

Proclamation

NATIONAL PUBLIC SAFETY TELECOMMUNICATORS WEEK, APRIL 12 – 18, 2026

WHEREAS, National Public Safety Telecommunications Week (NPSTW) is held annually during the second week of April to honor public safety telecommunicators for their commitment, service and sacrifice; and

WHEREAS, all 911 centers, including emergency communications centers (ECCs), public safety answering points (PSAPs), public safety communications centers (PSCCs), emergency operations centers (EOCs), and other public safety command centers, are a critical component of emergency communications and provide critical, life-saving emergency services to the public; and

WHEREAS, telecommunicators are the first voice you hear when you dial for help, often keeping callers calm and providing life-saving guidance—from how to administer CPR to how to assist someone giving birth—when emergency personnel are on the way; and

WHEREAS, behind the scenes, highly trained telecommunicators interpret an ever-increasing array of information transmitted with 911 calls, which enables emergency personnel to better locate and assist those who are in distress, and also actively plan, coordinate and direct the response activities of these personnel, especially when multiple agencies are involved; and

WHEREAS, as part of National Public Safety Telecommunications Week, communities are encouraged to review best practices for making emergency calls, such as directing non-emergency phone calls to non-emergency phone numbers, providing accurate details and location information, staying calm, speaking clearly and not hanging up when calling by mistake; and

WHEREAS, this week is a time to celebrate and thank telecommunications personnel across the nation who serve our communities, citizens, and public safety personnel 24 hours a day, seven days a week; and

NOW, THEREFORE, BE IT PROCLAIMED, that I, Betsy Nash, Mayor of the City of Menlo Park, on behalf of the City Council and City, do hereby proclaim and celebrate April 12 – 18, 2026 as National Public Safety Telecommunicators Week in Menlo Park.

Betsy Nash, Mayor
April 14, 2026