profit group that doesn't share the broader community's needs
58	More time for residents, less focus on non-residents. Current fee differential for resident/non-resident is trivial. There is no City oversight of the program is run (its all for Sheepier's benefit, not for Menlo Park's).
59	I use the performance pool often for laps and I really appreciate how accessible, clean, pleasant and available it is. It is always being used but it is rarely super crowded--I almost never have to wait for a lane/half-lane, lifeguards are always attentive and moving around, and friendly. This is a menlo park amenity that I really appreciate.
60	The aquatics programs that are now available have a huge variety of opportunities. These opportunities already cover the full range of what an aquatic program should offer. There is a really fair balanced offering currently of aquatic programs. I would not change a thing nor the current managers of the aquatic program as they have been doing an outstanding job
61	Yes. Having a shallow (4-5 feet deep) part of pool to exercise (no need for instructor.) Let residents sign up first, then out-of-towners as needed to fulfill numbers.

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

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<b>#</b>	<b>Comment</b>
62	I don't swim laps anymore because I got kicked too often. Limit numbers in lanes. Extend hours of use. Build an olympic-sized pool!!! Keep fees smaller for MP residents and more for out of towners.
63	The pool staff seem to do a great job. Balancing the needs of the community is tough, but it seems that Burgess has a good balance.
64	I just need to learn more about the programs.
65	more community-wide access
66	Too many people in the pool -- lanes are often full with 2+ people sharing which is difficult with many skill levels. Focus on incorporated Menlo Park residents who pay taxes to support the pool. There are too many programs and teams using the majority of pool lanes, especially after school and after work when residents want to swim.
67	I don't use them often now, but I did when my kids were young. I think they should be affordable and accessible for all MP residents.
68	Tell us the annual operating costs in these surveys
69	Changing rooms are an embarrassment. Overcrowded so showers and spinner frequently breakdown. Many people won't go inside, or can't fit so they come and go from home. 1 family changing room, which is used by disabled persons with aides as well, is way to inadequate. Another pool is required for the number of participants. This is one case that if you build it they will come.
70	Expand and modernize changing roomsAdd extra teaching/camp pools. Noise level & waves make classes and teaching in the same pool near impossible. Have city staff responsible for oversight visit every day. There is a lack of communication between departments so that repairs take months. I went to the city offices and spoke to two employees about a necessary repair in the dressing room. Although pool staff said they conveyed the need city staff didn't follow thru. The pool seems a low priority for city staff. Ensure there is always a user representative that is on the recreation committeeThe pool management is excellent so retain them.
71	Make them (pools, swimming lesson, lap swimming, etc) less expensive so that more people can take advantage of pool usage. Esp in the Belle Haven neighborhood.
72	Cheaper prices - \$9 from \$6 is a steep price increase for lap swim. The triathlon club is also incredibly expensive. Swim lessons are also very very expensive.
73	More aquacise classes offered in the evening
74	More open hour for families, more swim classes for children, priority for MP residents
75	More swim classes for kids and more open hour swim.
76	I would like to see more family and open swim time.
77	Group classes for children at lower cost (can't afford private lessons), especially in non-summer seasons; accessible options for swimming teen with disability
78	Ability to reserve/rent an area of the pool for private lessons with an instructor that we pick
79	Laps available for any swimmer at all times pool is open. Should not have to join Master program to swim in early am
80	More available times for individuals with some disabilities. Warm pool restrictions so that regular lap swimmers do not take up the available lanes when bigger pool is fully occupied. Warm pool accessibility needs to increase for adults with individuals with disabilities during the daytime (esp mornings ) summer time. Currently, swimming lessons for kids have priority.
81	See comment above about timing availability!

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

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<b>#</b>	<b>Comment</b>
82	I thin k Tim Sheepen has done a great job balancing aquatic programs and managing the pool facilities
83	It's been very hard to get swimming lessons, even when you are able to book one, not having continuous progress (monthly/quarterly) lessons doesn't help kids to actually learn how to swim
84	More options for kids classes
85	Having more coaches and times spots to choose. I haven't sign my kids because you don't have enough people.
86	No
87	All of these programs are important. Group swim lessons are more important than private swim lessons. Youth competition, masters swimming important. Lap swimmers can have more people per lane to make the best use of our limited pool resources. Should be plenty of open swim on weekends.  I'm a longtime resident and have been happy with how Menlo Swim has been managed.
88	Please please keep masters swimming through team sheepen as it currently is. Tim does an amazing job
89	The swimming programs at Burgess have been an important part of my mental and physical well-being. The pool is well-run, clean, professional and a highlight of living in Menlo Park. They cater to a wide variety of individuals and groups. Nothing is perfect, and sure, there are times when I wish I had my own lane or something, but the quality of the pool and it's programs is better than any other that I have seen from visiting others around the area. I can't fathom that the city would contemplate wrenching away such a well-run pool from its residents.
90	My entire family (2 adults and 2 kids) have been regular users of the aquatics programs for years, including drop in casual, Childrens swim lessons, Childrens competitive swimming including the summer league, bday parties, masters swim team, and adult lap swimming. The existing program is top notch and serves the needs of Menlo Park residents very well. It also provides jobs for local young adults and kids. During the pandemic, they kept programs going and provided an invaluable outdoor activity resource available to our community although it was extremely challenging to do so. The current management of the aquatic programs and pools is excellent.
91	No
92	None
93	no
94	I think the aquatics programs are great. I swim Menlo Masters, I play women's masters water polo, our kids did swim team at Burgess, lots if local kids get good jobs and experience at Burgess. I think Tim Sheepen and staff have done an amazing job utilizing the pool for everyone.
95	Please do not change anything. We have a great aquatics pool operation.
96	The free swim option for locals are limited and unwelcoming
97	mmm no
98	The City's aquatic programs are already great and I use them often. Please don't make any changes to the current operator or operations.
99	More swim lesson availability and consistency.
100	I don't use the pool, can't tolerate the chlorine for long periods..

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"</b>	
<b>#</b>	<b>Comment</b>
101	No
102	No.
103	No. No. No. this survey will not allow me to continue. Is it designed by swimming people? Please let me finish the survey.
104	The pool times can be set for different priorities during different times of the day and different days of the week to accommodate different groups. It's not possible to have lap swimming at the same time as children and families playing in the pool.
105	Whoever runs the pool, please keep it open and available for the Menlo Park residents
106	Mote classes for children, more open swimming opportunities for families
107	More affordable swimming lessons for children.
108	The teamsheeper service that is used to sign up for lessons is very inefficient and not user friendly-- I always have trouble with it and have had to reset my password multiple times. Also we are begging for swim lessons as is every other family we know. We've never been able to get them, only a few privates. I feel like people are elbowing each other in the face to get to the lessons first by signing up right at 12:00, and everything is gone within 3 minutes. It's a terrible system and perpetuates inequity for those that cannot drop everything and sign up midday. Water safety is a necessity for everyone, we should better be able to meet the needs of more families.
109	I am a lap swimmer who would like to be able to swim after work 4-6. I would love some lanes open then.
110	I think it's important to figure out a way for all the users to have some time.
111	Proximity
112	Is there a summer pass for families? What kinds of programs are there for teens who might be interested in teams but are not ready to compete?
113	I will likely use Burgess if Tim Sheeper is in charge of the facility. If the city takes over and shuts down Menlo Masters, I will likely use another facility bc there probably will no longer be a team and I'm a competitive swimmer. I occasionally lap swim but I use Burgess, far and beyond, primarily for the Menlo Masters swim team.
114	Three rather than two masters swim sessions on weekday mornings.
115	Keep the pool open As many hours as possible looking Forward to the new Belle Haven pool
116	The Burgess pool has programs for all ages and needs. I am really impressed with how it is always full of swimmers and families, and how it was the first facility to be opened during the pandemic. I would not like to see any changes in the programs.
117	Integrity will triumph. Mr Sheeper is a man of integrity. He balances his passion and priority for community involvement with viable business needs & ethics. Menlo Park is fortunate to have such a person at the helm of this aquatics facility. He deserves more value & recognition for all his behind the scenes time, initiative and problem solving than what he gets.
118	Menlo Swim and sport is the best aquatics program Menlo Park ever had. I have lived in Menlo Park since 2004 and the pool hours were very unreliable before Menlo Swim and Sport started running it.
119	The Menlo Park Swimming pool programs have been a benchmark not only for the bay area but for California for years, they serve the elderly, disabled, kids and competitive athletes in more ways than any other pool in the surrounding counties

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q10: "Are there any changes to the city aquatics and swimming programs that would make you use them more often?"</b>	
<b>#</b>	<b>Comment</b>
120	Every time i want to go there are open lanes and it is super easy to get in and out. I do not see the need for change
121	Every time i want to go there are plenty of lanes available, i do not see the need for change. MP pools are one of the few that operate 24x7 from 6 am to 9 pm every day.
122	Competitive activities belong elsewhere, not in a community pool. They should not take priority over community needs
123	Aqua Fitness and Wellness the way it used to be pre-pandemic
124	Any kind of infant/baby/toddler swim lessons on weekends. Everyone I know either gives money to La Petit Baleen or private clubs for this. It's a missed revenue opportunity.
125	More lessons, charges less
126	Swimming pool should be closed and heated
127	More family swimming time during the week and weekend. More group swimming classes for children
128	Our main focus is swim lessons for children. Group lessons are all booked and private lessons are much too expensive.
129	My experience of offering time for families and social time is that there will be minimal use. And when this is offered, there is more maintenance and upkeep required simply due to the nature of activity offered.
130	Longer hours in the evenings in the summer. We frequently want to go swimming after 6:00 p.m. more space for swim lessons, been trying for a year to get in. More family locker rooms so we can all shower and dress at the same time together.
131	Love the pool! Please keep it here!
132	Lounge chairs or more space for sitting would be nice. We just come for swim practice and leave. An open swim area or time (without lane lines) would be nice for just enjoying the pool.
133	Include unincorporated Menlo residents as residents
134	I would use them a lot less or not at all if the current pool management is changed and the city takes over the management of the aquatics program.
135	Tim Sheeper has a well run organization throughout my multi year membership and I was especially grateful during the pandemic. Burgess pool and staff have positive health benefits for the community.
136	dog pool maybe?? (dedicated small one), or dogs come on closing days
137	More lap and family swimming options and better rates for residents - ie closer to free or highly subsidized.
138	I used the kiddie pool and the large pool when I had small children. Once the pool became "private " we never felt welcome again and have never returned. My older daughter took swim lessons at Burgess pool but once Sheeper moved in we went to SCRA. Both my children learned to swim at SCRA. I was and still am livid that Menlo Park build this beautiful new pool for Sheeper. Why can't the City run the pool they did before?
139	community open house - introduce aquatic programs to citizens
140	<p>We use the pool close to daily during the summer, and 3+ times a week during the school year. We are heavy users, nothing could make us use the pool more. I look forward to the Belle Haven pool being complete - it is closer to our home.</p> <p>Re: Therapy Swimming and Adaptive Swimming. I've never heard of a need for those - is that something the community is asking for?</p>



MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

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<b>#</b>	<b>Comment</b>
141	In the past there was some limitations on time slots open to general swimming use before the pandemic so would like to see that during summer more hours open to the general public use rather than competitive program use.
142	Aquatics fitness drop in classes on weekends for adults
143	I'd like to note that Tim Sheepen has been running an excellent aquatic program that juggles the needs of many people who use the pool. It is amazing. I've never seen the pool empty. It would be a shame to try to fix something that isn't broken.
144	More time and more lanes open for open family swim
145	Increase the number of slots for swimming lessons so that more kids can learn how to swim.
146	More pool facilities to meet the size of our collective community needs. Burgess is great, but gets incredibly crowded. We have outgrown that one facility and need more space for families.
147	More lap swim times/lanes
148	More open swim hours.
149	Devote half the instructional pool for play .
150	Clearly defined hours for different activities such as fun, open swim vs lap swim
151	I swim 5 times a week with masters-incredible program. Disaster if we lose Tim Sheepen. Before Tim took over, there was no swimming community. City staff scribbled a workout on the white board ( when city ran it ) , and went to sit in office.
152	Tim Sheepen has done a tremendous job running the Burgess pool. I remember back when the city ran the old pool and the hours of lap swim availability and swim programs has gone from unsatisfactory to outstanding under Tim's leadership.
153	The current situation is ideal for my needs.
154	Tim Sheepen and his team have developed one of the most impactful, participatory, an successful swimming programs in the entire state. He and the team are a credit to the community.
155	The hours are currently very extended.
156	Having the city invest in the pool and keep locker rooms in better shape. Also continuing the excellent array of a supportive aquatic community of all ages and abilities as Menlo Swim & Sport does now.
157	More lap swimming hours and more lanes open at the same time
158	Less focus on competitive swimming including Masters
159	Current program is fine for me, but I would hate to see a reduction of hours for lap swimming or Masters.
160	More lanes! Bigger pools.
161	No. The programs over the past 12 years have served our family of four from 5 yr olds to 16 yr olds
162	Lower the water polo fees
163	I swim nearly every day at the pool. It will be very very sad if the Master's swimming is discontinued. There is a very large group of people from Menlo Park and surrounding who are a part of this group and desperately want it to continue. I honestly don't think there is another person who could do a better job of this than Tim Sheepen; he is fair, honest, devoted, frugal. Please, please let him continue to give hundreds of us to be led by his skilled and thoughtful lead.
164	I am there nearly every day. I think Tim has managed the masters program, the lap swimming, elderly program, and swimming for the children really marvelously.

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AQUATICS-RELATED FREE-TEXT COMMENTS

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165	Swimming lessons for children should be accessible and affordable ,sliding scale for all Menlo Park residents .
166	no
167	if it is free and open to the menlo park residents
168	more accessable. it's so hard to book classes for my kids-have not been able to get one since March. They can't swim yet.
169	adult swimming lessons, water exercises
170	more and longer flexible hours
171	more and flexible hours
172	Open swim I'm the mornings during summer break and other school breaks throughout the uear
173	More access to lap swimmers. Means more hours of availability...
174	I was very excited when the new pools at the Arrillaga Center were opened but then found to my dismay that there was almost no recreational swim time available and what was available was in inconvenient little 30-45 minute slots in the late evening sessions; almost all the pool time was for scheduled narrow-use activities, heavy on the sports programs. I had pretty much given it up, but then saw there was a dispute with the current, and soon to expire, program provider and saw some hope. They need to go, in my opinion, and the contract given to someone who understands what a community pool, that it is not just a pool for them to run their sports programs.
175	focus on residents!
176	less fee for open swim for residents
177	cost and expense, changing times of open swim, offer MPCSD pool access, include 8ped
178	Staff should reflect the community, otherwise it feels that we are being pushed out and not important. Inclusion is vital.
179	Longer hours, year round as weather permits.
180	No
181	Offer cheaper prices to seniors. Have a pool with higher temp for seniors + disabled that can not tolerate the cold pools. Water therapy for autistic people?
182	More group lessons for kids!
183	I'm a frequent user. It's important that the pools are heavily used by regular users. Otherwise, the expense of keeping the pools open and the costs to users will be too high.
184	lower fees for seniors/more laps(?) for seniors
185	Longer hours
186	I appreciate that folks inside and outside MP can use the pools and it's totally fair that non residents are charged more.
187	Need more bike racks.
188	More for seniors
189	Non/competitive lap swimming for teens
190	Baby pool all week in summer. Lower fee or year pass for family swim
191	cleaner bathrooms
192	More children lessons with qualified teachers
193	baby swimming classes with flexible hours and fees
194	Warmer water!
195	open swim opens at 5:00am to 6:30pm
196	If it is less crowded

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AQUATICS-RELATED FREE-TEXT COMMENTS

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197	Have more times on weekends and later hours during week.
198	Accessibility to older/disabled people. Treating Belle Haven Pool equal to Burgess.
199	open more hours
200	Pool should be open year round to everyone
201	Reduced fee/free for residents w/ increased hours of operations for families.
202	Just waiting for new Belle Haven Pool
203	Bell Haven doesn't have a pool or free programs for our teens.
204	A Menlo Park resident should not be charged - ever!
205	PT in swimming
206	Price and location
207	n/a
208	More printed information mailed to residents
209	No not really
210	Current swim programs for free private lessons.
211	Reduce fees. For heavens sake, if a wealthy supported community can't afford to let its residents use these facilities for free or for \$2, what community can?
212	splash pad < lane swimming
213	I've never used the pool because open swim times were so limited - need more adult only hours
214	We would use them more often if they were available. They book very fast & not all of the time frames work for full time working parents working more than one job.
215	Free/family swim last longer on weekends during the summer.
216	SHADE, aquatic safety classes, level in between kid and swim team, low chlorine, onetta harris open AFTER business hours during weekdays/all day weekend
217	Before renovation, the lap swim in Belle Haven was \$10/visit. This is too expensive for the people in Belle Haven who have lower incomes than the rest of MP residents. It needs to be cheaper and this will help it be more inclusive. These types of policies and barriers are the systemic inequalities that have led to less Black and Brown people who know how to swim. Needs to be discounted for Belle Haven residents to help fight these systems.
218	ask me after belle haven pool opens
219	Good luck with all that :) water aerobics in conjunction with senior center at onetta harris? ccmp?
220	all the above activities are important and could be divided with equal fines [sic] on a schedule
221	n/a
222	If there were classes for kids learning to swim on Saturdays/Sundays or in the afternoons 4-6pm during school days.
223	easier access to kids classes; they are always waitlisted!
224	splash play section for toddlers
225	N/A
226	Que alla piscinas para terapias cerca
227	I would like to sign up for children's swimming lessons of limited duration, say one or two week's worth of classes or private lessons, not an ongoing commitment I have to cancel later.
228	My family has used the Burgess pools for years, and it was one of the big reasons we moved to Menlo Park. I do see the challenge of balancing the use of the pools for training

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#	Comment
	and open swim, but we are blessed to have two pools at Burgess to balance things out. I unfortunately think we need more pools than we already have, and hopefully opening Belle Haven will help alleviate the strain. I do think that people from out of town should pay significantly more than they do for these services - consider upping non resident fees. I also wish that there was more of a "community" feel to the pool. Say food truck night, or movie night or something like that to get people to come together and connect in a friendly way, similar to the way Ladera Recreation Pool is run.
229	no tengo cambios
230	awareness of offerings
231	It would just be nice to have all info @ our fingertips! Did not even know we had a recreational area that offered these amenities!
232	Would like evening hours during the week and weekends for learning to swim for adults.
233	Have the pool (longer hours) for the residents of Menlo Park, not just for the polo teams.
234	Smaller classes or affordable private classes option
235	Maybe a day only for the seniors. Some might be intimidated by youngsters
236	Pools in Menlo Park should be for Menlo Park residents only; however a resident should be entitled to bring guests.
237	We love the pool! The baby pool area is wonderful. But the biggest thing that keeps us from going to the pool is the cost. It would be great if fees were reduced for residents or for parents with young children.
238	A lower cost for pool use
239	Priority on lessons, masters club, and swim team
240	I'd love more availability of swimming lessons (esp private lessons) for kids and the confidence to schedule them with more consistency (at the moment right now it's a giant scrum whenever lessons become available and swimming is something you need to learn consistently not in fits and starts). The situation is so inconsistent we've considered joining a private club just to be able to get consistent swimming lessons for the kids even though we love the instructors at Burgess.

\*

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
241	More pools
242	Additional times for swimming lessons and open year round
243	More exercise & swim lessons. If at all possible to also allow lap swimming
244	Accessible entry/exit, adaptive swimming, adult water exercise classes
245	My husband works at a pool so we usually just go there. But it would be really nice to go to a pool in our own neighborhood. But I just found it too expensive and figured it wasn't worth it.
246	Lower the fees for families to swim
247	Teaching scuba
248	Cheap group lessons for kids; open play time with lifeguards
249	- family membership (monthly or annual) is needed - open swim for children 7 days a week for multiple hours, year round, not just summer - baby pool open 7 days a week, year round
250	I love how Burgess has a warmer pool for lessons and a colder pool for serious lap swimmers. It allows for a more diverse range of aquatic programs.
251	So grateful for the pools!
252	More master's swim programs.
253	It is not functional to have the pool operation overseen by a Librarian. He knows nothing of the pool operation. The Parks and Rec. committee appear to care less, and both defer to the City council as being the ones that are call the shots, so they do nothing. This is not just about seniors either: many kids are not athletic but do like to splash around in the pool, with or without their parents. In times past families would come and sit on the grass and just enjoy the pool. I don't think that has happened since Sheeper took over. Sheralee's program or something similar needs to be in place for elderly or disabled people. There needs to be better supervision of the programs, perhaps by the Parks and Rec. Committee, but NOT by Sean Rineheart who could care less and responds that any overview is the responsibility of the Council. There also needs to be some kind of auditing since the whole operation is run purely it would seem for profit for Sheeper, not for community benefit
254	Need water wellness program/classes similar to what there was before covid
255	(Please see above.) I am mainly interested in the aquatics program.
256	Bring back regular aqua wellness exercise for seniors three times per week
257	- Open swim time for families on weekends - Group swim lessons - Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim - Limiting rental to other organizations at least until 2023 when the new MPCC opens - Reasonable pricing so all Menlo Park residents can attend - Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.
258	Residents come first - this is a PUBLIC pool
259	I'd like to see increased access, eg, open swim time for families on the weekends, open access to lap swimming, limiting rental to private parties, holding group swim lessons rather than private
260	Longer hours. Less Masters swim. Fewer individual classes and more group classes. More "slow/beginner" lanes. Cheaper rates for city residents. Especially while other pool is closed.

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
261	We need affordable family membership options to attend open swim times.
262	There is a huge need for older residents of Menlo Park & surrounding areas to have year-round warm water and deep water aquatic therapy to strengthen our legs, core, gluts, and improve cardio. But classes need to be taught by experts who can best help us.. not just swimmers or exercise teachers. The need is growing as more of us in the area grow older and are living in our homes. The city needs to give us the SAME amount support that it gives children and adults (who are not seniors) AND dogs!!
263	In the name of EQUITY, please invest in the children of District 1. The city council seems to be very lax in this regard.
264	<p>The current MSS contractee places profits over stewardship and does not have safety of its guards and pool client as a priority. I was a Cal OSHA Safety Inspector for nine years. Without the Belle Haven pool there seems to be no emphasis on providing the children of District 1 aquatics access. The Belle Haven pool project is already well behind schedule with no urgency to improve the timeline. Why is it that EVERY maintenance project at Burgess runs well beyond the intended deadline? The recent Burgess chemical changeover is a perfect example - a one month project took four months. The Burgess instructional pull pump is another. It was known that the pump was failing several months before it failed. I know because I informed a lead lifeguard and two MODs of it failing due to the noise it was emitting six weeks before it failed. "They wanted to see how long they could go before having to replace it." "We knew three months before the failure." Why did it take 8 weeks to replace it? "We have to go China." - NO, there were domestic suppliers at a little higher cost but not overly so. I checked. "There are supply chain problems." - YES and that is why you expedite shipping (with an added cost). "We have to get a contractor." - YES of course, really?. So WHY did a two-week project take eight weeks? What are the cost overrun impacts on City budgeting and why is there no priority to execute maintenance completely, accurately and on time. As a 41-year facilities engineer and manager at Stanford I can assert that the city maintenance of the pool is SUBSTANDARD and would never have been tolerated in my Stanford department. It is costing our residents more than it should. The restrooms have not been maintained in a healthy manner and my five complaints and those of others have been met with "We have tried but the city will not do anything about it." This is shameful. Several women have told me that they have developed foot fungus from the women's restroom. If the condition of the men's restroom is any indicator then, I believe them. It took 10 months to replace a shower head in men's restroom. On three occasions, I have removed hair piles from both men's restrooms shower drain troughs (and reported to the MOD). Health and safety inspections appear to be telegraphed so that few or no potential areas of improvement are identified. I strongly suggest that the city NOT take over the pool and that a NEW pool program provider be contracted. I strongly suggest that health, safety and maintenance inspections be taken seriously for the good of the facility and the safety of the residents. How many MSS rescue incidents have taken place in 2021 and 2022. How many required 911? Have any rescues resulted in hospitalization? How often have in-service lifeguard training sessions been conducted in 2022 where the guards actually practice in-water rescues? Does MSS provide post-event counseling for guards who have been involved in rescue events? Saving the life of a drowning swimmer is an impactful event for the lifeguards.</p>
265	Allow lap swim with children
266	More group classes for children

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
267	We have a pool shortage. We need another community pool option in MP and more swim instructors at the existing pool. It's impossible to get lessons at all, and with any sort of regularity. What about a snack bar at the pool as a means of revenue and community building?
268	Stop prioritizing Tim Sheepar profiting off of a public resource. His programs should be eliminated or cut down. The pool should ensure disabled community members have equal access and time to use the accessible pool. The elimination of the former Aqua Wellness class was devastating to most of the 40+ members who used that program. The current program is nowhere as inclusive and popular as the previous Aqua Wellness classes run by Sheralee Beebe. You should partner with one of the disabled community members to ensure needs are met because the current staff are clueless. I don't have children but see how unfair the pricing of swim lessons are. Only wealthy community members can afford the prices Sheepar sets. And this obviously impacts the priorities of pool management when they deny patrons the use of the pool in order to make profits off their unreasonably priced lessons. The swim teams out of Palo Alto should not be using Menlo Park pools when space is at a commodity for Menlo Park residents.
269	Please consider growing needs of aging / disabled population
270	Consider enlarging the Kiddie Pool to attract more infants and toddlers. Reinstate a real Aqua Wellness Program that meets the needs of seniors. We do not need to jump around raising our cardo rate. We need strength training, balance, posture awareness, and muscle toning.
271	The locker rooms at Burgess are in serious need of upgrade both in terms of space and quality
272	I wish there was more access to the performance pool to people outside of the Masters program
273	<ul style="list-style-type: none"> <li>- Open swim time for families on weekends</li> <li>- Group swim lessons vs. private lessons</li> <li>- Open access to lap swimming in the Performance pool (early morning and evening) so that people who work during the day and can't afford Masters can continue to swim</li> <li>- Limiting rental to other organizations at least until 2023 when the new MPCC opens</li> <li>- Reasonable pricing so all Menlo Park residents can swim</li> <li>- Menlo Park should take back ownership of the pool and end the arrangement it has with its for-profit contractor that has been crowding out public access in favor of private programming.</li> </ul>
274	City run programs at two pools offering a full range of activities including lessons, open swim, lap swim, exercise classes, play pool. Use for competition only after all other needs meet.
275	keep it simple. keep it focused on serving residents.
276	The focus should be on servicing the community. Too many decisions are prioritized so that Team Sheepar can charge more money. If they can squeeze in charged class or program they do. The city should be more involved in the programs and fee changes. After the pool opened following the Covid shut down Team Sheepar announced there were no refunds because the rates to swim had been increased so much (this was even though they did not hesitate to lay every one off. Was the city consulted on this, if they were did they seek input from anyone else.
277	Swim teams are great, but should not be prioritized over more casual use by residents of all ages, including beginning lessons

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
278	My only suggestion is not to change the current aquatic program nor change the current aquatic program managers. They do an outstanding job and offer a full range of aquatic programs, it could not be done any better
279	There's more demand for swim team than availability
280	Keep up the good work! In a year where other communities don't have enough lifeguards and have had to cut back on hours and programming, the Burgess pool team is doing a fantastic job. One of the best surprises about moving to Menlo! Please don't change anything.
281	Please do not ruin the wonderful pool programs and services we now enjoy. No one group is unfairly advantaged and all are welcome. We have a year round program that is unique on the peninsula. We are so lucky. Tim Sheeper has done an amazing job running the pool in a professional manner that benefits all users. Too bad you took away the Belle Haven pool....
282	Better safety -- often too few life guards and some of them seem distracted. Performance pool should be set to a cooler temperature. Pools are over-subscribed. There should be more difference in resident/non-resident fees so residents pay less and also to discourage non-resident use.
283	Balance budget
284	See above. Mandate a pool user rep sits of recreation committee
285	Swim lessons, esp for young people (beginner level). It would be cool if there was a feeder into a competitive swimming program for kids who are interested (doesn't necessarily have to exist at the Menlo Park pools).
286	Needs to be cheaper for residents.
287	Keep it simple and accessible to Belle Haven residents
288	Group swimming lessons every day for two weeks for beginning swimmers
289	Learn to swim programs should have highest priority, since they can save lives. Next highest priority should be recreational swimming and recreational pool exercise. Lowest priority should be competitive swimming.
290	Ideally, more swimming lessons available during after school hours; expanded capacity for childrens' year-round swim team.
291	I think there should be discounted rates for people who need it for family swim and exercise classes and lap swimming.
292	Hire more people.
293	Group swim lessons over private ones. Competitive swimming and masters serve more people per lane than lap swim. Lap swim is important and also important lap swim lanes serve more than 1-2 people per lane to make best use of our resources.
294	I'm happy with how the pool has been managed. I know this has stirred controversy but we should be doing more, not less, of this. It's well run and available. I remember when it was publicly run and it wasn't as available to residents. The org running it is doing a great job and communicates well - I am on the emails so get updates on changes to schedules, etc.
295	If there are some residents who feel like the fees are too high for the pool, perhaps some funds could be allocated to help low-income residents or fundraising for nonprofits encouraged. It is difficult in a city like this to make sure all needs are met, so focus on the fact that many are happy with how they are run instead of just listening to those who simply complain the loudest.



MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
296	N/A
297	none
298	Please encourage our existing pool operator to continue doing what they are doing.
299	nn
300	The best thing Menlo Park has done was get Tim Sheepar to provide the programming and management of Burgess and Belle Haven pools. Please do not force him out or scare him away due to the complaints of a few malcontents and town grumps.
301	None - since I don't use the program.
302	Programas de natación con costos accesibles para niños y adultos, especialmente para residentes de Menlo Park.
303	I usually avoid the pools because of the expense, crowding and most importantly because I have very sensitive skin and cannot tolerate most pool disinfectants. I used to be an avid swimmer and have neighbors who rely on the various swim programs the City provides, so I'm very much in favor of the City running swim programs for all ages and abilities.
304	It would be nice to have more options for beginner swimmers.
305	Offer more swim lessons please
306	-Programs need to be for low-income residents.
307	I'm on the Menlo Masters team, moved from Sunnyvale to Menlo Park specifically to swim on this team, that's how much this team means to me.
308	Burgess Pool is awesome. Well-run, serves a wide community, lots of hours, great activities for all ages and abilities.
309	Keep the masters swim team & youth Sports
310	I am impressed with how the Burgess pool is so well run, but I was deeply concerned when I read an article about changing management/programs. My family and I use the pool at least 5 days per week. My 7-years-old does the Bridge program, I do the lap and master swim and I am using the pool to teach my 5-year-old how to swim. Burgess is the only pool that I have seen that always has lanes reserved for free swimming, no matter what time you go, and has enough programs to attend to all ages and needs. Instead of discussing changing how Burgess is managed, shouldn't the city be discussing how and when to open the gymnasium?
311	Please keep the Menlo Park Pool to the standard it has been created to become.
312	I really hope that Tim Sheepar will be able to continue overseeing the Menlo Park pools. I appreciate all the work and thought that went into keeping the pools open and running during the pandemic. In general, he is on top of maintenance and ensures the pool keeps running. I joined the Menlo Masters swim team 9 months ago as a fairly new swimmer. Since then I have been swimming four to five times a week. I was fairly new to swimming when I joined. The swimming community whose glue is Tim Sheepar has been the thing that has gotten me through this year. It would be such a shame to see that come to an end.
313	No business owner can operate with a 1 year contract and retain employees. If Menlo Park City employees only had a 1 year contract, they would all resign and go work for another city. Please treat Menlo Swim and Sport as you would treat City employees and offer Menlo Swim and Sport a 3-5 year contract. I will not vote for these council members again if they let the pool shutdown by having unreasonable, unrealistic negotiation tactics. Other cities envy the aquatics program we have and this is one of the many great things going on in Menlo Park right now.

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
314	Please keep them as is, I heard ridiculous comms ts by the major threatening to close the pool or have the city manage them !!! my kids learned to swim here.. I lap swim there and have been a swimmer for all my life- not even in Florida we have the quality of pool programs and management we have here in Menlo Park
315	MP is already a Mecca for swimming - I know the council is considering changing current management but tis is really a bad idea - if you look at the data MP has more lanes open, more programas available and more access than an y other pool in most of California.
316	Too much effort on profit, not enough on resident needs. Youth competitive teams belong in high schools and country clubs. Triathlon etc. belong in the ocean.
317	priority to seniors and disabled to get into and out of the pool and classes for their needs
318	I love having lap swim available for all hours and Masters swim at convenient times. It also important to me that my teenagers are able to swim laps during regular lap swim times.
319	I would like to KNOW that the City Council and the Mayor herself have researched all other aquatics facilities owned by municipalities in San Mateo County to see how well this facility has been run since Scheeper took over. If this was done, it would be a well known fact that we are not rived in this county in terms of the opportunities offered.
320	Let Tim Scheeper and his team of professionals make these suggestions and LISTEN TO THEM. Believe me, they know.
321	More affordable swim classes for kids, it's way too expensive for an average family. More options for group classes.
322	Please keep Menlo masters
323	Please keep children's swim teams and summer camp!!
324	I believe the current aquatics programs are well run and represent the needs of a cross section of the aquatics community. One of the problems has been the closure of the Belle Haven pool for remodeling, which has impacted the utilization of the Burgess Pool. The current contractor of the aquatics program responds to the needs of the pool users. The variety of programs for the elderly, kids and teen swimming programs has been a good mix. Lack of city response to the maintenance issue in the instructional pool for over two months resulted in the elderly jassercize classes and programs to be restricted to the lower temp pool.
325	I believe the current aquatics programs are well run and represent the needs of a cross section of the aquatics community. One of the problems has been the closure of the Belle Haven pool for remodeling, which has impacted the utilization of the Burgess Pool. The current contract...See More
326	Keep Burgess operational! The city needs to support a well run program.
327	Would love to see a state of the art year round swim complex that is highly subsidized for residents.
328	Have the city run the pool. This is a City recreation amenity not for outsiders. I am not sure but I think the city had a swim team at one time.
329	More senior exercise program availability in the pool
330	During the summer months, provide more space in the performance pool for open swim in the afternoons.
331	It is so costly to go to Burgess for a family swim. Menlo Park residents should get free or heavily discounted passes to swim.
332	Love the swim programs! Wish the summer swim team is year round and not as intensive as solo
333	Adult swim

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
334	Keep Tim Sheepen, his vision and creativity are unmatched. He has created a vibrant, friendly, welcoming community for all levels of swimmer. Emotional lifeline for many, through pandemic and beyond.
335	For those of you who were around prior to 2006, the old Menlo Park pool had limited hours and was too costly for the city to run. Tim Sheepen took over running the new pools and greatly reduced the costs to manage the pool for the city. This was done by bringing in more diverse groups to use the pool - more bodies lowers costs for all. I think it is important to note that a community pool must be shared amongst many different user groups as it is today. There is a vocal group of seniors who want to swim in their own lane and complain about all the various swim programs we are fortunate to have in the city of MP. This kind of access is not practical in a public pool setting and would reduce access to all and greatly increase the cost for the city, the pool operator and users. Let things continue as they are. They aren't broken.
336	MP is known to have the best public swimming program in the Bay Area, and I'm proud and grateful to benefit from it.
337	<p>Tim Sheepen has done a remarkable job of accommodating all of the needs mentioned above. Our biggest problem is that the space is too small for the rapidly growing demand for aquatics.</p> <p>Before a final decision please do your homework considering the rapid growth of the popularity of swimming. There was data about these trends when the decision to build a 25 yd instead of a 50 meter pool. When presenting that trend at the time 2 council members told me they wished they had that data when they first made the pool size decision. My astonishment was that they had not done that homework before they made a decision. Please don't make the same mistake here.</p> <p>Before making a decision about Sheepen and the aquatics program please look closely at the community demand. It meets the needs of a large population. Younger people are more exposed and they take that exposure and the benefit of aquatics as they age.</p>
338	See above
339	Keep the Sheepen team in charge.
340	Continued maintenance of the pool and infrastructure. Some showers are leaky, wasting water. There was a significant issue with the instructional pool this spring which closed the pool for weeks. Monitoring equipment and replacing things on a schedule is important for extending the life of the pool.
341	Menlo Park's locker room facilities are run down and in very much need of a modern update. The programs themselves are amazing and my children have enjoyed all levels of participation from lessons to camps and play in the water on hot days. I have enjoyed a superb and inspiring aquatic community of all ages and abilities in Menlo Park and grateful that it's a city who have kept their community pool going while my city and others have closed only for summer use. I do hope expanding use to all is what is being considered and that Menlo Swim and Sport is lauded for their ability to build back after Covid closed the pool as well as the long term impact of pool care and facilities not being invested in leaving one pool down for two plus months.
342	I also am grateful for the amazing work the lifeguards & coaches do to train and keep the community safe sound the pool. I got to see first hand a rescue happen during a swim meet

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
	and the lifeguards and coaches were amazing and responsive and saved the girl's life! I absolutely want my kids trained in lifeguarding by this team currently running Burgess.
343	Continue to offer the high quality programs offered that support adult fitness through swimming, especially for older adults.
344	Have Sheepen manage all the pools & programs.
345	Team swimming from youth to old age brings life and vibrancy to the pool. It also creates demand for all family member to learn to swim. A greater number of individuals can gain benefit from organized, team, aquatics than any other program - team swimming is the highest density program the city can offer. If the city's goal is to serve the greatest number of community members, then team swimming for all age groups should be the highest priority.
346	I honestly don't think it can be better run. If this is discontinued much like the gym that the Arrilaga's donated, it will truly be a great loss. I don't think the council realizes they have been given a gift from Tim Sheeper.
347	Tim Sheeper has been instrumental in utilizing BBAF funding to provide access to children who have little access to aquatic activities and aquatic training. Some of these participants are now working at Menlo Park and other local pools. It's wonderful to see.
348	Continue Menlo Masters swimming program
349	I think I about covered it above. I think there needs to be more open swim/mixed use time. A lot more.
350	I loved to see a year round aquatics program--open swim, lap, lessons for adults, children, seniors etc.
351	Open longer hours--7 days/wk
352	I like the pools to be run the way they are currently. I'm very satisfied. No changes please.
353	Please have kids love soccer, this is such a great program to have for the community. All other neighbor cities have this program! Please keep the kid tennis as much as possible, this is also a great program! Compared to Palo Alto, Menlo Park has so few kid friendly programs(kids below 5)
354	The pool is extremely important as well as swimming lessons. Please keep this open
355	None
356	shrug
357	the swimming pool should be larger
358	Open swim area needs to be larger
359	Have reasonable prices for the community of Belle Haven/Menlo Park.
360	Clear guidelines/series of classes for infants & toddlers
361	A gym YMCA or swimming pool
362	Teach the kids to swim!
363	more instructors for PT therapy
364	n/a
365	To have transportation to and from programs
366	Low fee (\$2.00/class, visit) for resident adult, Free lessons for resident kids.
367	heated pool
368	I think swimming & lifesaving/CPR lessons for kids, in particular, are very important. Every kid should learn how to swim. Also, I was surprised that 3rd parties were managing scheduling pools. Felt dodgy & like a sweetheart deal. Audits?
369	more adult swim hours

MENLO PARK RESIDENT SURVEY  
AQUATICS-RELATED FREE-TEXT COMMENTS

<b>Q11: Please tell us your ideas, needs, and suggestions for the city aquatics and swimming programs.</b>	
<b>#</b>	<b>Comment</b>
370	Offer more swim classes for students that have no swimming experience.
371	Free/family swim last longer on weekends during the summer.
372	children's swim classes
373	Free and discounted swim lessons and club teams, especially in Belle Haven.
374	not swimmer or sports person
375	n/a
376	n/a
377	n/a
378	Indoor or at least warm water. A clean locker room/changing area for kids/families
379	esta bien
380	N/A
381	Todo lo que pusieron esta muy bien
382	Que tengamos mas piscinas para personas que necesitan terapias especiales tanto para tercera edad como general
383	Please offer children's swimming lessons that have a fixed duration with a single teacher, such as every day for one or two weeks. I don't want an ongoing commitment. I would rather sign up for a series of 4 or 8 lessons with the same teacher and pay for it all up front. I don't want ongoing charges.
384	Please keep them as they are. They are WAY better than when the city ran the pool. Current program is tried & true & FABULOUS
385	Would love to get a summer pass to use the lap pool and exercise.
386	It would be nice to have beginner adult swimming classes in my neighborhood "Bellhaven". But evening or weekend schedules.
387	*Space times open for family time *Times available for swim lessons *Most import - keep pool accessible to the community *" @times it felt the community never had access"

\*



## STAFF REPORT

### Parks and Recreation Commission

Meeting Date: 8/24/2022

Staff Report Number: PRC-2022-022

Informational Item: Department updates

### Recommendation

Staff recommends that the Parks and Recreation Commission review this informational item containing department updates.

### Analysis

City Council staff reports and meeting, August 23. Staff recommends that Parks and Recreation Commissioners review the following City Council staff reports, and virtually attend and/or view the video of the August 23 City Council meeting during which these report items will be discussed. The agenda materials are available at the web address in Attachment A.

1. Aquatics analysis and RFP. City Council on August 23 is scheduled to review an aquatics program analysis and provide direction regarding desired elements of a request for proposals (RFP) for an aquatics operator at Burgess Pool and the future MPPC aquatics center.
2. Updates on City-hosted community events. City Council on August 23 is scheduled to review an informational report containing updates about city-hosted community events and observances.

Gymnastics program reactivation update. City Council on June 28, 2022 authorized the City of Menlo Park fiscal year 2022-23 operating budget, including a service level enhancement to reactivate the gymnastics program. Reactivation efforts are underway and are on track for the program to reopen tentatively in November/December. This amount of time is necessary to carry out the staff recruitment, training, facility preparation, program development, and other startup preparations. A tentative timeline outlining the reactivation steps is provided in Attachment B.

### Public Notice

Public notification was achieved by posting the agenda, with the agenda items being listed, at least 72 hours prior to the meeting.

### Attachments

A. Hyperlink: City Council agenda materials. <https://beta.menlopark.org/Agendas-and-minutes#section-2>.

B. Gymnastics program tentative reactivation timeline

Report prepared by:

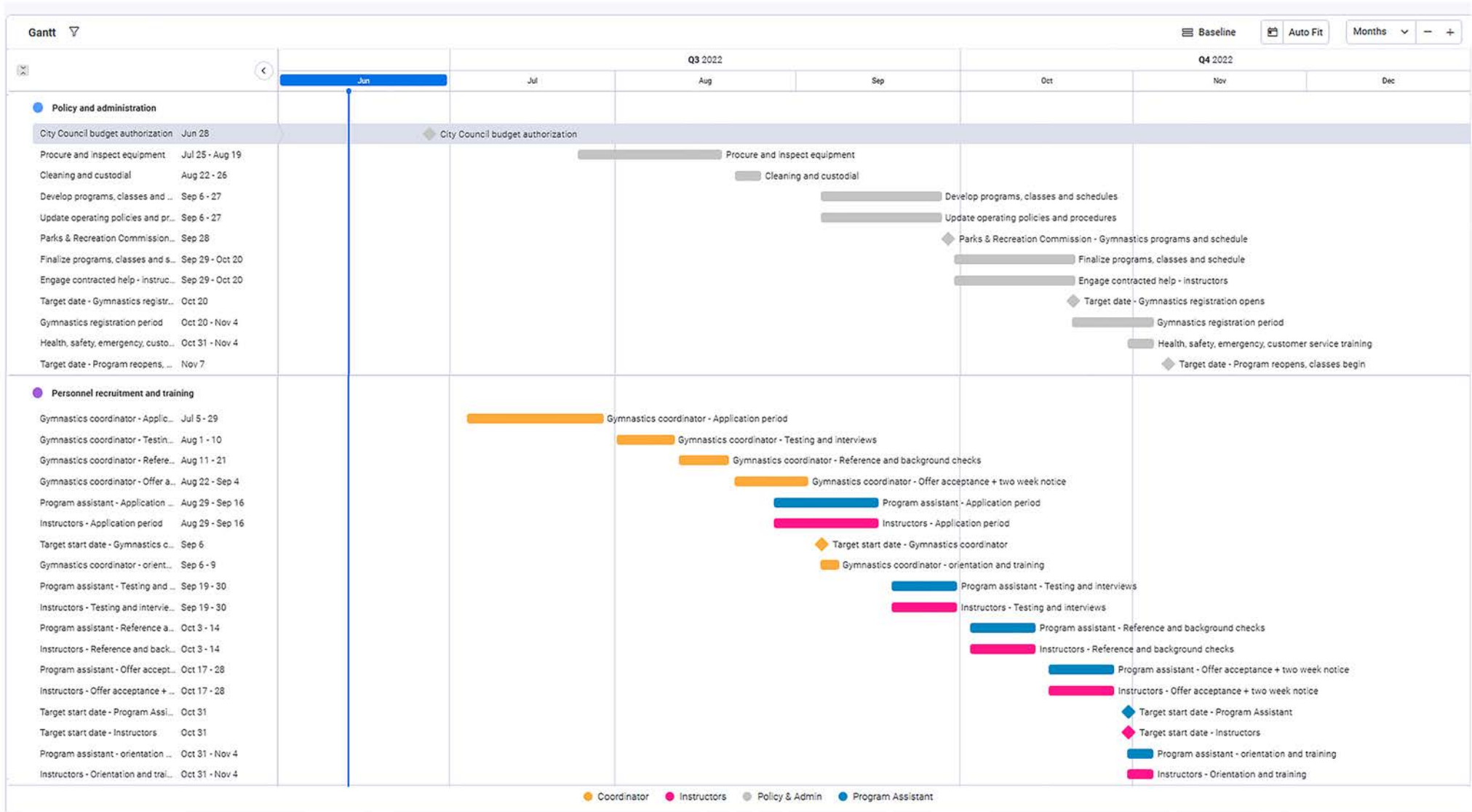
Nick Szegda, Assistant Library Services Director

Sean Reinhart, Library and Community Services Director

# ATTACHMENT B

\*\* ALL DATES ARE TENTATIVE AND SUBJECT TO CHANGE \*\*

## Gymnastics reactivation 2022-23



**City of Menlo Park - Parks and Recreation Commission**  
**2022-23 Tentative Agenda Schedule**  
**August 24, 2022**

*Meetings are held virtually via videoconference at 6:30 p.m. on the fourth Wednesday of the month unless otherwise specified*

MEETING DATE	PROPOSED AGENDA TOPICS
March 23, 2022	<ul style="list-style-type: none"> <li>• Staff presentation – Registration management platform implementation</li> <li>• Youth Advisory Committee – Bedwell Bayfront Park cleanup day</li> <li>• MPCC – Draft operation plan milestones</li> <li>• Parks and Recreation Commission work plan update</li> <li>• Commissioner reports – Sharon Park and Stanford Hills Park tours</li> </ul>
April 27, 2022	<ul style="list-style-type: none"> <li>• Presentation from San Mateo County – Realize Flood Park</li> <li>• Menlo Park Community Campus guiding principles and operational milestones</li> <li>• Parks and Recreation Commission work plan update</li> <li>• Commissioner reports – Kelly Park, Bedwell Bayfront Park, Burgess Park tours</li> </ul>
May 25, 2022 – Cancelled – lack of quorum	<ul style="list-style-type: none"> <li>• Select Commission Chair and Vice Chair</li> <li>• New Commissioner onboarding</li> <li>• Recreation facility use guidelines</li> <li>• Draft community survey – recreation and community programs</li> </ul>
June 22, 2022 (Joint meeting with Library Commission)	<ul style="list-style-type: none"> <li>• Study session - MPCC programming elements</li> <li>• Presentation - Preliminary results of Menlo Park resident survey</li> <li>• Presentation - MPCC project sustainability features</li> <li>• LCS department proposed FY 2022-23 budget</li> </ul>
July 27, 2022	<ul style="list-style-type: none"> <li>• Select Commission Chair and Vice Chair</li> <li>• New Commissioner onboarding</li> <li>• Recreation facility use guidelines</li> <li>• Parks and Recreation Commission work plan update</li> </ul>
August 24, 2022	<ul style="list-style-type: none"> <li>• MPCC project updates</li> <li>• Department updates</li> </ul>
September 28, 2022	<ul style="list-style-type: none"> <li>• Present Commission work plan to City Council</li> <li>• Volunteer policy review</li> <li>• Chair and Vice Chair rotation policy</li> <li>• Facility rental / meeting room policy review</li> <li>• Review results of community survey</li> </ul>
October 26, 2022	<ul style="list-style-type: none"> <li>• Pickleball update</li> <li>• Athletic field use - update</li> </ul>
November 23, 2022 (Date may change)	<ul style="list-style-type: none"> <li>•</li> </ul>
December 28, 2022 (Date may change)	<ul style="list-style-type: none"> <li>•</li> </ul>
Unscheduled future items (tentative)	<ul style="list-style-type: none"> <li>• Policy review – Commemorative park amenities</li> <li>• Policy review – Athletic field use</li> <li>• Recreation management software update</li> <li>• Inclusion Programs/Classes update</li> <li>• Youth Advisory Group report</li> </ul>